



SAP Customer Checkout, cloud edition

Integrated POS Solution of the Future

SAP
January, 2026

Public



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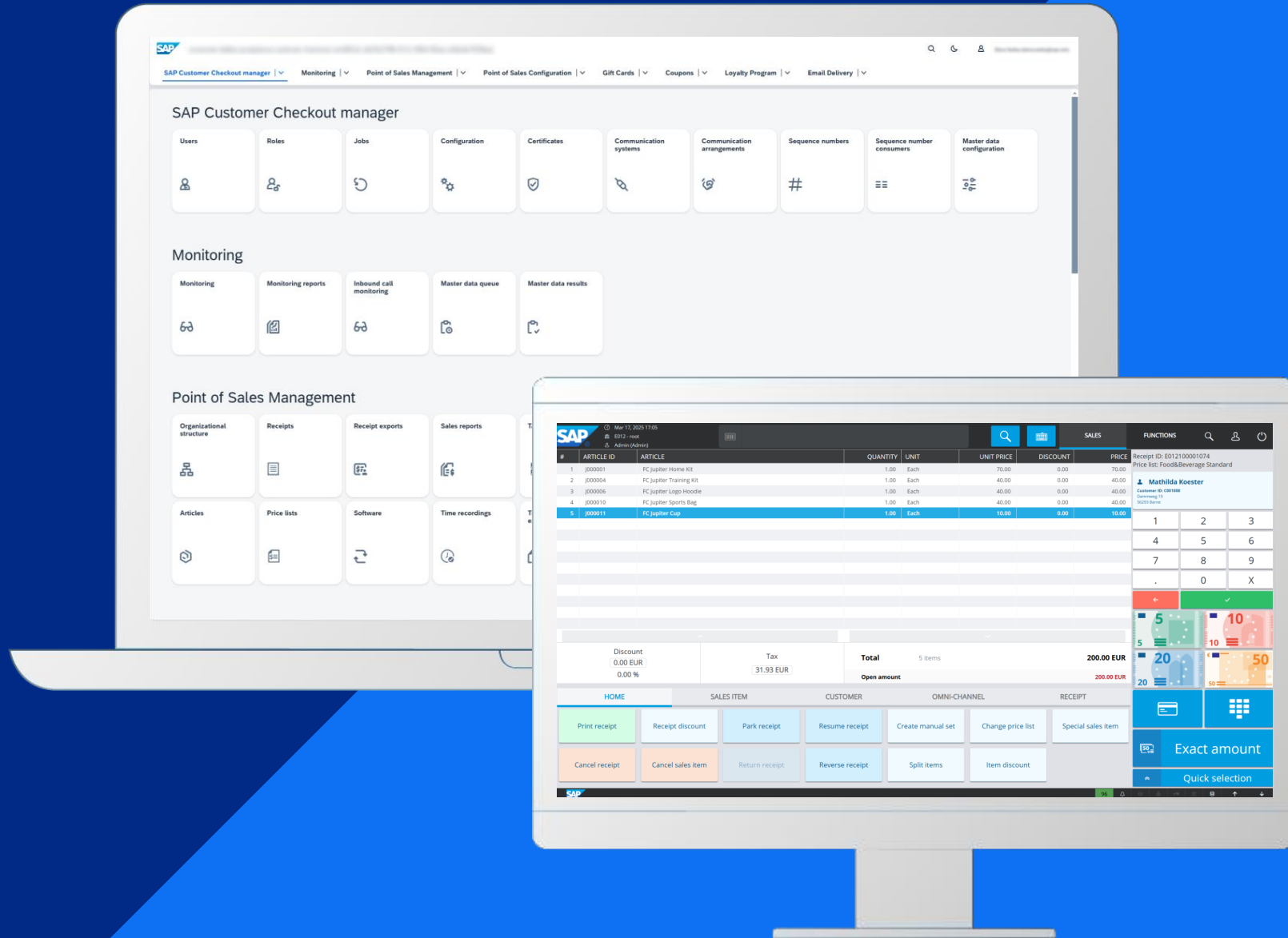
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Please note, we currently operate in two data centers located in Europe and United States.

Unveiling the Future of
Point-of-Sale:

**SAP Customer
Checkout, cloud edition
is available now!**

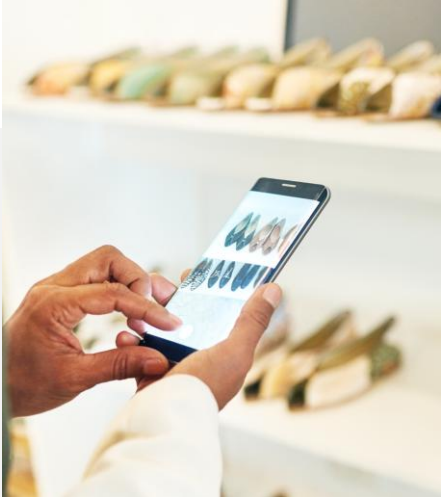


SAP



Point-of-sale technology is no longer used simply to make straightforward payments.

Businesses need a point-of-sale system that:



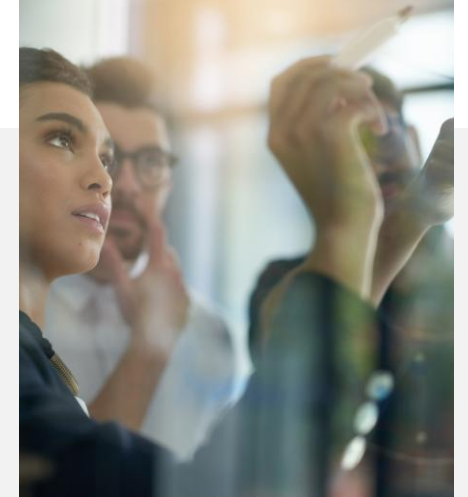
Is more sophisticated to comply with growing demands on both worlds – the digital and physical...



...provides an efficient checkout process, and allows real-time visibility into sales data and reporting...



..and further manages customer information combined with loyalty programs to offer a personalized shopping experience



A vital component to stay competitive in such digital era is a seamless end-to-end integration – from POS to the ERP system

Today's Challenges for Point-of-Sale Systems

End-to-End Integration

Businesses are looking for end-to-end solutions where POS systems are integrated with ERP backend systems, payment processing, inventory management, customer management, and sales reports.

Omni-Channel Experience

Customers now expect seamless shopping experiences across offline and online channels. Thus, a POS system that can sync online and in-store inventory, sales, and customer data is highly desirable.

Big Data and Data Analytics

POS systems, integrated with data analytics, can help businesses understand customer buying behavior, manage inventory, and improve sales.

Personalized Experience

Customers appreciate when their preferences and past purchases are remembered, and they are offered relevant product suggestions, personalized offers, and targeted promotions.

Easy to use, Speed & Efficiency

Customers expect a quick checkout process. Modern POS systems must be user-friendly and able to process transactions swiftly to minimize customer waiting times.

Legal Compliances

POS systems need to meet applicable legal, financial, and data privacy regulations. In many countries there are special fiscal requirements such as Kassensicherungsverordnung in Germany, NF 525 in France, and others.

Multiple Payment Options

To stay competitive in our digital era and with the rise of contactless payments, mobile payments, and digital wallets, customers expect a variety of payment methods to be available such as Alipay, ApplePay, or payment with loyalty points.

Loyalty Programs

Integration of customer rewards or loyalty programs directly into the POS system is expected for easy tracking and redemption of points or benefits.

Cloud-based POS systems

Cloud-based POS solutions offer accessibility, scalability, and cost-saving advantages over traditional systems, making them a desirable choice for different businesses.

Hardware


The interaction of soft- and hardware is often underestimated, necessitating flexibility to run POS systems on any hardware device – on PCs, laptops, Self-Checkout kiosks, or even tablets. Additionally, there is a growing demand for mobile compatibility.

Transparency

POS systems often lack real-time information, resulting in inaccurate sales data and incomplete inventory insights. This deficiency hinders organizations from obtaining a holistic view of their overall business operations across different locations.

Security and Safe Transactions

POS systems must prioritize security and compliance to protect against fraud and ensure the safety of card details, personal information, and transaction history. Meeting these standards is crucial to maintaining customer trust and preventing data breaches.

A light blue geometric shape, resembling a parallelogram with a diagonal cut, serves as a background for the text. It is positioned on the left side of the slide, extending towards the center.

Introducing SAP Customer Checkout, cloud edition

Digitize Your Business with SAP Customer Checkout, cloud edition



Rich POS functionalities

Take advantage of rich POS functionalities that can be used for different business scenarios



Real-time Transparency

Manage POS operations centrally for multiple locations and gain real-time insights into sales and financial data



End-to-End Integration

Save time and prevent manual errors through a seamless end-to-end integration to your ERP system



Personalized Sales

Gain insights on customer purchase history and offer personalized sales through customer loyalty programs, coupons and more



Scalability & Flexibility

Benefit from the flexibility to extend and scale the solution anytime combined with a modern user interface

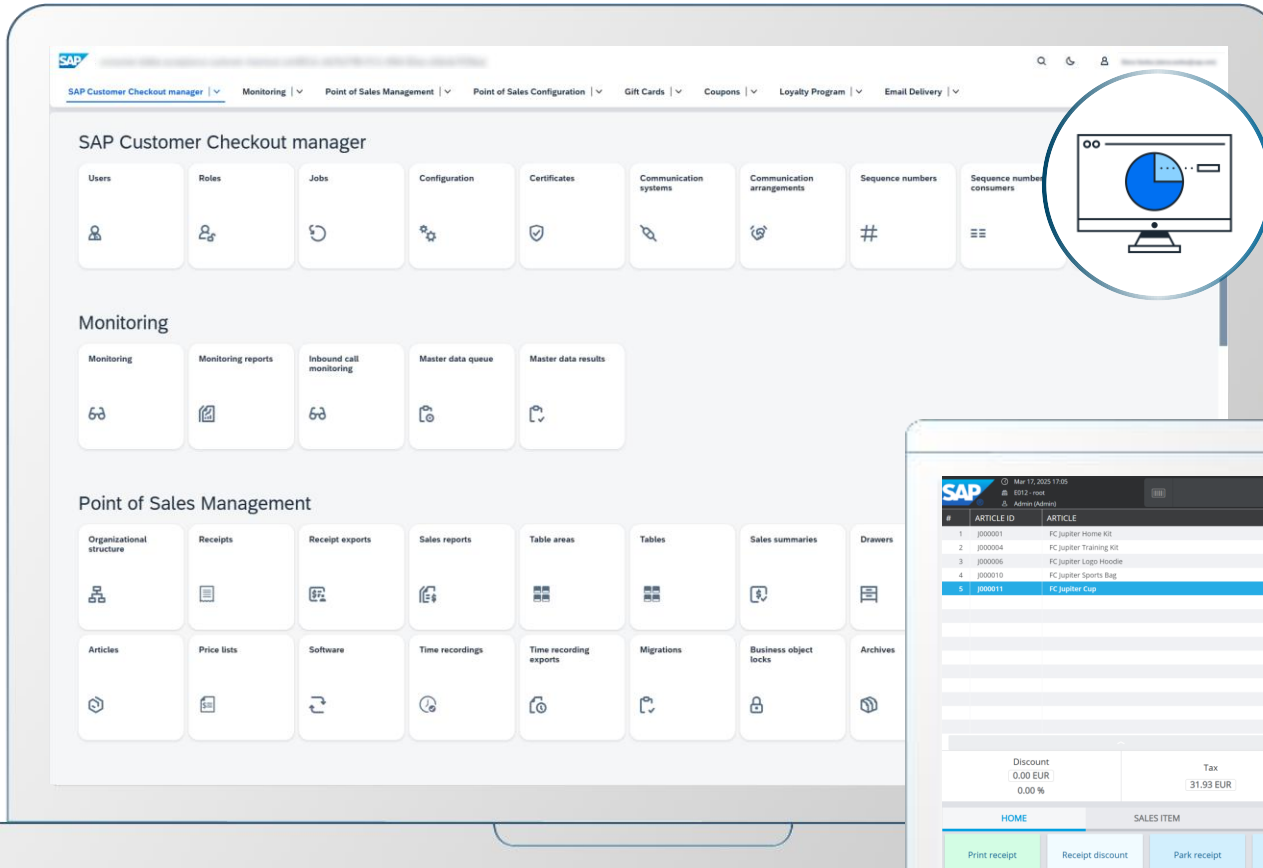
A close-up photograph of a person's hand touching a tablet screen at a checkout counter. The hand is wearing a ring. The background is slightly blurred, showing a wooden counter and a computer monitor. The text is overlaid on the left side of the image.

SAP Customer Checkout, cloud edition

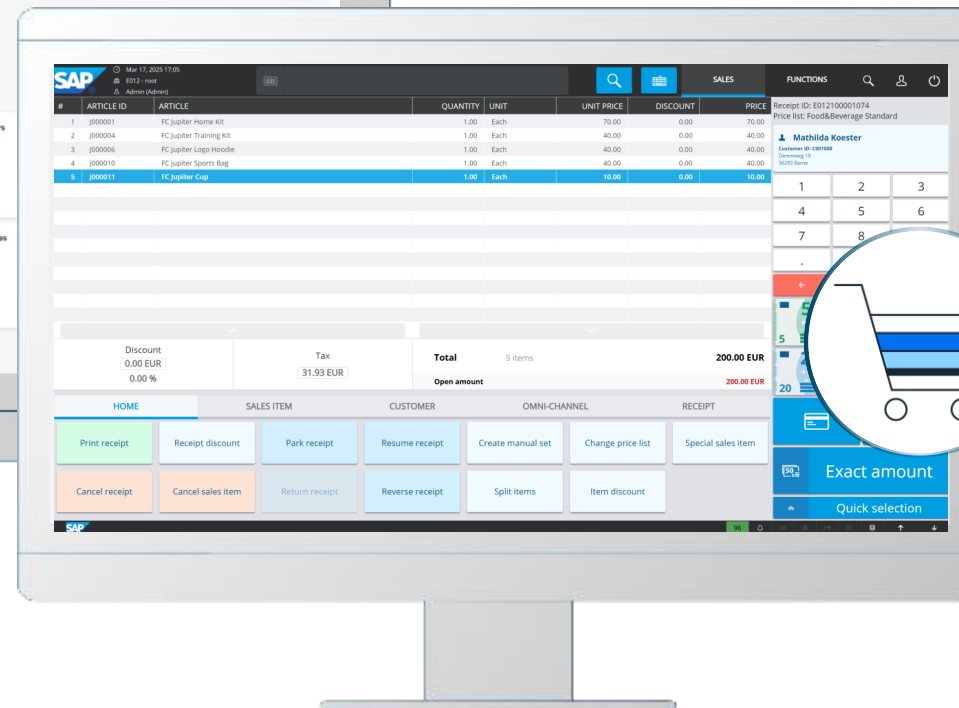
A modern Point-of-Sale System with Rich Functionalities

What's inside SAP Customer Checkout, cloud edition?

