

SAP Business One 9.2

Top Fixes

Customer

Important Corrections Delivered in Patches


SAP Business One 9.2

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SAP Business One 9.2 PL04





SAP Business One 9.2 PL04 - Overview Note 2239801

SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
All	Important correction	Copy opportunity stages, partners, competitors and relationships with Quick Copy	SAP Note 2317350
All	Important correction	Calendar range extended to 200 years	SAP Note 2343148
All	Important correction	Service module enhancements	SAP Note 2337987
All	Important correction	Create relationship between customer and vendor	SAP Note 2331697
All	Important correction	Reflect customer-vendor connection in Dunning Wizard	SAP Note 2332542
All	Important correction	Tooltip Preview	SAP Note 2349546
All	Important correction	Silence automatic reconciliation	SAP Note 2332337
All	Important correction	Time Functions (filter) supported in Excel Reports Designer and Interactive Analysis 	SAP Note 2332412
All	Important correction	Customer 360 	SAP Note 2335636


SAP Business One 9.2 PL04 - Overview Note 2239801

SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
All	Important correction	Numerous improvements in Pervasive Designer, e.g. search for dashboards and KPIs 	SAP Note 2354024
All	Important correction	Sales Recommendation 	SAP Note 2332377
All	Important correction	Centralized payments for multiple branches	SAP Note 2332554
All	Important correction	Business partner assignment in multiple branches	SAP Note 2312567
All	Important correction	Branch is not supported on SAP Business One Sales App 	SAP Note 2351736
All	Important correction	Copy/Paste shortcuts are supported in apps like Enterprise Search in SAP Business One client 	SAP Note 2353399
All	Important correction	Purchase Requests cannot be imported in Data Transfer Workbench	SAP Note 2299092
All	Important correction	Support Browser Access on iPad	SAP Note 2343769
All	Important correction	Copy Table is supported in the right-click menu of a table/grid in Browser Access	SAP Note 2331668


SAP Business One 9.2 PL04 - Overview Note 2239801

SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
All	Important correction	Report to track e-mails sent from SAP Business One with attachments	SAP Note 2314927
All	Important correction	Option for faster import using parallel sessions in Data Transfer Workbench 	SAP Note 2339061
All	SDK	Expose DI API property "Block sending marketing content" and "Communication media"	SAP Note 2304592
All	SDK	Basic DI API functions for the Electronic Document Monitor	SAP Note 2338154
All	SDK	Service Layer supports script engine	SAP Note 2343691 , SCN
All	SDK	Delete rows from Bill Of Materials using UpdateFromXML method	SAP Note 2311801
All	SDK	Service Layer exposes BankStatementsService as entity	SAP Note 2344995

SAP Business One 9.2 PL04 - Overview Note 2239801

SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
BR	Legal changes	Withholding tax calculation changes	SAP Note 2342978
BR	Legal changes	Taxes in reserve invoice	SAP Note 2326859
BR	Legal changes	Unencumbered tax and header discount not bound to activation	 SAP Note 2338121
RU	Legal changes	Electronic VAT declaration and additional sheets	SAP Note 2334480

Service Module Enhancements

SAP Note 2337987

Service Calls Report - Selection Criteria

<input type="checkbox"/> Dates	...	<input type="checkbox"/> Queue ID	...
<input type="checkbox"/> Business Partner	...	<input type="checkbox"/> Problem Type	...
Customers	...	<input type="checkbox"/> Priority	...
Vendors	...	<input type="checkbox"/> Call Type	...
<input type="checkbox"/> Handled by	...	<input type="checkbox"/> Origin	...
<input type="checkbox"/> Technician	...	<input type="checkbox"/> Call Status	...
<input type="checkbox"/> Items	...	<input type="checkbox"/> Overdue Calls	...
<input type="checkbox"/> Territories	...	<input type="checkbox"/> Project	...

☐ Sort

OK Cancel

Enhancements

- Service Reports
 - Additional fields as selection criteria:
 - Business Partner
 - Project
 - New default sorting showing the last record first
- UI text renaming
 - In the Service Call window, the tab Expenses was changed to Related Documents.
 - On the Related Documents tab, the button Expenses Details was changed to Details.
 - Changed the Service Call Expenses window to Service Call Related Documents Details window.