Two Software Components



.....: **SAP Customer Checkout manager, cloud edition:** Central management solution for various POS operations



SAP Customer Checkout point-of-sale, cloud edition: POS solution with rich functionality that is running at the cash counter

SAP Customer Checkout, cloud edition

SAP Customer Checkout manager, cloud edition:

Cloud-based centralized platform designed for seamless POS management and system integration while optimizing retail operations with real-time visibility, effortless updates, and scalable solution

SAP Customer Checkout POS, cloud edition:

Powerful POS solution tailored for in-store efficiency to streamline transactions, and customer interactions while ensuring quick, reliable performance directly at your POS location



SAP Customer Checkout, cloud edition

Use Cases



Retail

From fashion and grocery shops, electronics, professional services, to wholesale distribution. Provide a unique customer experience and offer value-added sales services.



Sports and Entertainment

For a sports club, merchandise shop, stadium, or other entertainment, and culture venue. SAP Customer Checkout, cloud edition helps you to optimize your POS operations.

Catering and Hospitality



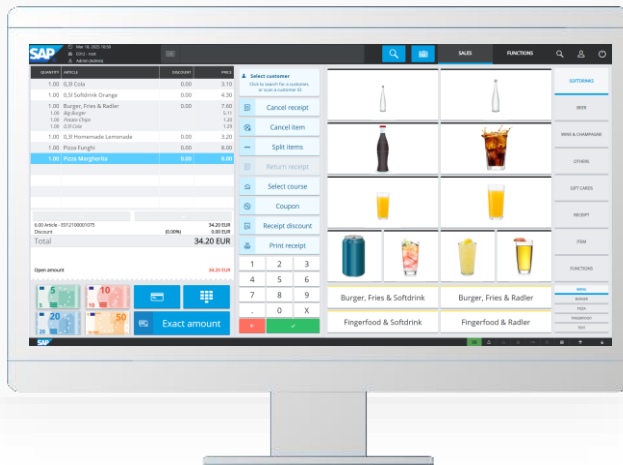
Optimized user interface to be used in catering and hospitality businesses. From fast food chains, kiosks, food trucks, to takeaway shops. Table management functionality enables you to run SAP Customer Checkout, cloud edition as well in cafés, restaurants, or bars..

SAP Customer Checkout, cloud edition

Use Cases & User Interfaces

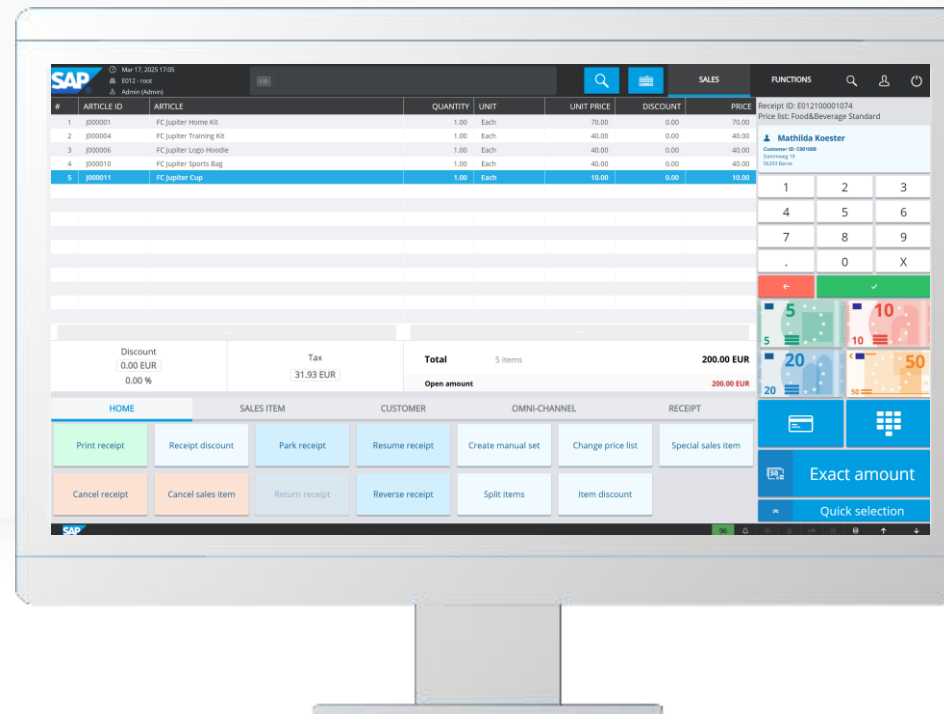
Catering: Quick Service

Kiosks, Food trucks, takeaway, Fast Food chains, Cinemas, Souvenir shops, and many more...



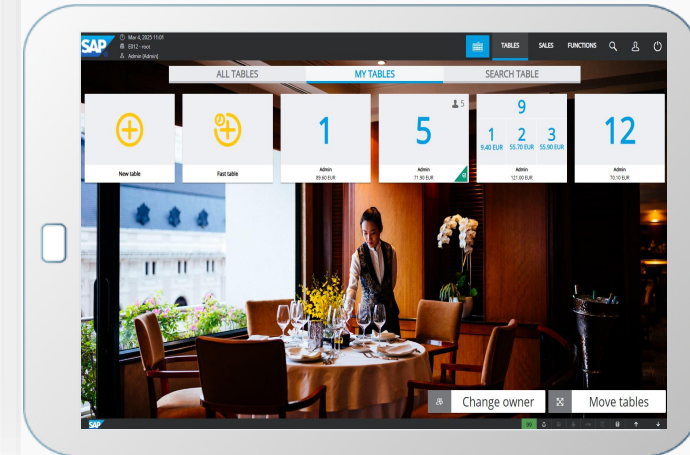
Retail

Merchandising, Grocery Stores, Fashion Stores, and many more



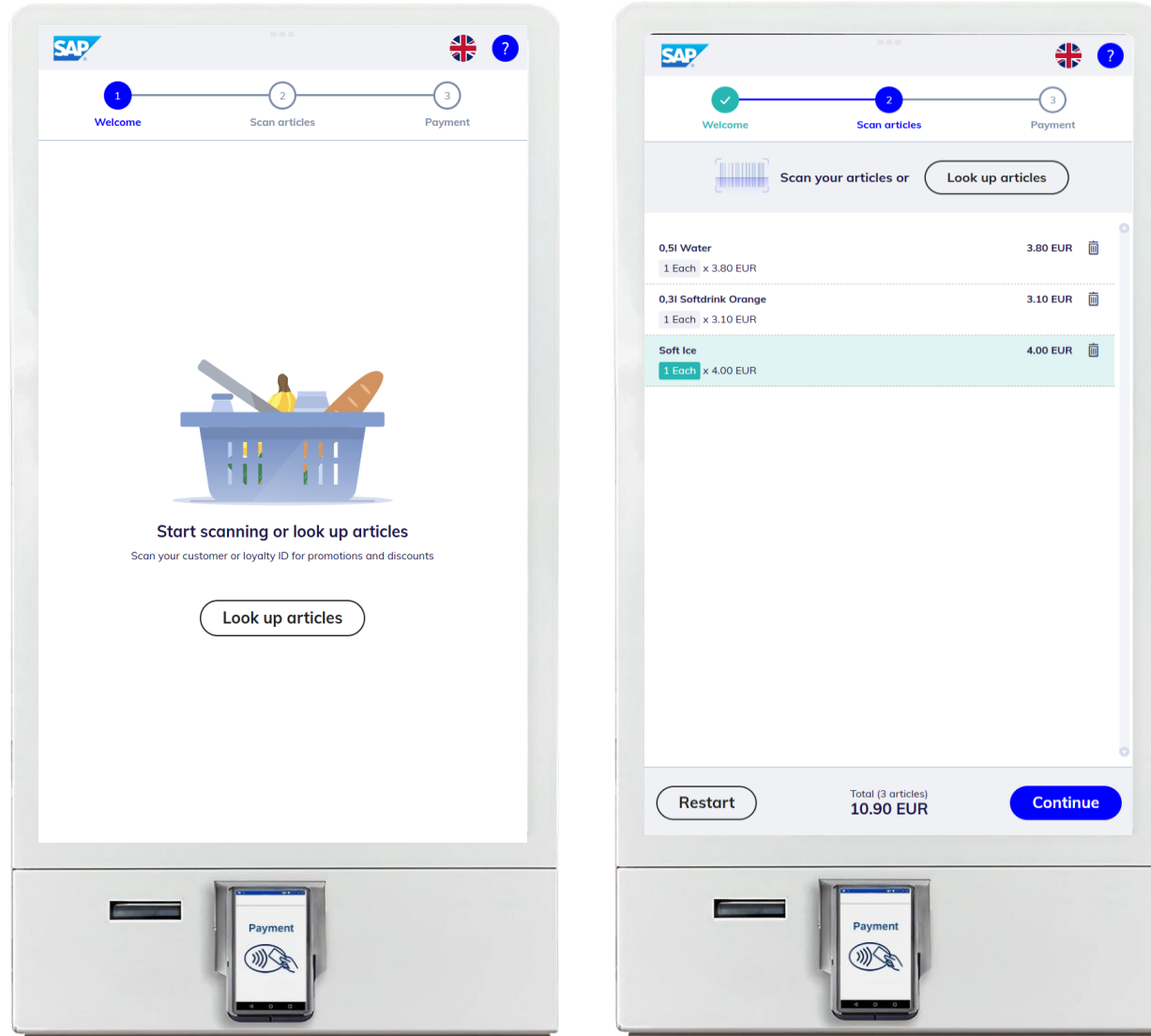
Restaurant: Table Service

Restaurants, Bars, Cafés, Bistros, and many more



SAP Customer Checkout, cloud edition

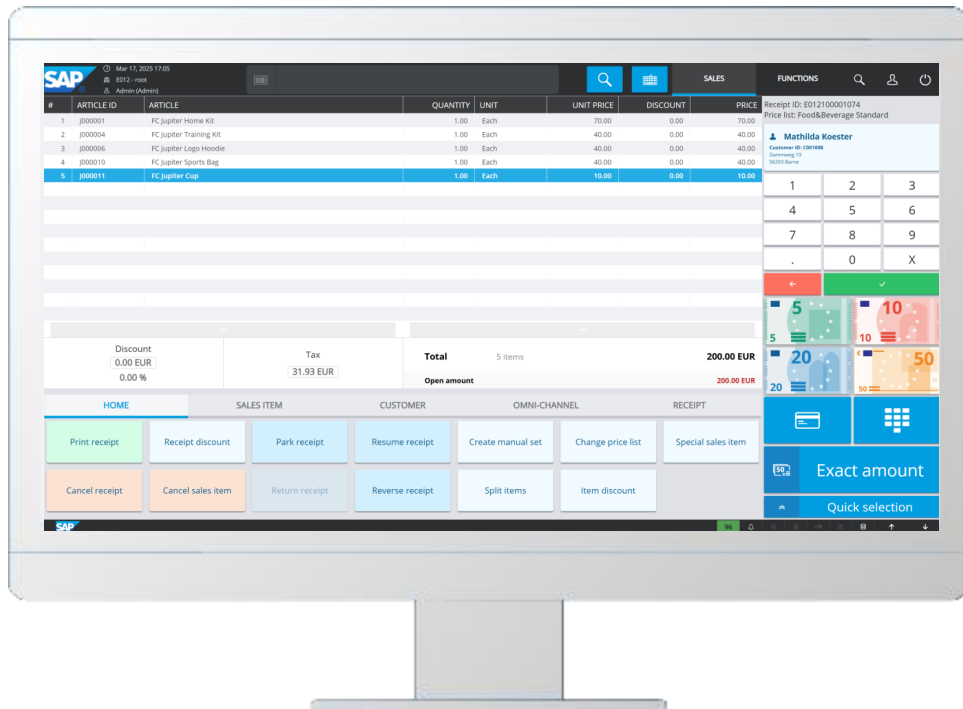
Self-Checkout



For Supermarkets, grocery stores, retail, and many more...

Rich POS functionalities

A powerful and intelligent point-of-sale solution that covers all common point-of-sale requirements needed in retail, merchandise, catering, and sports and entertainment businesses.



Capabilities and Key Features

- **Checkout** process
- **Article selection** and **multiple payment options**
- Support of **returns**
- Handling of **coupons, discounts, price lists, taxes**, and many more
- **Customer selection** for personalized sales
- **Omnichannel** sales
- **Different price and discount lists**
- **Time recording** at point-of-sale
- Support of **day-end closing**
- **User permission concept with role-based authorizations** for cashiers, sales managers and more
- **Cash-in/ Cash-Out** Capability
- **POS Reporting** to track all sales data in real-time
- Possibility to **record working time** of your cashiers



For Various Businesses...

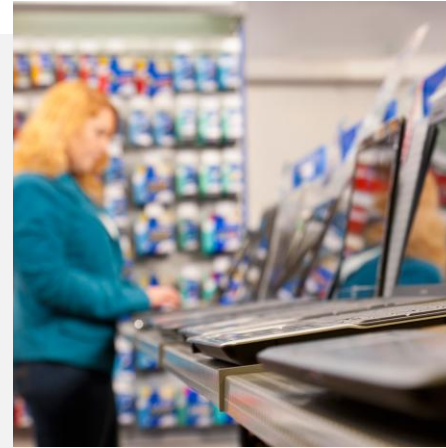
SAP Customer Checkout, cloud edition – Retail Businesses



From FASHION..



...CONSUMER
PRODUCTS....