Benefits

- More intuitive usage & flexibility

Relationship between customer and vendor & Dunning Wizard

SAP Notes 2331697 and 2332542

The image shows two overlapping SAP screenshots. The background is the 'Business Partner Master Data' screen for customer 'C20000' (Maxi-Teq). The foreground is the 'Dunning Wizard' screen, specifically 'Step 3 of 8' titled 'Business Partners - Selection Criteria'. In the wizard, the 'Consider Connected Vendors' checkbox is checked and highlighted with a red box. Below the wizard, another 'Dunning Wizard' window shows the 'Recommendation Report' table, where the entry for 'Maxi-Teq' with a balance of -2,350.00 is highlighted with a red box.

Business Partner Master Data

Code: Manual C20000 Customer
Name: Maxi-Teq
Foreign Name:
Group: Construction
Currency: British Pound
Federal Tax ID: GB566678929

Account Bal
Deliveries
Orders
Opportunities

General Contact Persons Addresses Payment Terms Payment Run

General Tax

Consolidating BP
☒ Payment Consolidation ☐ Delivery Consolidation

Control Accounts
Accounts Receivable: 140000 Trade Debtors (dc
Down Payment Clearing Account
Down Payment Interim Account

☐ Block Dunning Letters
Dunning Level: 0
Dunning Date
Connected Vendor: V9999 Maxi-Teq

Planning Group
☐ Affiliate

OK Cancel

Dunning Wizard

Business Partners - Selection Criteria
Select the range of customers for the dunning report.

#	Customer Code	Customer Name	BP Balance (FC)	BP Balance (LC)	
1	C20000	Maxi-Teq		GBP 60,126.96	<input checked="" type="checkbox"/>

☐ Include Customers with Credit or Zero Balance
☒ Consider Connected Vendors

Step 3 of 8 Cancel < Back Next >

Dunning Wizard

Recommendation Report
In this step you can set the date by which you expect payment from the customer, modify the relevant columns, and change the selection of invoices to be dunned.

Time: 07:50
New Due Date:

#	Customer Code	Letter No.	Level	BP Name	Doc. No.	Due Date	Document Am...	Open Am...
1	<input checked="" type="checkbox"/> C20000			Maxi-Teq				
2	<input checked="" type="checkbox"/>	1					GBP 790.77	GBP 790.77
3	<input checked="" type="checkbox"/>		1		IN 359/1	03.12.15	GBP 263.59	GBP 263.59
4	<input checked="" type="checkbox"/>		1		IN 360/1	05.05.16	GBP 527.18	GBP 527.18
5	<input checked="" type="checkbox"/>	2					GBP -2,350.00	BP -2,350.00
6	<input checked="" type="checkbox"/>		0	Maxi-Teq	PU 413/1	06.07.16	GBP -2,350.00	BP -2,350.00

Enhancements

- Customer and vendor can be connected to one another in BP Master Data, accounting tab
- Connection can be taken into consideration in Dunning Wizard by selecting "Consider Connected Vendors"
- Customer and vendor invoices are both displayed on the Recommendation Report

Benefits

- Consider both customer and vendor open balance in Dunning Wizard
- Better transparency of overdues

Tooltip Preview



SAP Notes 2349546

A/R Invoice

Customer  C23900
Name Parameter Technology
Contact Person  Daniel Brown 
Customer Ref. No.
Local Currency 


Contents Logistics Accounting Electron

Item/Service Type Item

#	Item No.	Item Description
1	 A00001	J.B. Officeprint 1420
2	 A00002	J.B. Officeprint 1111

Item Master Data

Item No. A00001
Item Description J.B. Officeprint 1420
Item Type Items
Item Group J.B. Printers
UoM Group Manual
Manufacturer J.B.
Shipping Type Fedex EM
Item Management None

Sales Employee Brad Thompson 
Owner

Tooltip Preview - Setup

☒ Enable Tooltip Preview


#	Object Name	Enabled
1	Chart of Accounts	<input checked="" type="checkbox"/>
2	Business Partners	<input checked="" type="checkbox"/>
3	Item Master Data	<input checked="" type="checkbox"/>
4	Contact Persons	<input checked="" type="checkbox"/>
5	Journal Entry	<input checked="" type="checkbox"/>
6	Payment Terms	<input checked="" type="checkbox"/>
7	Warehouses	<input checked="" type="checkbox"/>
8	Sales Tax Codes	<input checked="" type="checkbox"/>
9	Payment Methods	<input checked="" type="checkbox"/>
10	Employee Master Data	<input checked="" type="checkbox"/>
11	Blanket Agreement	<input checked="" type="checkbox"/>

#	Property Name	Visible
1	Account Code	<input checked="" type="checkbox"/>
2	Account Name	<input checked="" type="checkbox"/>
3	Foreign Name	<input type="checkbox"/>
4	Account [Active/Title]	<input type="checkbox"/>
5	Confidential Account	<input type="checkbox"/>
6	Account Level	<input type="checkbox"/>
7	Account Currency	<input checked="" type="checkbox"/>
8	Current Balance	<input checked="" type="checkbox"/>
9	Balance in System Currency	<input type="checkbox"/>
10	Balance in Account Currency	<input type="checkbox"/>
11	Account Type	<input checked="" type="checkbox"/>
12	Control Account	<input type="checkbox"/>
13	Cash Account	<input type="checkbox"/>

OK

Cancel

Enhancements

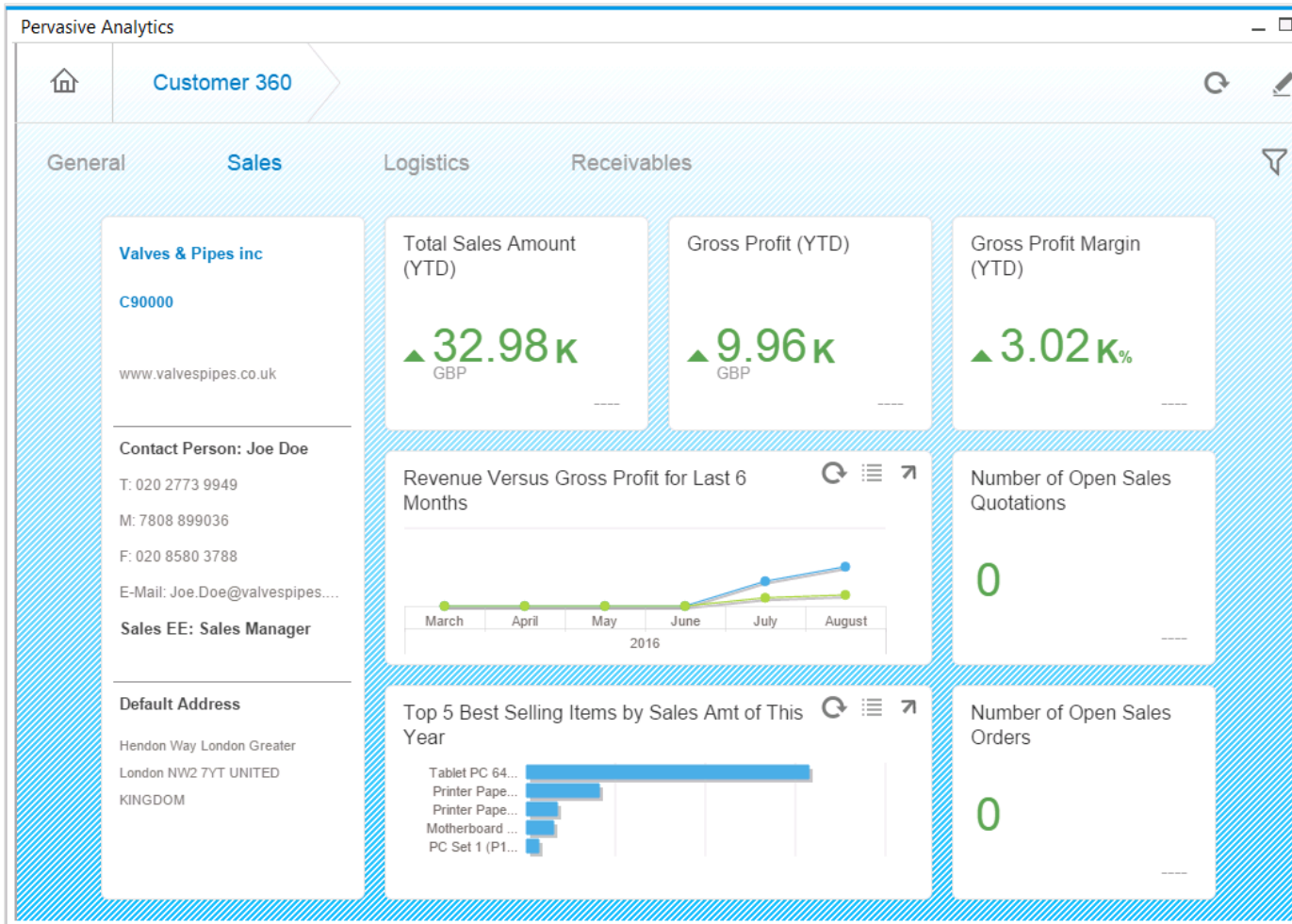
- Display data without clicking on 
- Simply mouse over to key data
- Data to be displayed can be configured
- Activated by default during upgrade to PL04
- Path: Administration > System Initialization > Tooltip Preview