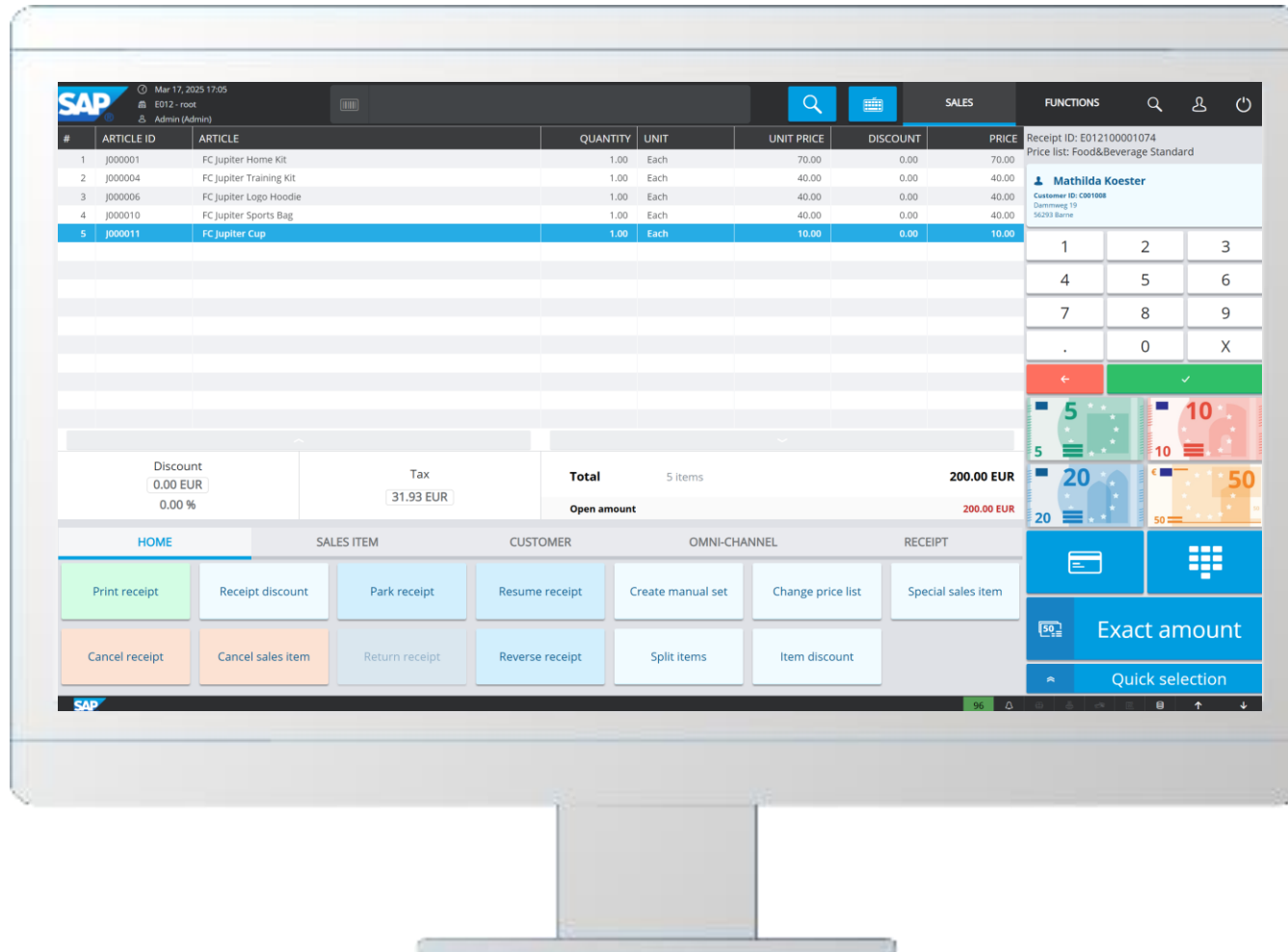


...ELECTRONICS...



...to WHOLESALE
DISTRIBUTION...

SAP Customer Checkout, cloud edition – Retail Businesses



Capabilities and Key Features

- Select Customers and Articles
- Sell Sales Sets and generic articles
- Sell and top-up gift cards
- Change sales item details
- Barcode/ GTIN support
- Searching for customers, articles, receipts, day-end closings, and more
- Apply discounts to sales items and receipts
- Cancel sales items and receipts
- Central parking and fetching of receipt
- Stock management: Overview from SAP ERP system
- Return sales items and receipts
- Reverse receipts
- Create and edit customer profiles
- Omnichannel Sales
- Period and volume-based pricing
- Customer-based pricing

SAP Customer Checkout, cloud edition – Retail Businesses



Apply discounts on sales items and total receipts

Add text note to sales items and receipts

Add customer to the receipt

Search for articles, customers and receipts

Assign Sales Person to Sales items receipts

Payment on invoice

Select the according warehouse at POS

Check Stock Overview at POS

#	ARTICLE ID	ARTICLE	QUANTITY	UNIT	UNIT PRICE	DISCOUNT	PRICE
1	J000002	FC Jupiler Keeper Kit	1.00	Each	70.00	0.00	70.00
2	J000001	FC Jupiler Home Kit	1.00	Each	70.00	0.00	70.00
3	J000003	FC Jupiler Kit Shorts	1.00	Each	30.00	0.00	30.00
4	J000005	FC Jupiler Hoodie	1.00	Each	40.00	0.00	40.00
5	J000008	FC Jupiler Stadium Jacket	1.00	Each	80.00	0.00	80.00
6	J000011	FC Jupiler Cup # K1967 Alexandra Keller	1.00	Each	10.00	0.00	10.00

Discount: 0.00 EUR
Tax: 47.90 EUR
Total: 300.00 EUR
Open amount: 300.00 EUR

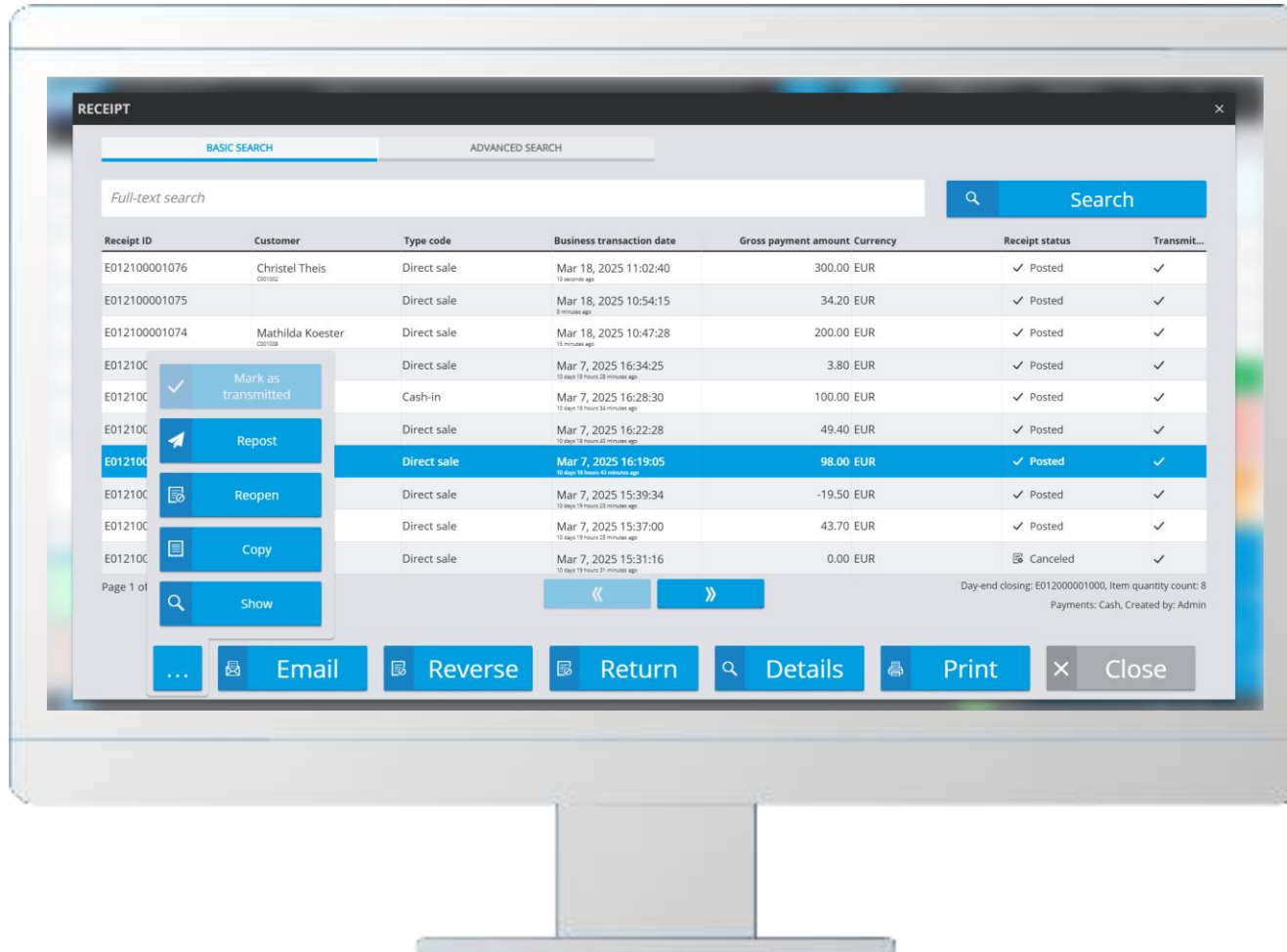
Customer: Christel Theis
Customer ID: C001002
Salesperson: S 42393 Dennen

Select warehouse

- 01 - Warehouse 1 - Berlin
- 02 - Warehouse 2 - Berlin City
- 03 - Warehouse 3 - Berlin Airport

Cancel

SAP Customer Checkout, cloud edition – Retail Businesses



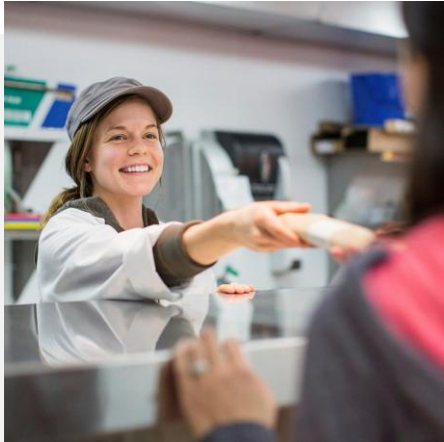
Experience Streamlined Receipt Transactions effortlessly with few clicks

Designed for efficiency, our POS system ensures a user-friendly experience with an intuitive experience to **perform multiple receipt transactions** such as **reverse, copy, reopen, send receipts by email**, and many more.

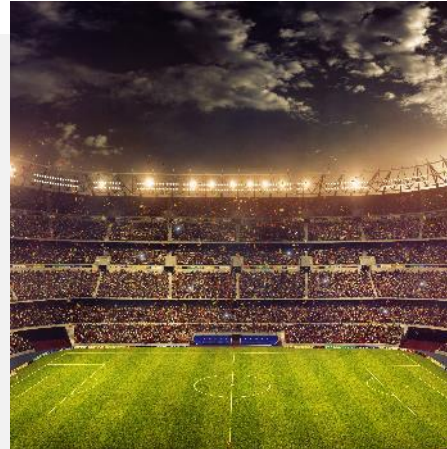


Optimized User Interface...

SAP Customer Checkout, cloud edition – Quick Service



From FAST FOOD
CHAINS...



...SPORTS....

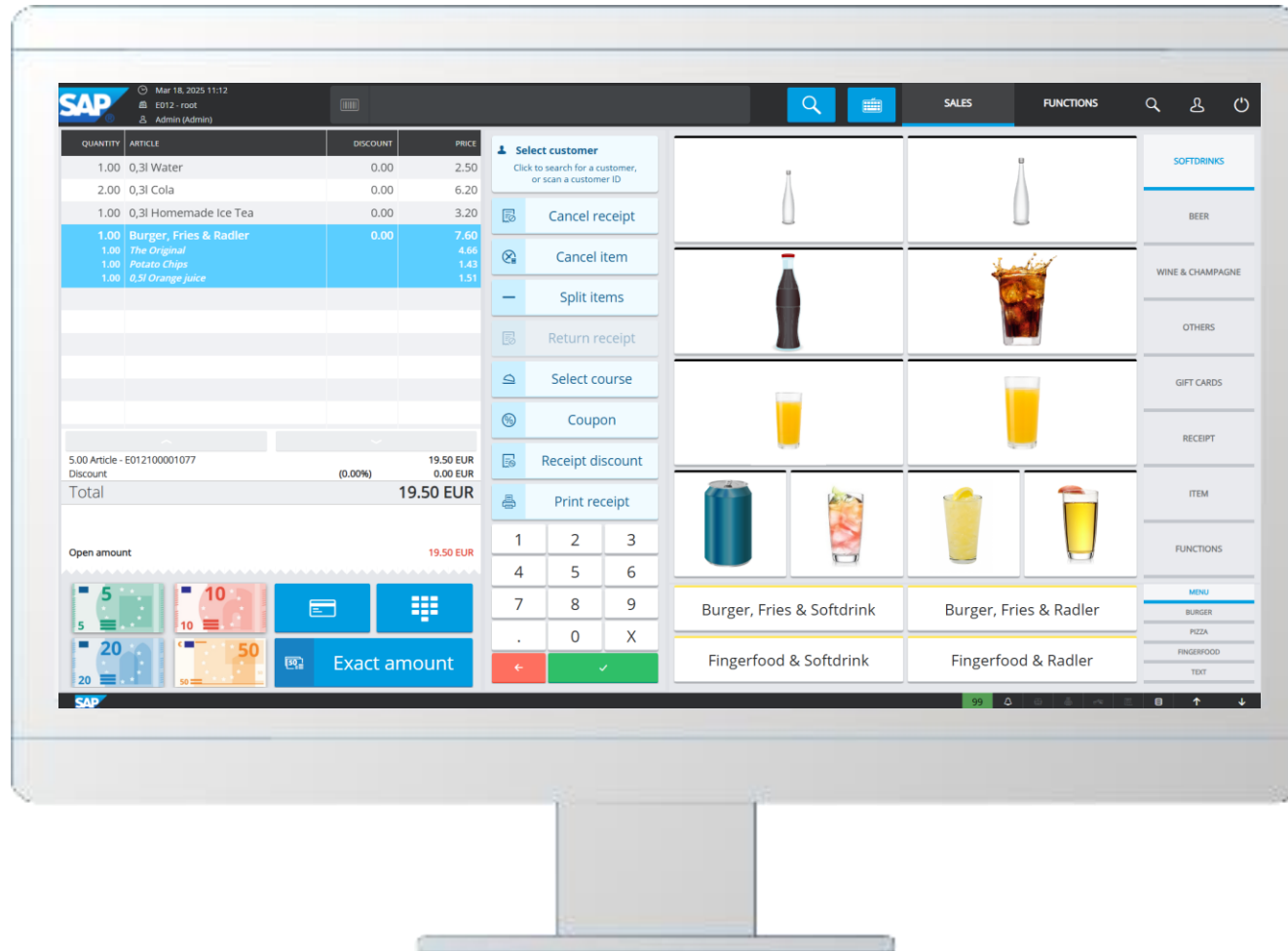


...ENTERTAINMENT....



...to DESTINATIONS &
CULTURE...

SAP Customer Checkout, cloud edition – Quick Service



Capabilities and Key Features

- Optimized and touch-enabled user interface to fasten sales process in catering businesses
- Select Customers and Articles
- Sell Sales Sets and generic articles
- Automatic sales set finding
- Sell and top-up gift cards
- Change sales item details
- Searching for customers, articles, receipts, day-end closings, and more
- Apply discounts to sales items and receipts
- Cancel sales items and receipts
- Central parking and fetching of receipt
- Stock management: Overview from SAP ERP system
- Return sales items and receipts
- Create and edit customer profiles
- Fast login for cashiers
- Pricelist based on roles and users
- Add pager to the receipt for customers to present on pick-up

SAP Customer Checkout, cloud edition – Quick Service



Automatic Sales Set Finding for better price

Cancel items and receipts with one click

Add sets with refund to receipt

Fast Payment button to quickly proceed with payment

Cashless payment with mobile phone for a quick sales process

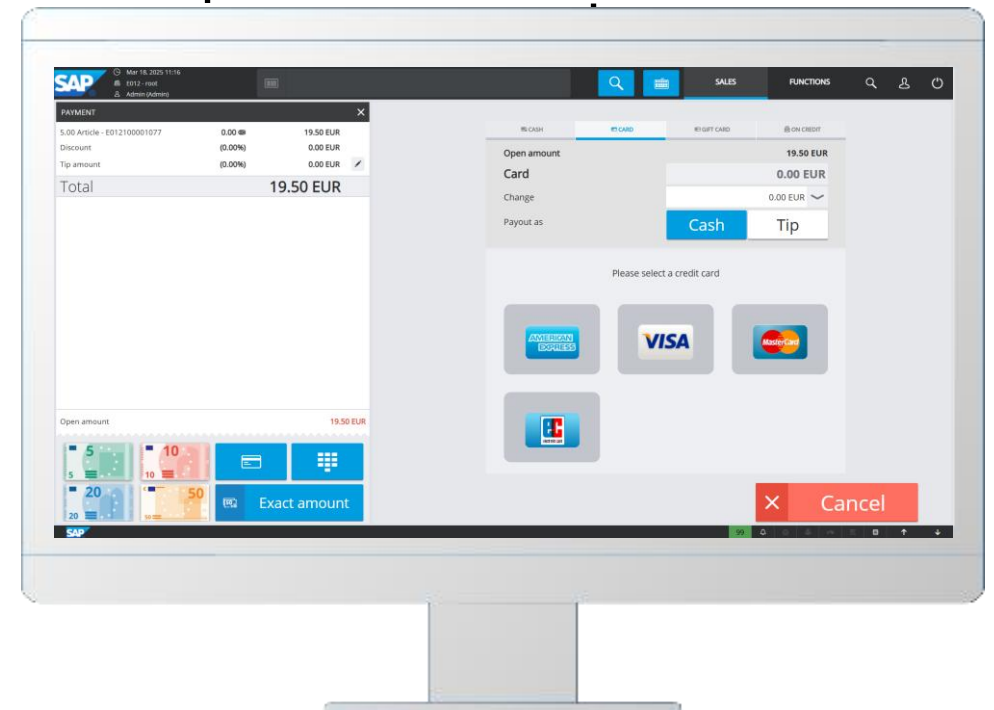
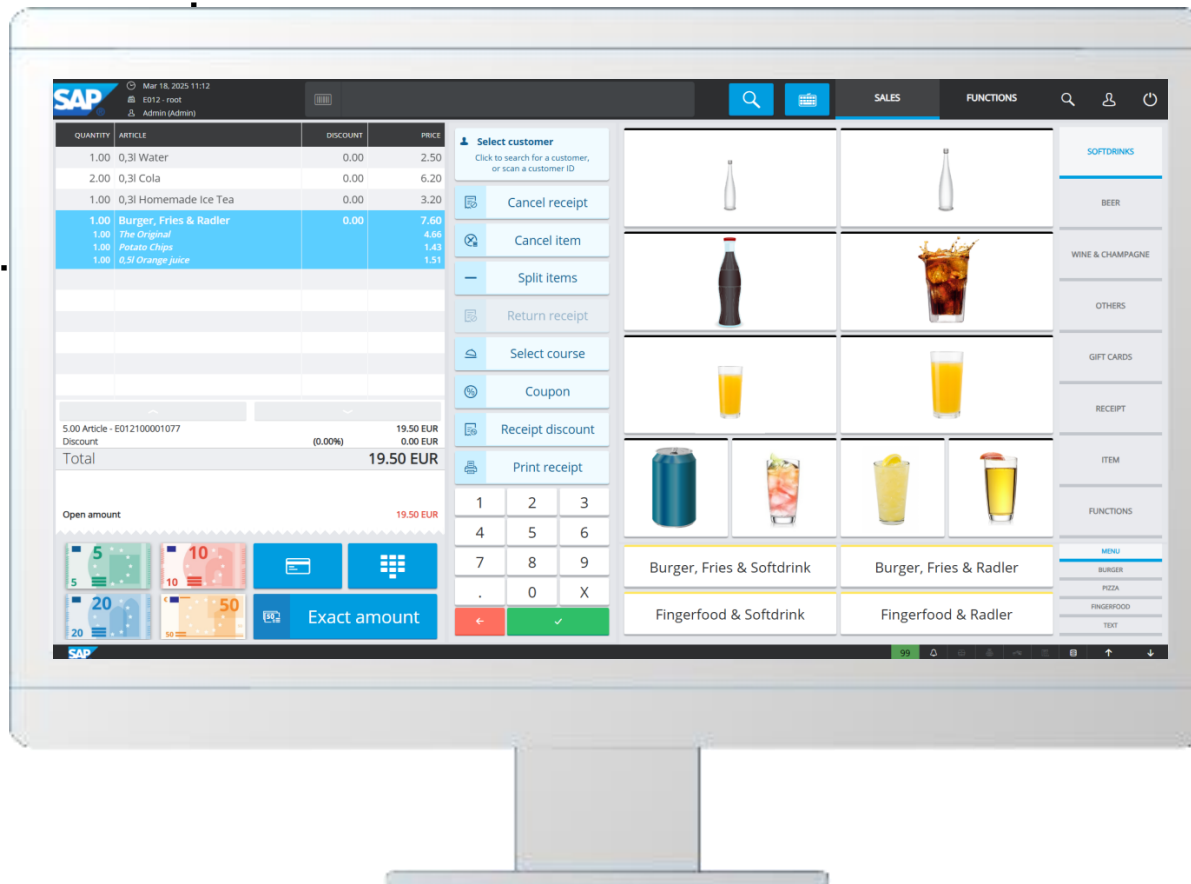




Table Management Functionality...

SAP Customer Checkout, cloud edition – Table Service



From CAFÈS...

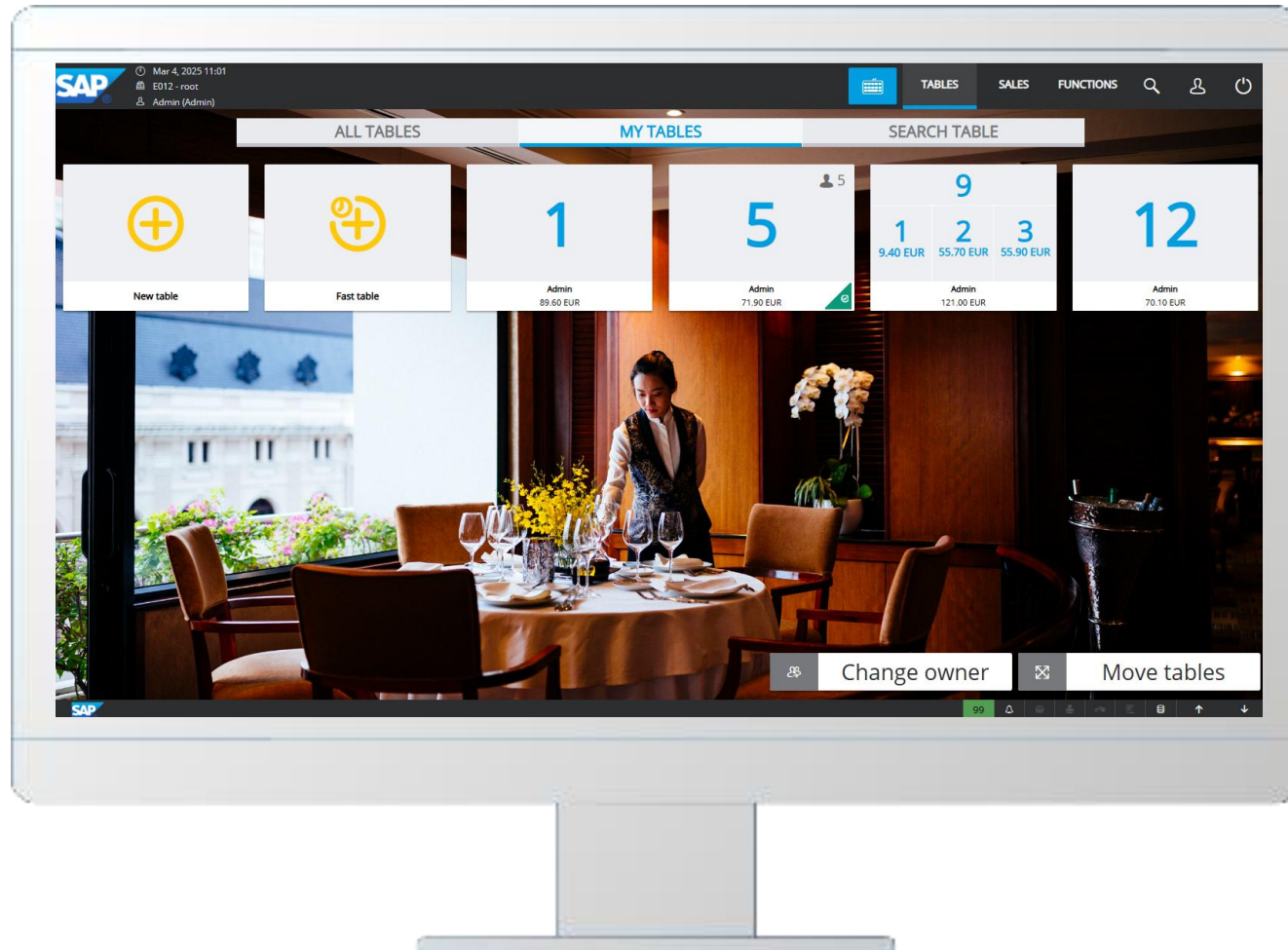


...RESTAURANTS....



...to BARS...

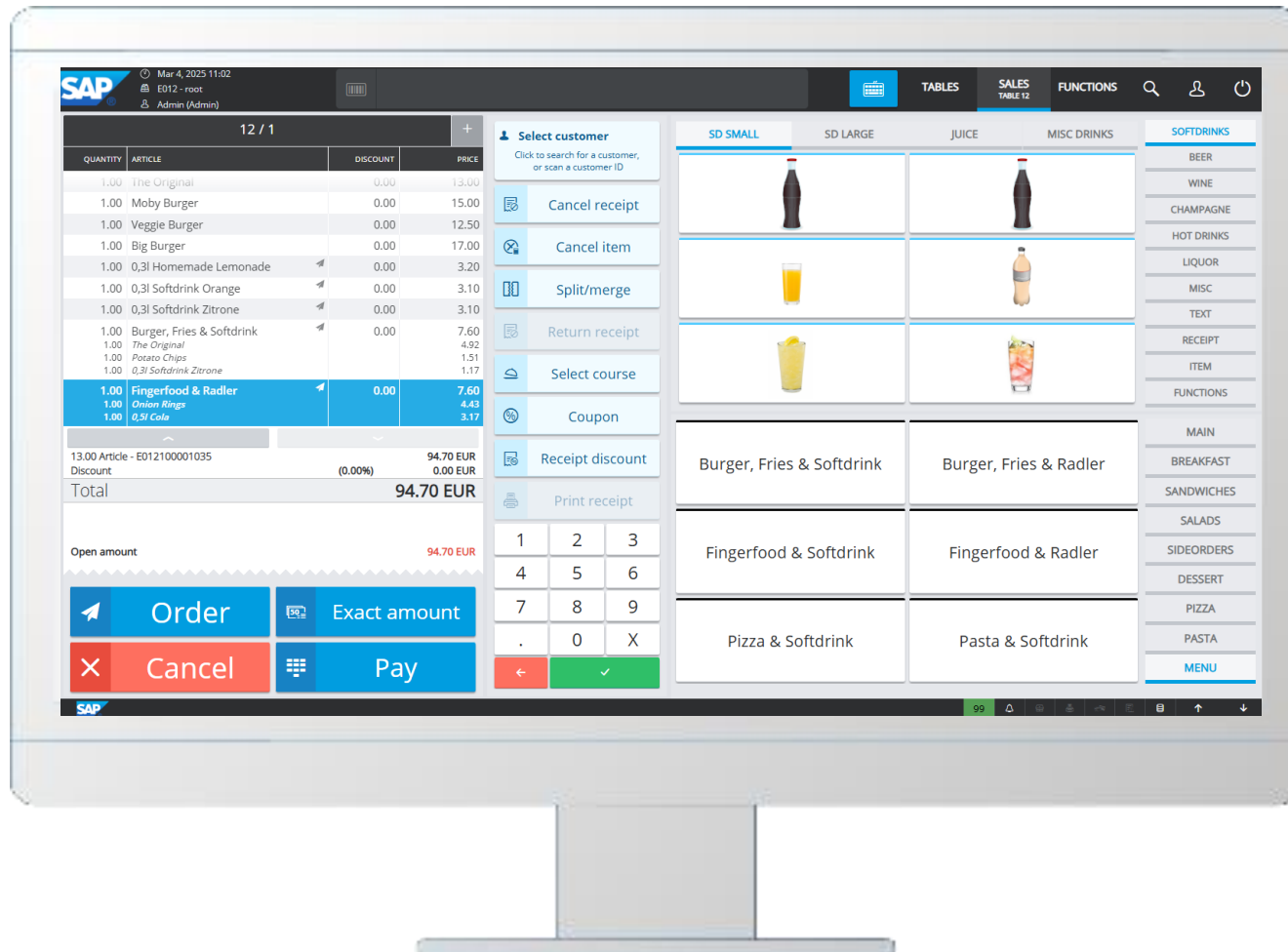
SAP Customer Checkout, cloud edition – Table Service



Capabilities and Key Features

- Optimized user interface with table management functionality
- Table overview
- Table-side ordering (Select table and create order for customers)
- Split and combine bills (e.g. split the bill by total amount of customers)
- Transfer bills and tables to other serving staff
- Combine and move tables
- Select course for meals (e.g. bring soup first, main course second, and more)
- Add additional text for sales item (e.g. “Extra cheese”)
- Handling of tips
- Preliminary print
- Expense handling
- Send orders automatically to bar and kitchen (print receipts in multiple printers)
- Reduced tax assignment to sales items and receipts (e.g. reduced tax rate for take-away)
- Change payments