Benefits

- No need to drill down for details
- Faster handling

Customer 360

SAP Note 2335636



Enhancements

- New advanced dashboard provides a 360° customer view.
- Contains numerous KPIs and key customer data.
- Accessed via *Business Partner Master Data* → *You Can Also*.
- Link the Customer 360° advanced dashboard as an action to an existing dashboard for easy access.

Benefits

- Key facts on customers at a glance.

Sales Recommendation

SAP Note 2332377

The screenshot displays the SAP Sales Recommendation interface. It includes a 'Sales Quotation' header with customer details (C90000, Valves & Pipes inc, Joe Doe) and a 'Sales Order' header (Primary, 374, Valves & Pipes inc, Norm Thompson). The 'Contents' table lists items: Z00001 (Tablet PC 64GB Black) and A00005 (Rainbow ColorJet 7.5). The 'Sales Recommendation' sidebar shows 'Recommendations for This Customer' with items like C00002 (Motherboard P4 Turbo - Asus Chipset) and P10004 (PC Set 2). Below this, 'Customers Who Bought This Item Also Bought' lists items like A00004 (Rainbow ColorJet 5) and A00003 (J.B. Officeprint 1186).

#	Item No.	Item Description	Quantity	Unit Price	Total (LC)
1	Z00001	Tablet PC 64GB Black	1	GBP 1,050.00	GBP 1,050.00
2	A00005	Rainbow ColorJet 7.5	1	GBP 300.00	GBP 300.00

Item	Price	Action
C00002 Motherboard P4 Turbo - Asus Chipset	150.00GBP	Add
P10004 PC Set 2	955.00GBP	Add

Item	Price	Action
R00002 Printer Paper A4 Recycled	3.00GBP	Add
R00001 Printer Paper A4 White	5.00GBP	Add

Item	Price	Action
A00004 Rainbow ColorJet 5	250.00GBP	Add
A00003 J.B. Officeprint 1186	150.00GBP	Add
C00001 Motherboard P4 Turbo	200.00GBP	Add
A00001 J.B. Officeprint 5420	200.00GBP	Add
A00002 J.B. Officeprint 1111	100.00GBP	Add

Sales Order Summary:

Field	Value
Total Before Discount	GBP 1,350.00
Discount	%
Freight	GBP 0.00
Tax	GBP 231.53
Total	GBP 1,581.53

Enhancements

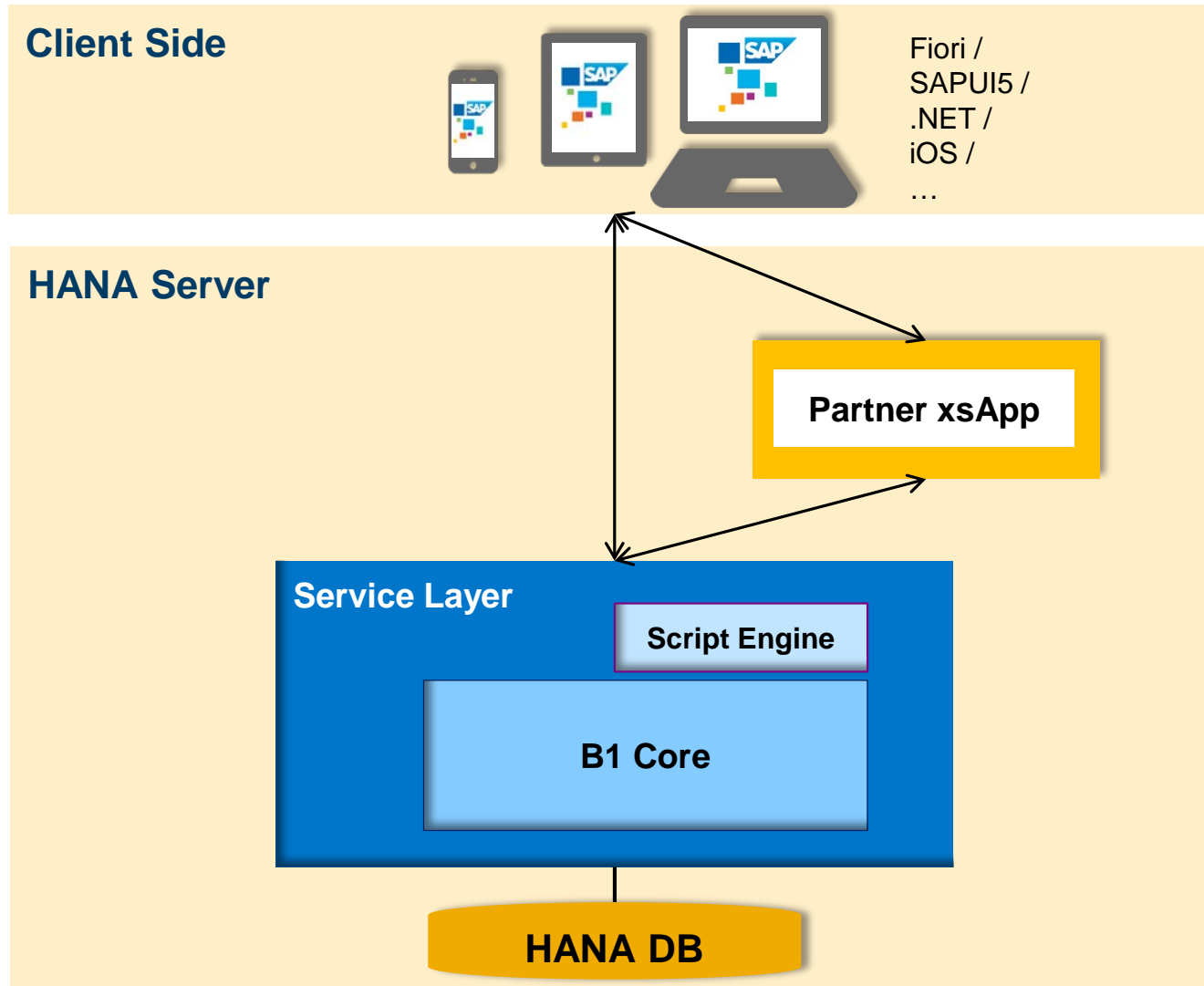
- Product recommendations are displayed in the sidebar of sales order and sales quotation for a customer
- Recommendations are based on association rules generated from the buying history of the given customer and similar customers
 - 'Recommendations for This Customer' suggests products which might be interesting for this customer in general
 - 'Customer Who Bought This Item Also Bought' recommends products based on current items in the sales order / quotation
- These recommendations can be utilized by partners in their own add-ons or solutions, e.g. a web shop
 - exposed as semantic layer views in ar/case :
 - ItemRecommendationQuery
 - ItemAlsoRecommendedQuery

Benefits

- Ability to drive sales growth by expanding customer footprint.

Service Layer supports script engine

SAP Note [2343691](#), [SCN blog](#)



Enhancements

- Embedded JavaScript parsing engine into Service Layer (Google Chrome V8)
- Provided JavaScript SDK to develop extension applications.
- Exposed SAP Business One CRUD API.
- Exposed SAP Business One transaction API.
- Exposed HTTP request and response API.

Benefits

- Allow partners to implement server-side JavaScript extensions hosted by Service Layer (UDOs and Business Objects customization and validation,...).
- Share server-side customization among different applications (client and server side) on top of Service Layer.
- Allow global transactions grouping several operations

Check this [SCN blog](#) for more details.

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