SAP Customer Checkout, cloud edition – Table Service



Capabilities and Key Features

- Select Customers and Articles
- Sell Sales Sets and generic articles
- Apply discounts
- Sell and top-up gift cards
- Change sales item details
- Searching for customers, articles, receipts, day-end closings, and more
- Create and edit customer profiles
- Enter one-time customer master data
- Pricelist based on roles and users
- Automatic logout or screen lock based on role and user
- Enter customer count to track total number of customers
- Serve course button to inform staff when to bring food and drinks to the customer

SAP Customer Checkout, cloud edition – Table Service



Add additional text to sales item, e.g. "Extra Cheese"

Add menus for a quick ordering process

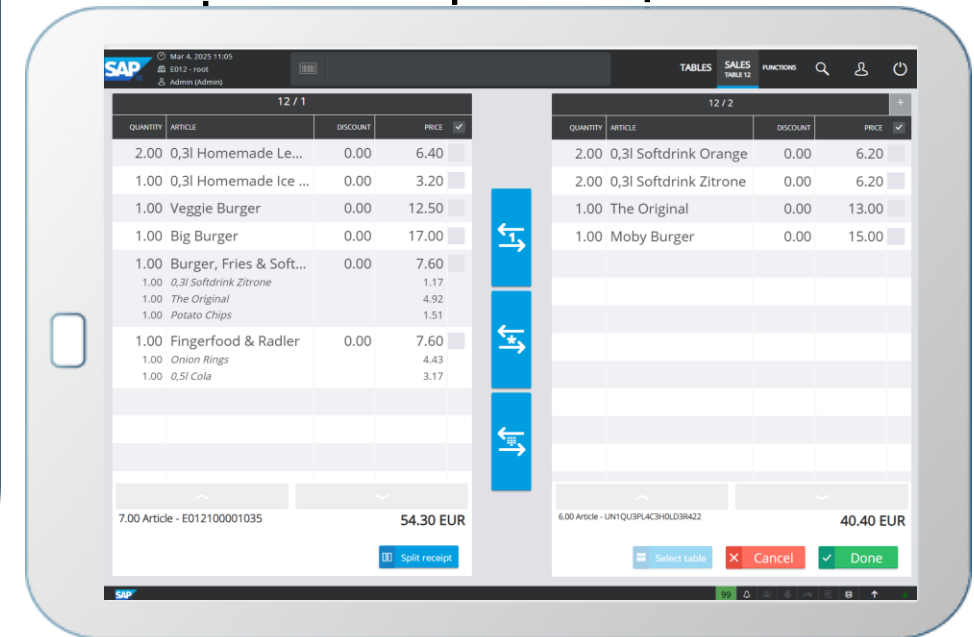
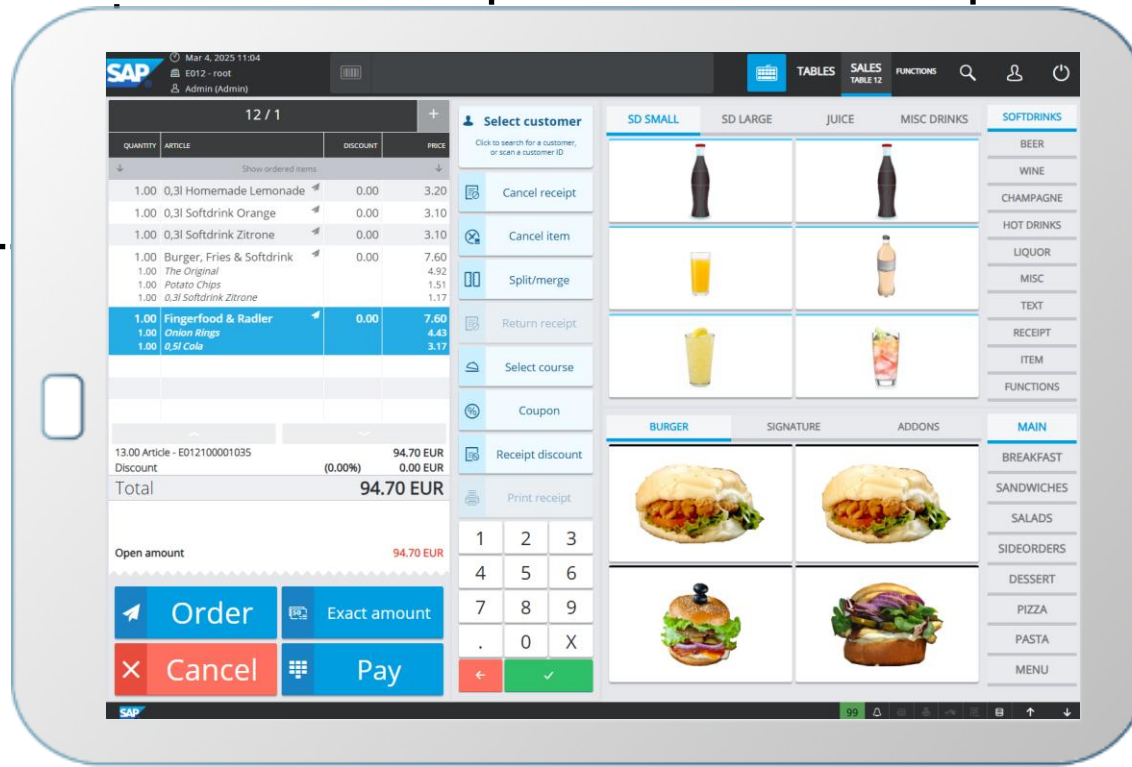
Receipt prints are sent to bar and kitchen for preparation

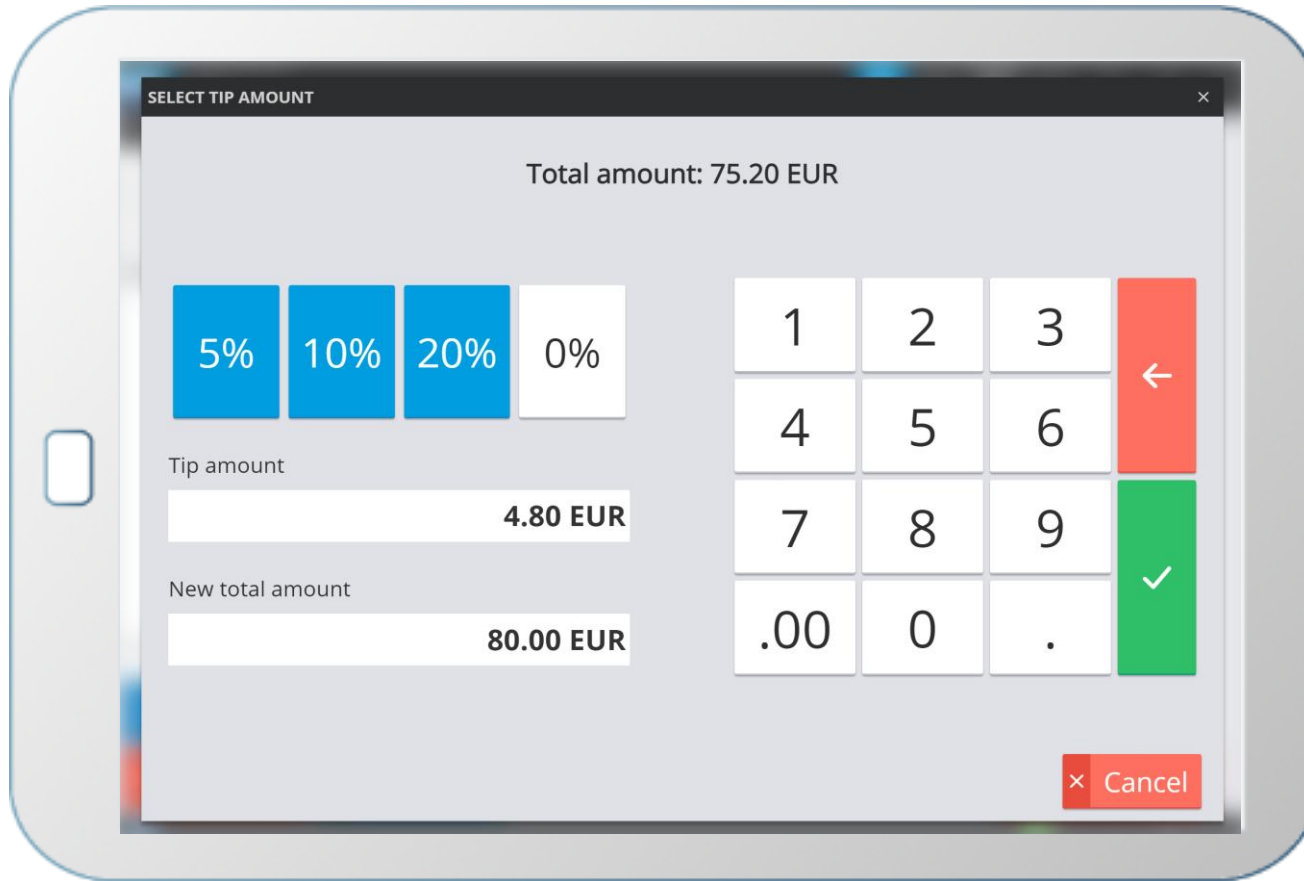
Change table owner when your serving staff ends shift

Split and merge bills

Add tip amount for serving staff

Select course for items to be served at the right time





Manage Tips Easily During the Sales Process

Our intuitive pop-up dialog enables you to **effortlessly enter tip amounts, offering the flexibility to manually input custom tip amounts or choose from pre-configured options**, enhancing efficiency and streamlining the payment process.



Self-Checkout

SAP Customer Checkout, cloud edition – Self-Checkout



From SUPERMARKETS..



...GROCERY STORES....



...RETAIL...

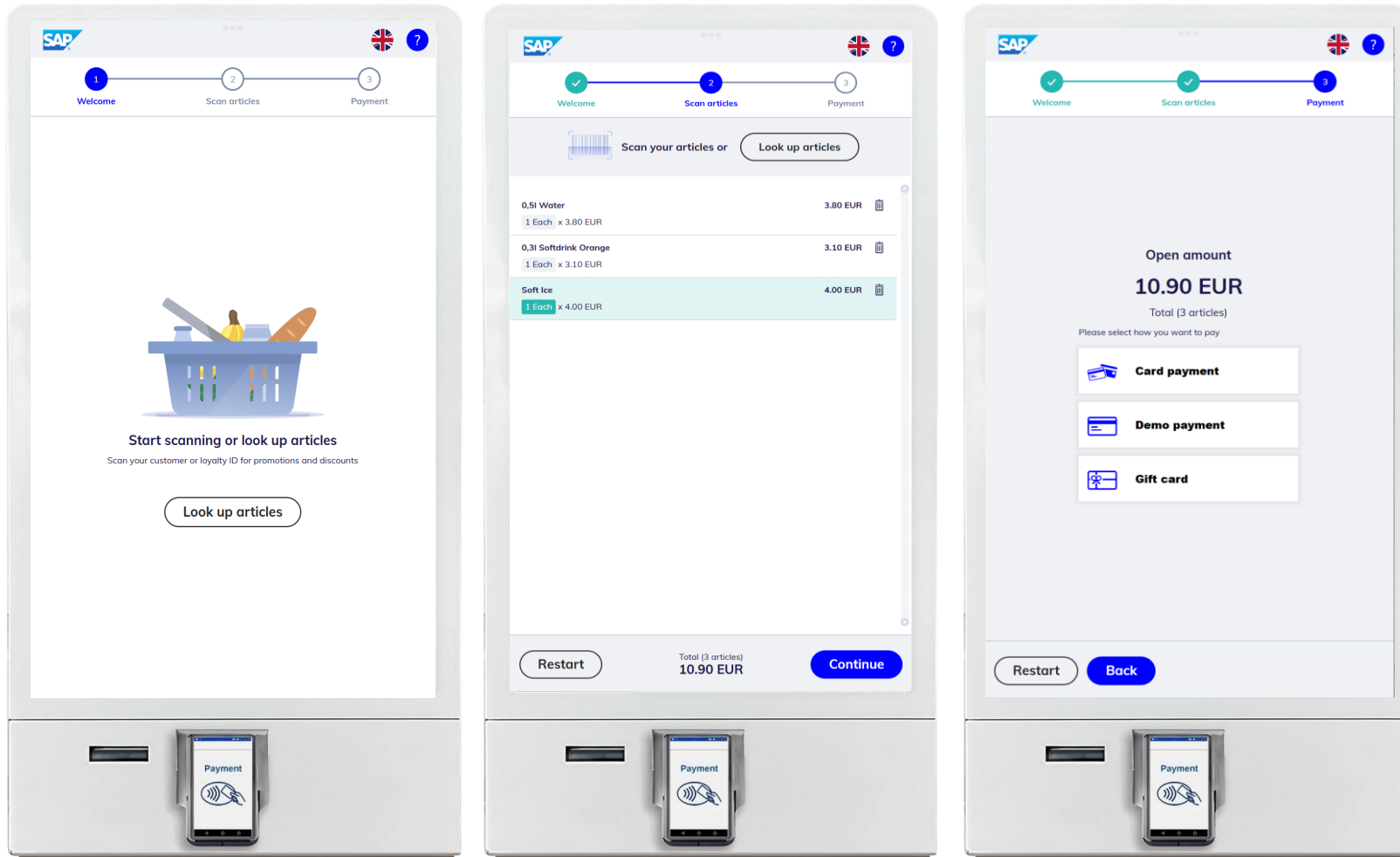


...to MANY MORE
SCENARIOS...

SAP Customer Checkout, cloud edition – Self-Checkout



Let your end-customers complete their purchase at the POS by themselves without any cashier.



Capabilities and Key Features

- Scan articles or select articles from catalogue
- Add sales sets or generic articles
- Purchase gift cards
- Add customer account
- Apply coupons to sales items and receipts
- Cancel sales items and receipts
- Pay with card, or gift card
- Print receipt or send receipt by e-mail
- Ask for assistance help button
- Change the Self-Checkout UI language
- Set an idle time for the Self-Checkout UI

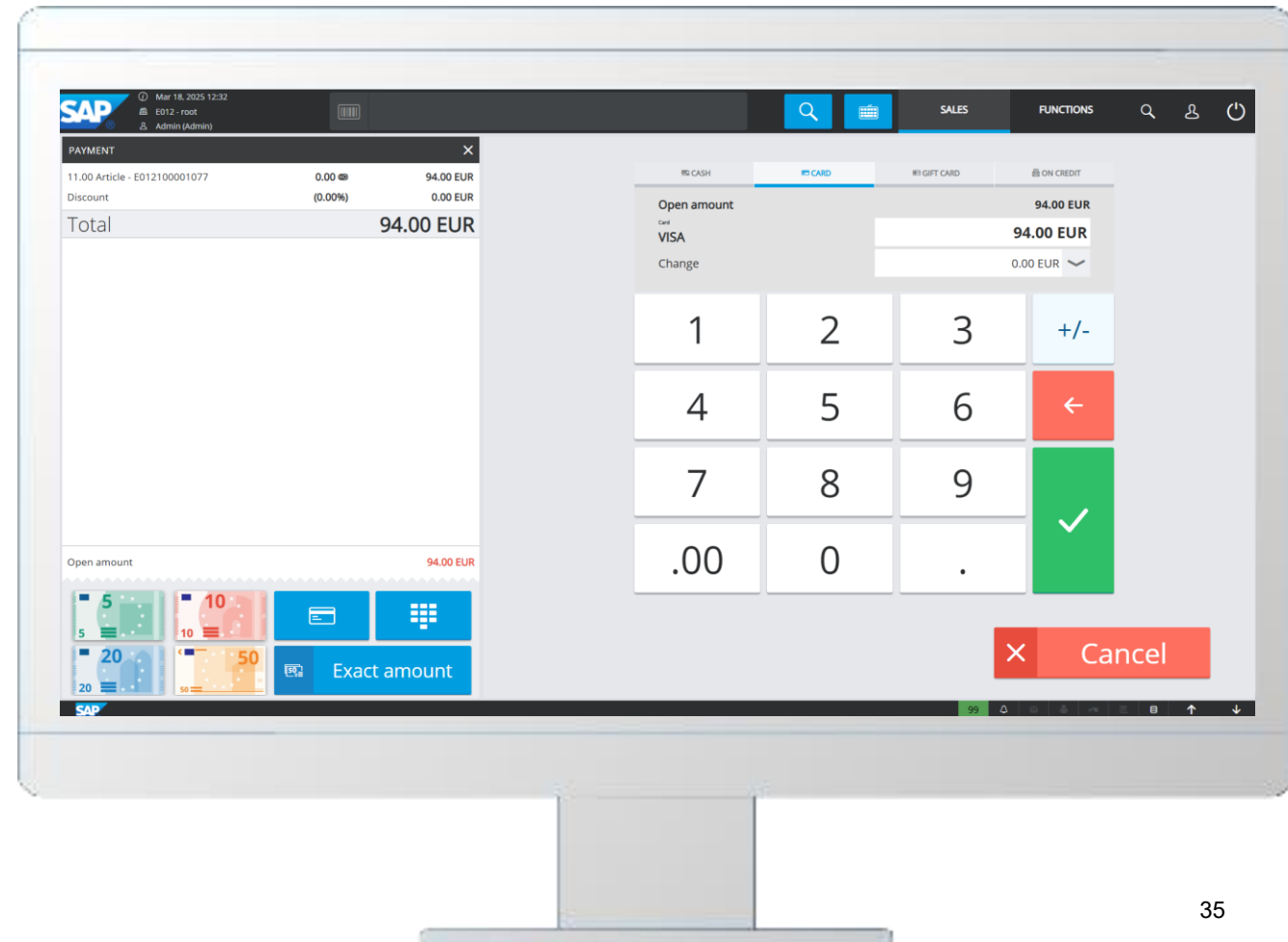
A close-up photograph of a person's hands holding a smartphone over a payment terminal. The phone screen displays a blue interface with a white payment icon consisting of a rectangle and three curved lines below it. Another hand is holding a white card near the terminal. In the background, a woman in a reddish-brown top holds a brown paper shopping bag. The scene is set in a brightly lit retail environment.

Multiple Payment Methods

Choose Payment Options which Fit to Your Business

From **Cash, Credit Cards, Payment on Invoice, with Gift Card**, or even with **Loyalty Points and Mobile Phone** – SAP Customer Checkout, cloud edition supports multiple payment options.

Benefit from its payment flexibility while integrating **Payment Terminals**, make **Partial and Mixed Payments**, and also pay in **Multi-Currency** when foreign customers visit your store.





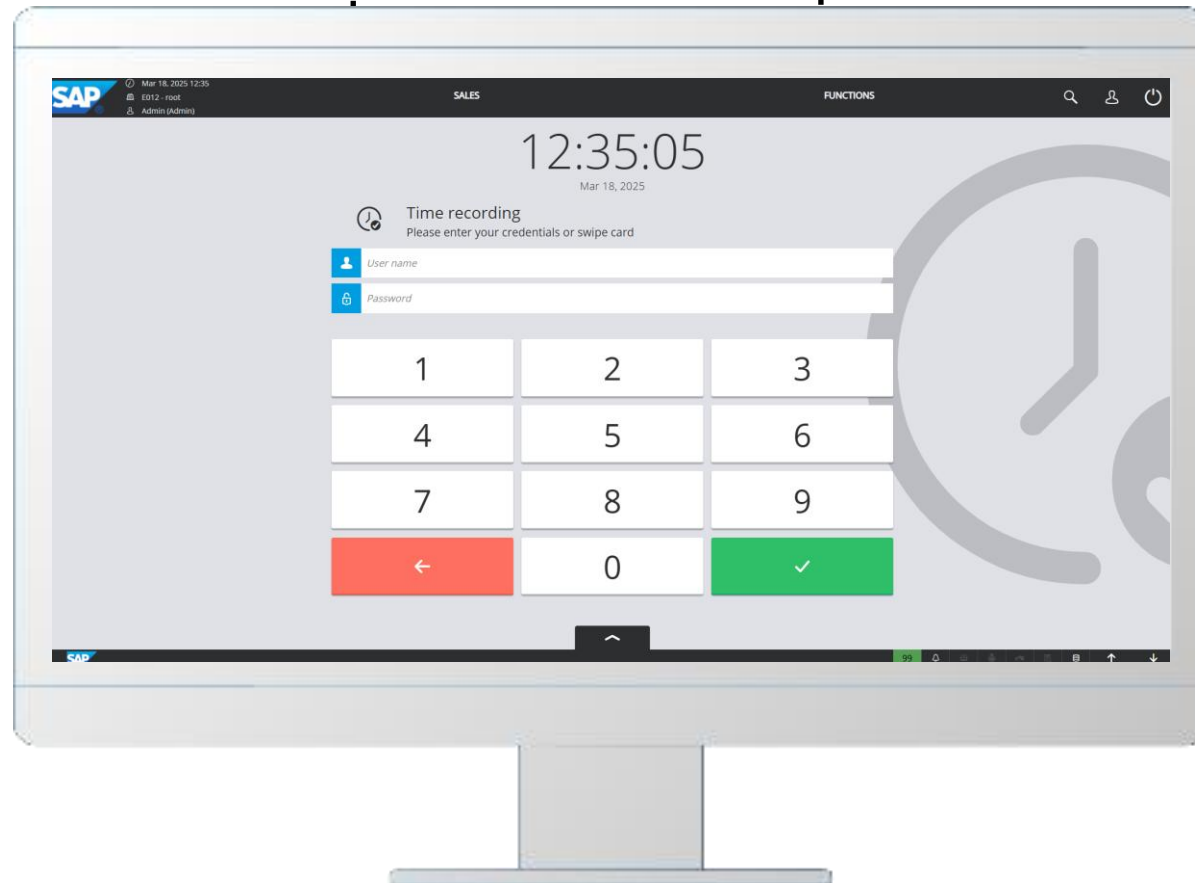
More **Functionalities...**

Time Recording

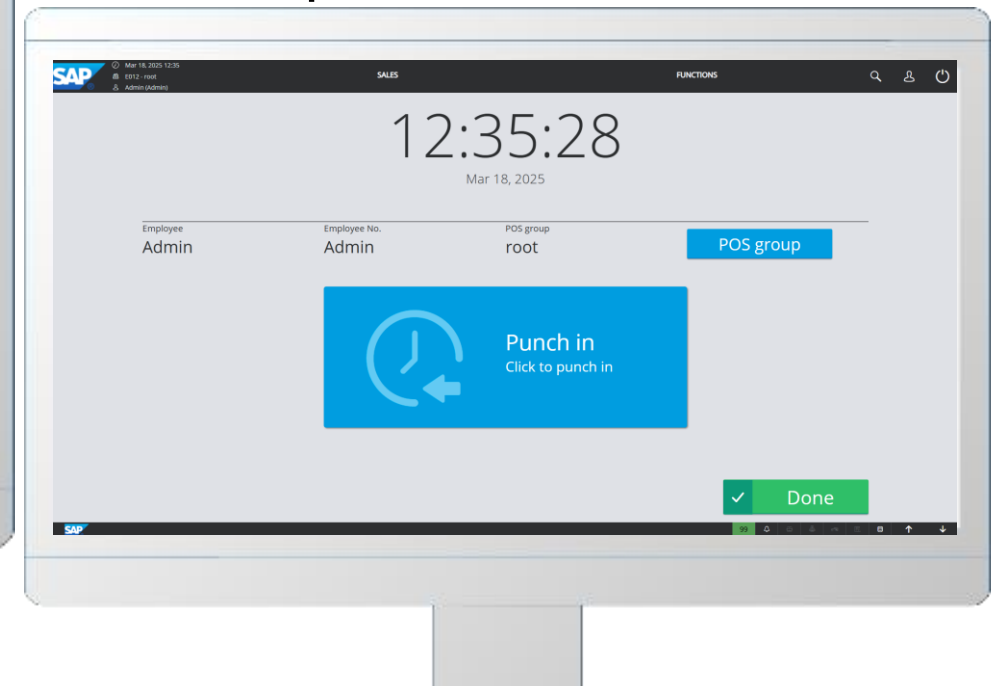
Let your cashiers, serving staff and employees record their working time.

Time Recording Screen
within POS system

Let **only authorized users and roles** to perform time recording transactions



Punch-In and Punch-Out
at POS



Cash Transactions

Perform Cash-In, Cash-Out, Pay-in and Pay-Out Transactions directly at point-of-sale.

Perform a Cash-In and bring money from the safe into the cash drawer

Pay-Out money from the cash drawer for company car fuel



Day-End Closing

Count all your coins, and notes at the end of the day and perform a Day-End Closing.

Perform a Manual or Automatic Day-End Closing at POS

Check the Difference between Actual and Target Amount

The screenshot shows the SAP POS interface for Day-End Closing. It features two columns of input fields for counting notes and coins. The 'Notes' column includes denominations from 5 EUR to 500 EUR. The 'Coins' column includes denominations from 0.01 EUR to 2.00 EUR. A numeric keypad is located in the center, and a 'Cancel' button is at the bottom right. Navigation buttons for 'Previous Step', 'Next Step', and 'Last Step' are at the bottom left.

Cash Balancing transaction

Post the Day-end Closing transaction to your ERP system

The screenshot shows the SAP POS interface for posting the Day-End Closing transaction. It displays a table with columns for 'Actual', 'Target', and 'Difference' for various payment methods. The 'Actual' and 'Target' columns are populated with values, while the 'Difference' column shows zero for all items. Navigation buttons for 'Previous Step', 'OK', and 'Cancel' are at the bottom.

	Actual	Target	Difference
Cash	1,120.10	1,120.10	0.00
American Express	15.80	15.80	0.00
VISA	333.60	333.60	0.00
Master Card	158.70	158.70	0.00
EC	0.00	0.00	0.00
Gift Card	61.70	61.70	0.00
Top-up card	0.00	0.00	0.00
Employee allowance	0.00	0.00	0.00
Payment on credit	87.50	87.50	0.00

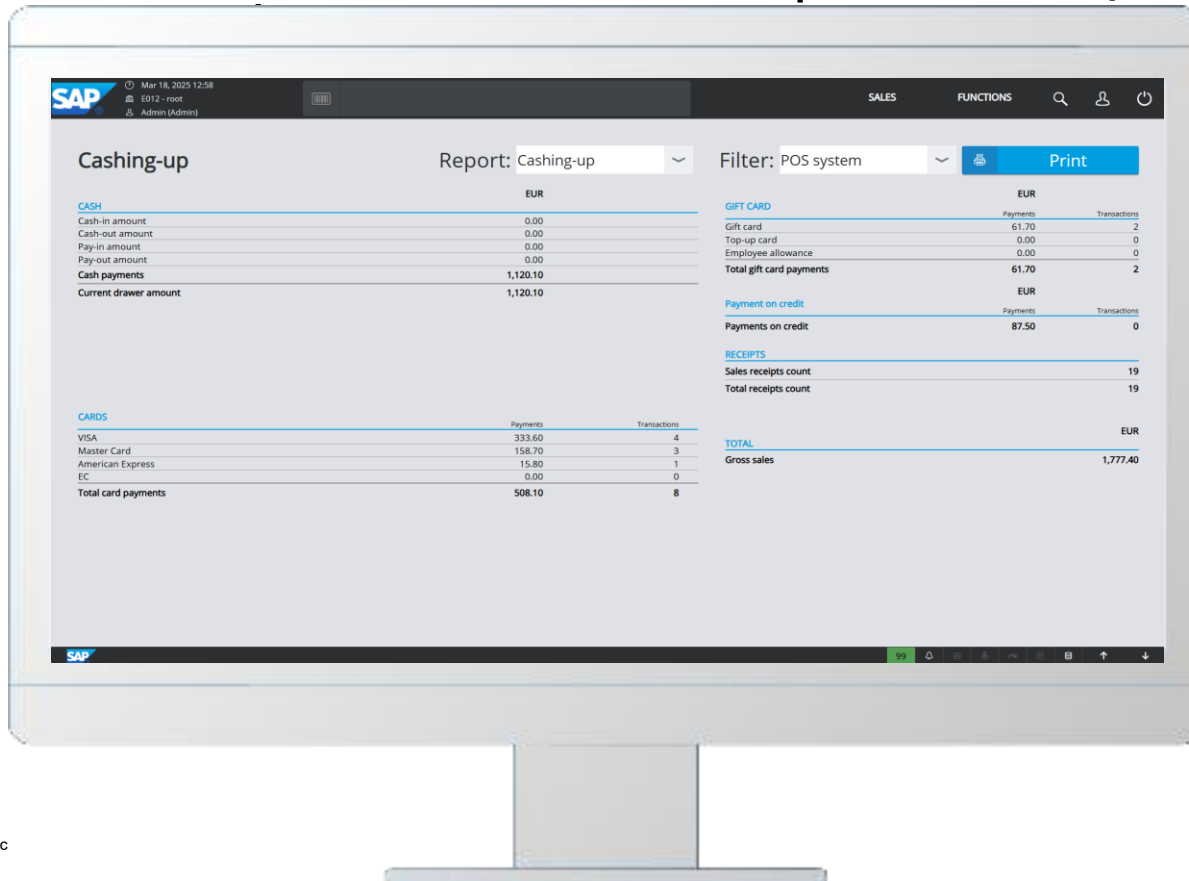
Cashing-Up

Track real-time sales data of each single POS system, of your users, or your organization. Check best and worst sellers of your store.

Overview of all cash, card, gift card, invoice, and receipt transactions in real-time

Check reporting in SALES screen or print it out

Track total customer count



The screenshot shows the SAP 'Cashing-up' report interface. It features a top navigation bar with 'SALES' and 'FUNCTIONS' tabs. The main content area is divided into several sections: 'CASH', 'CARDS', 'GIFT CARD', 'Payment on credit', and 'RECEIPTS'. Each section contains a table of financial data. The 'CASH' section shows a total of 1,120.10 EUR. The 'CARDS' section shows 508.10 EUR in total card payments. The 'GIFT CARD' section shows 61.70 EUR in total gift card payments. The 'Payment on credit' section shows 87.50 EUR. The 'RECEIPTS' section shows 19 total receipts. A 'Print' button is visible in the top right of the report area.

CASH		EUR	
Cash-in amount	0.00		
Cash-out amount	0.00		
Pay-in amount	0.00		
Pay-out amount	0.00		
Cash payments	1,120.10		
Current drawer amount	1,120.10		

CARDS		Payments	Transactions
VISA	333.60	4	
Master Card	158.70	3	
American Express	15.80	1	
EC	0.00	0	
Total card payments	508.10	8	

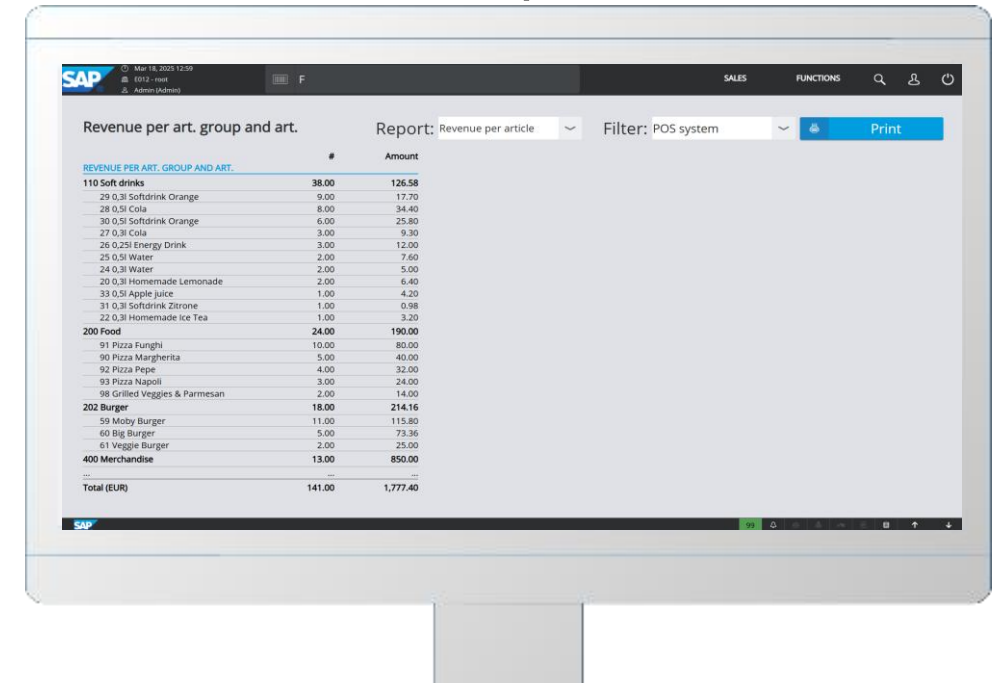
GIFT CARD		Payments	Transactions
Gift card	61.70	2	
Top-up card	0.00	0	
Employee allowance	0.00	0	
Total gift card payments	61.70	2	

Payment on credit		Payments	Transactions
Payments on credit	87.50	0	

RECEIPTS			
Sales receipts count	19		
Total receipts count	19		

TOTAL		EUR
Gross sales	1,777.40	

Track best and worst sellers



The screenshot shows the SAP 'Revenue per art. group and art.' report interface. It features a top navigation bar with 'SALES' and 'FUNCTIONS' tabs. The main content area displays a table of revenue data categorized by article groups and individual articles. The 'TOTAL' row shows a gross sales of 1,777.40 EUR. A 'Print' button is visible in the top right of the report area.

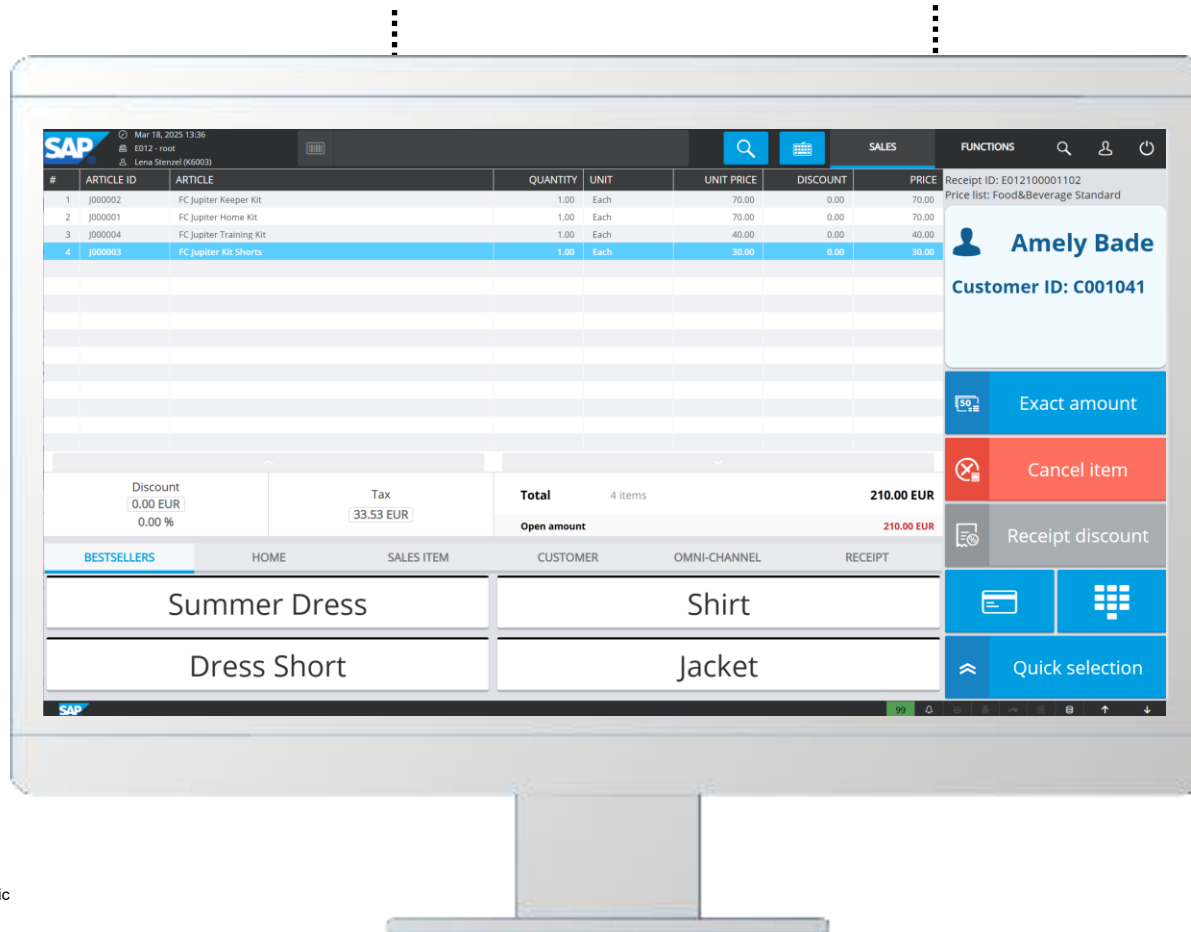
REVENUE PER ART. GROUP AND ART.	#	Amount
110 Soft drinks	38.00	126.58
29 0,3l Softdrink Orange	9.00	17.70
28 0,5l Cola	8.00	34.40
30 0,5l Softdrink Orange	6.00	25.80
27 0,3l Cola	3.00	9.30
26 0,25l Energy Drink	3.00	12.00
25 0,5l Water	2.00	7.60
24 0,3l Water	2.00	5.00
29 0,3l Homemade Lemonade	2.00	6.40
33 0,5l Apple Juice	1.00	4.20
31 0,3l Softdrink Zitron	1.00	0.98
22 0,3l Homemade Ice Tea	1.00	3.20
200 Food	24.00	190.00
91 Pizza Funghi	10.00	80.00
90 Pizza Margherita	5.00	40.00
92 Pizza Pepe	4.00	32.00
93 Pizza Napoli	3.00	24.00
98 Grilled veggies & Parmesan	2.00	14.00
202 Burger	18.00	214.16
59 Moby Burger	11.00	115.80
60 Big Burger	5.00	73.36
61 Veggie Burger	2.00	25.00
400 Merchandise	13.00	850.00
Total (EUR)	141.00	1,777.40

Permission Concept

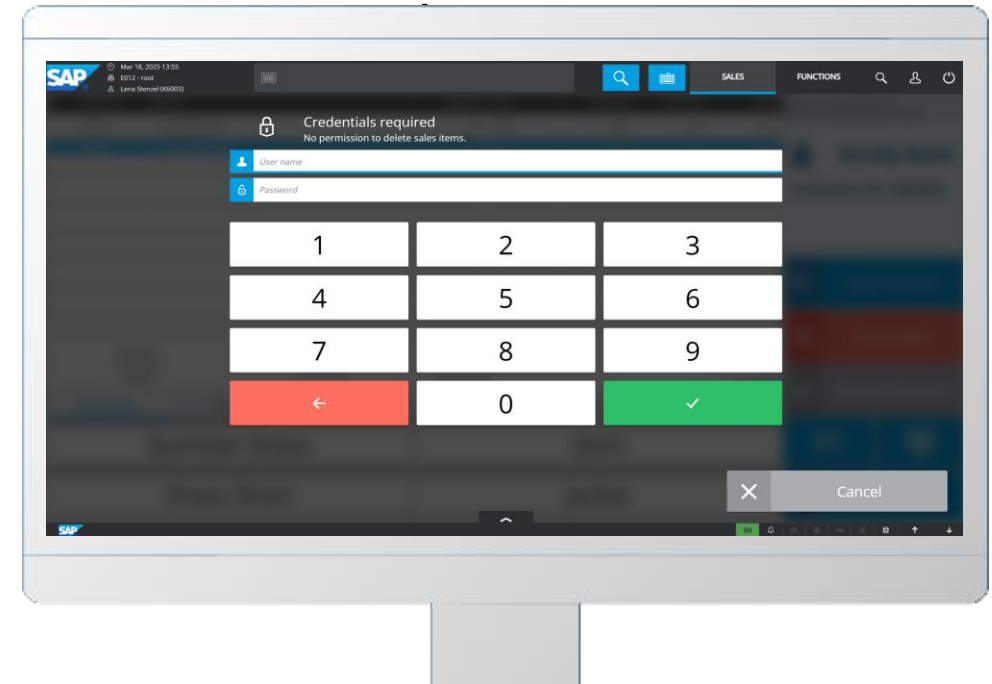
Let your cashiers and serving staff perform only transactions they are allowed to. Benefit from a role and user management with configurable authorizations and permissions.

User- and role based
SALES Screen view

Adjust UI language
to each user and role



Let authorized users and roles
enter credentials when
discount limit is exceeded



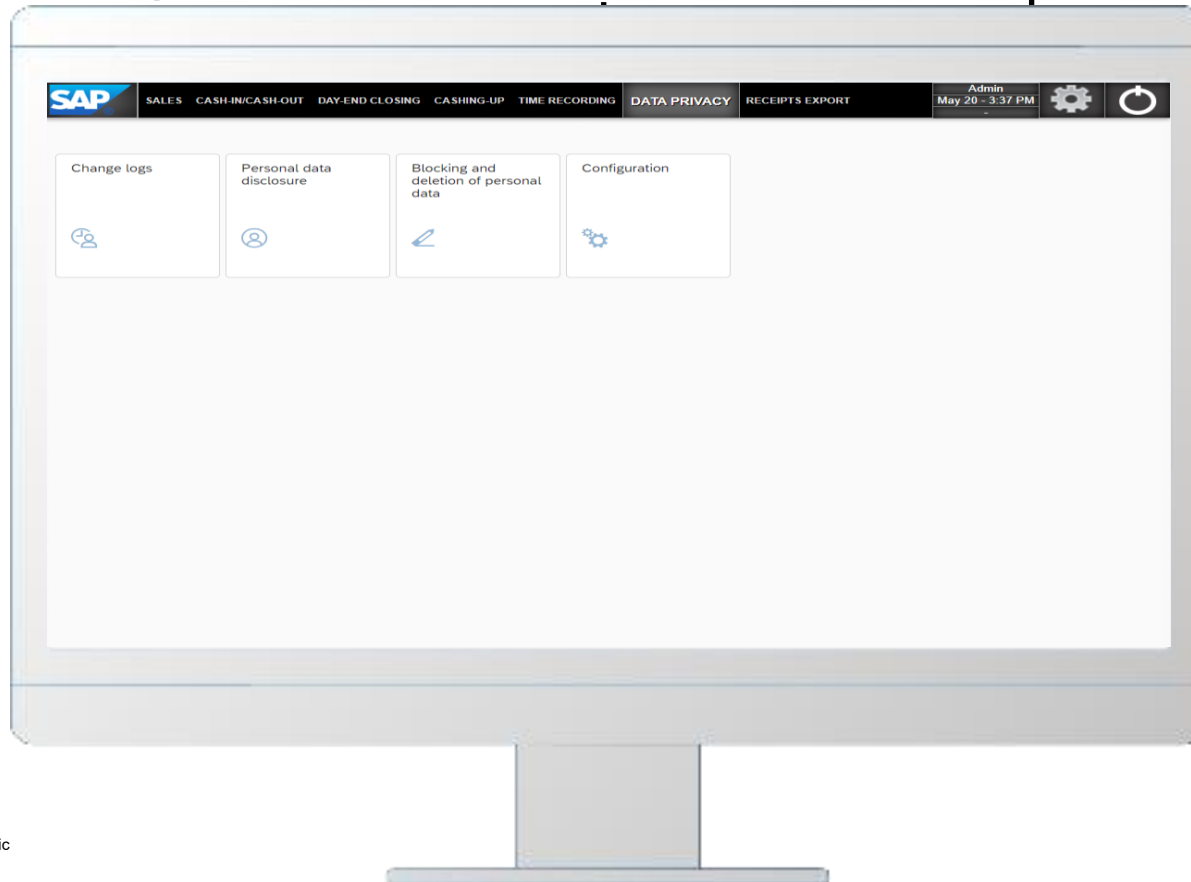
Data Privacy

Stay compliant with General Data Protection Regulation (GDPR) and let authorized users perform data privacy related transactions for your business partners, and users.

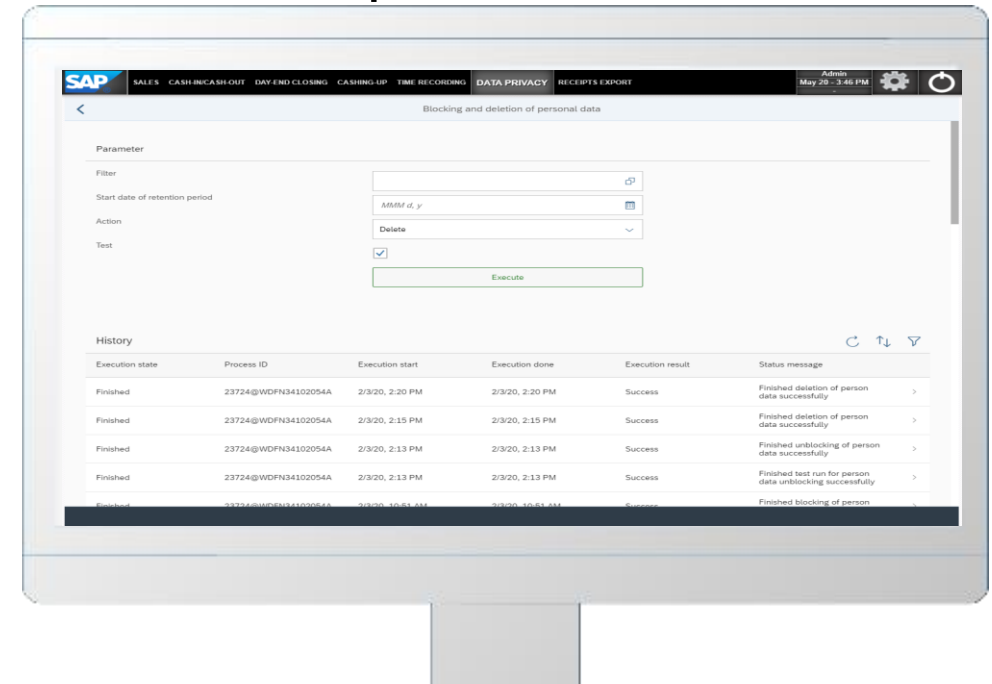
View Data Privacy Screen at POS

Track all changed log information

Disclosure personal data of individuals



Block and Delete Personal Data of users and business partners



A person wearing a white blazer is seated at a light-colored wooden table. They are holding a yellow card, possibly a credit or loyalty card, over a tablet computer. The tablet screen displays a dark interface with some text and graphics. The background is softly blurred, showing another person's hands resting on the table.

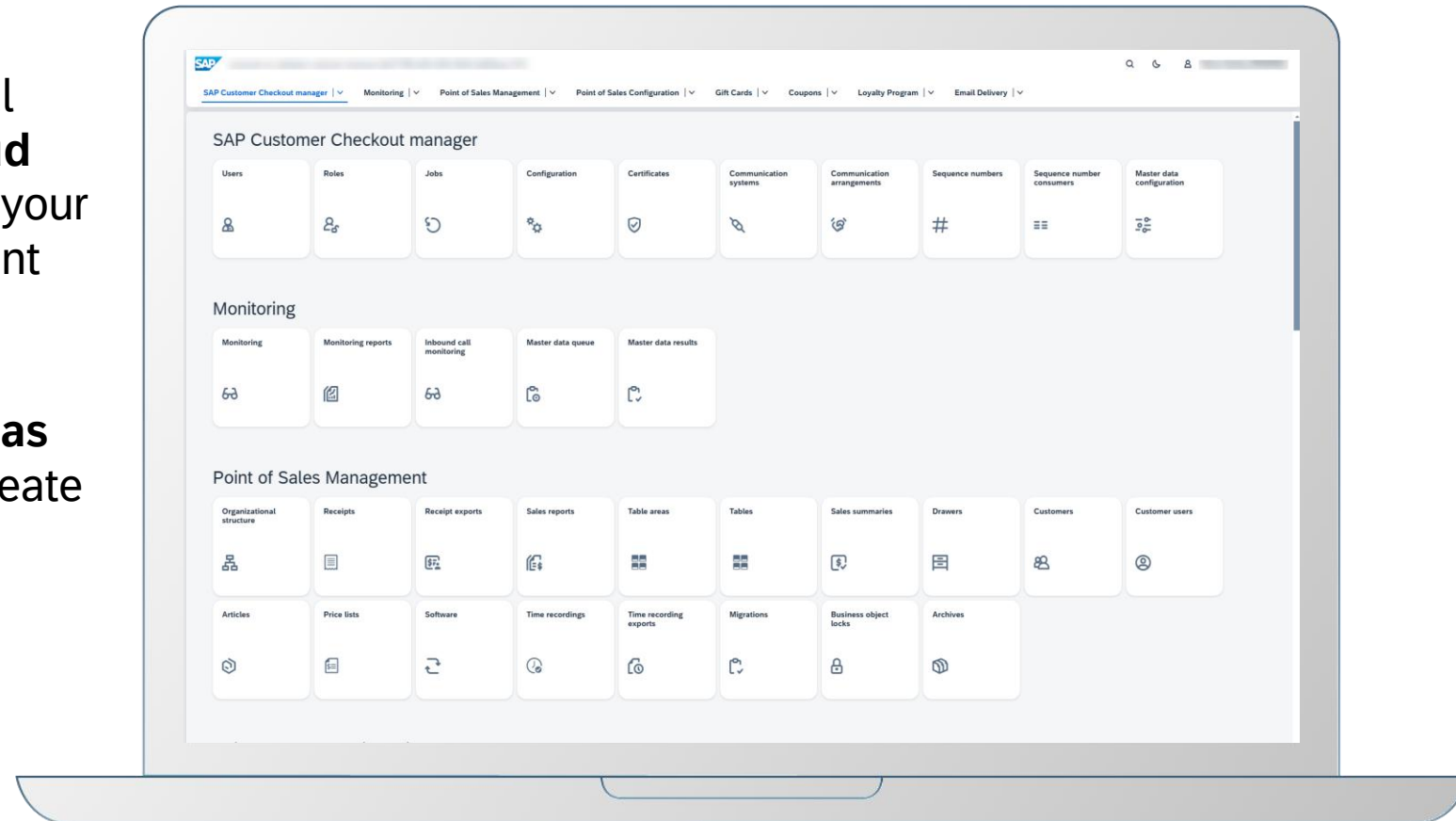
SAP Customer Checkout Manager, cloud edition

Central Point-of-Sale Management

Manage all your POS systems and POS operations from different locations centrally in one system

Take advantage of the strong and powerful **SAP Customer Checkout manager, cloud edition** system that helps you manage all your POS systems and operations within different stores and locations.

Integrate with SAP ERP systems or use as standalone giving you the possibility to create all master data you need.



Manage POS Operations Centrally

Capabilities and Key Features



- Manage **Organizational Structure**
- **Manage POS Systems** and POS Operations
- **Central POS Configuration** for Article Groups, Currencies, Tax Rates, SALES screen, and more
- **Software Management** to update POS systems centrally
- **Execute and schedule different jobs** to reduce manual effort
- Central **Day-End Closing** app to identify missing receipts
- **Central Management of Drawers**
- Maintain relevant settings for **digital gift cards and digital receipts**



- **Reporting of POS systems** – generate **sales reports** to track best and worst sellers in your shops, revenue per cashier, revenue payment method, and many more
- **Receipt Management** to view all posted receipts from your different POS systems and locations
- **Monitoring** of all your POS systems and alert information to see which POS systems are running
- **Export of Receipts** in different formats
- Track all **Table Transactions** from your POS systems



- **Create master data (articles, business partners, price lists)** to run SAP Customer Checkout, cloud edition standalone, or
- **Migration of master data (users, business partners, articles, price lists, and gift cards)** from existing ERP systems



- **Central Coupon and Loyalty Management**
- **Gift Card Management** to view all purchased and redeemed gift cards
- **Manage Business partners, and Loyalty users**



- **Central management of POS users, and roles**
- **Central Time recording** to see all transactions from your users, serving staff and employees
- Central **Data Privacy Management**



- Maintain **communication settings to other SAP and 3rd party systems**
- Integration settings to **connect to SAP S/HANA or others**
- Activate inbound and outbound services for SAP S/4HANA

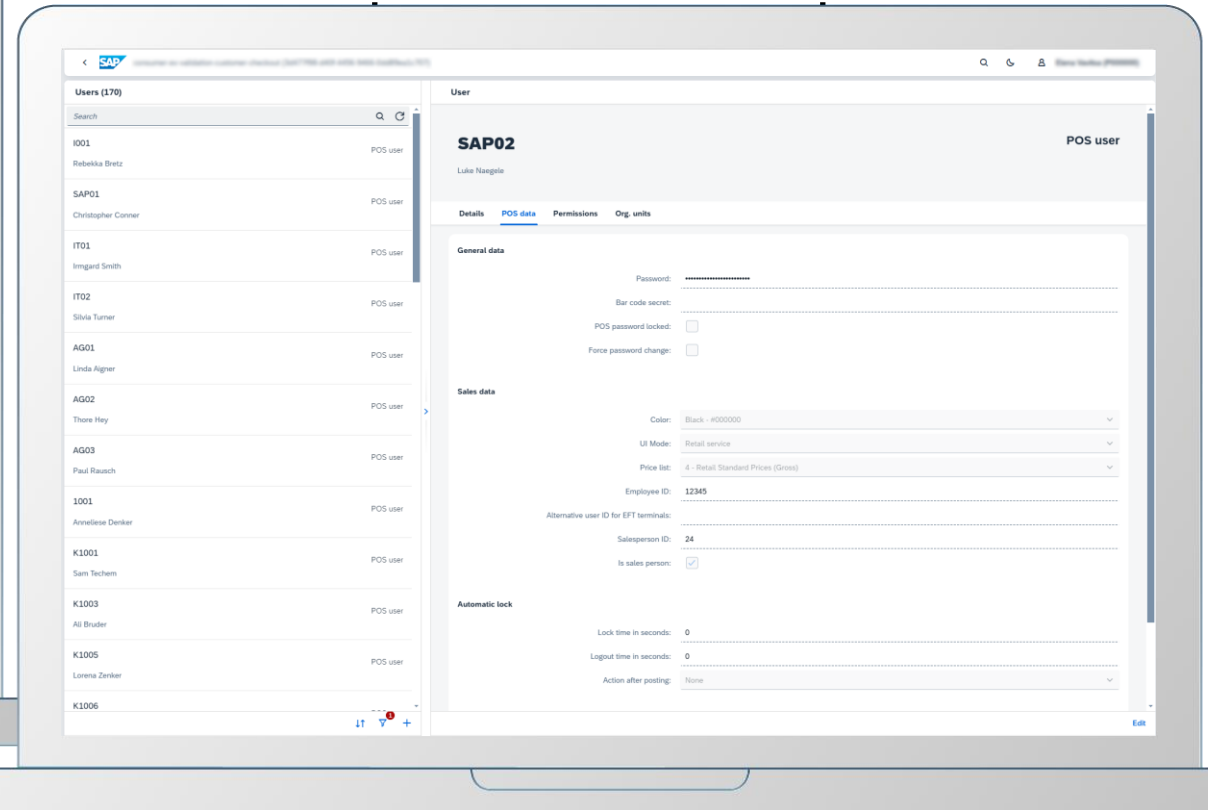
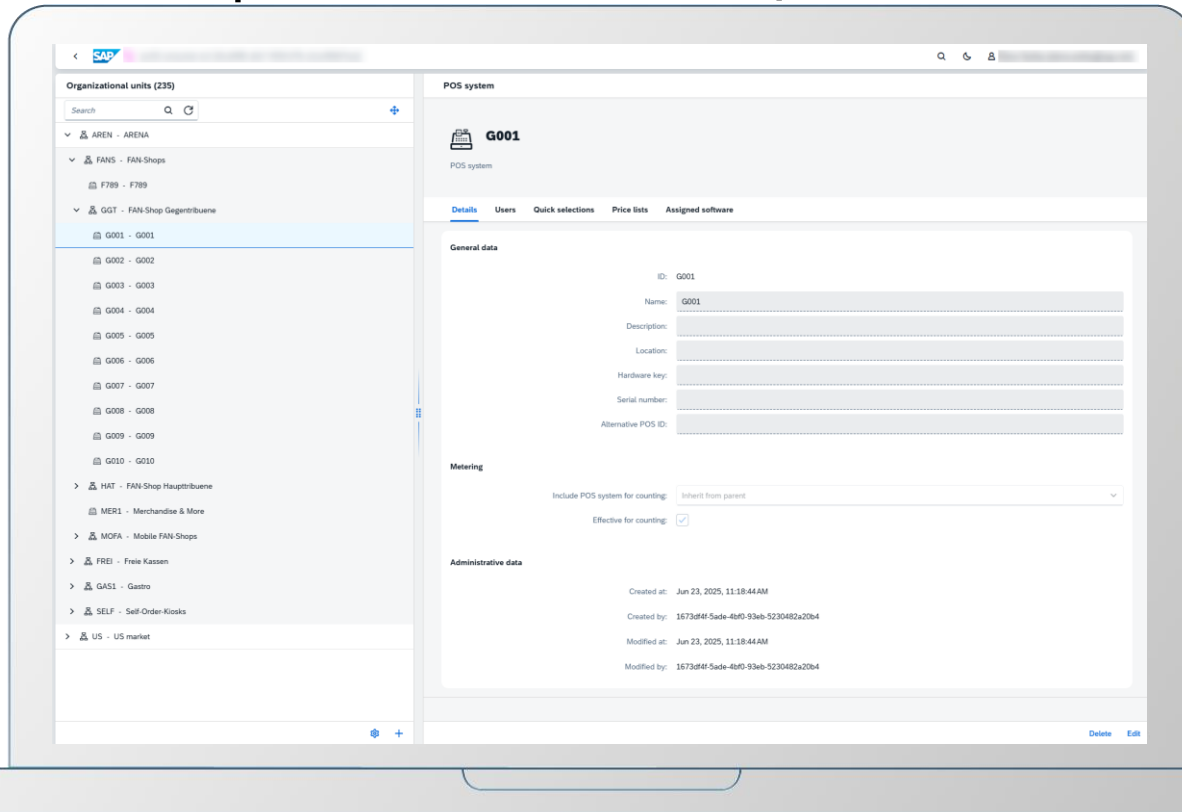
Manage POS Operations Centrally

Overview of all different **POS systems** and **POS groups** in your Organization

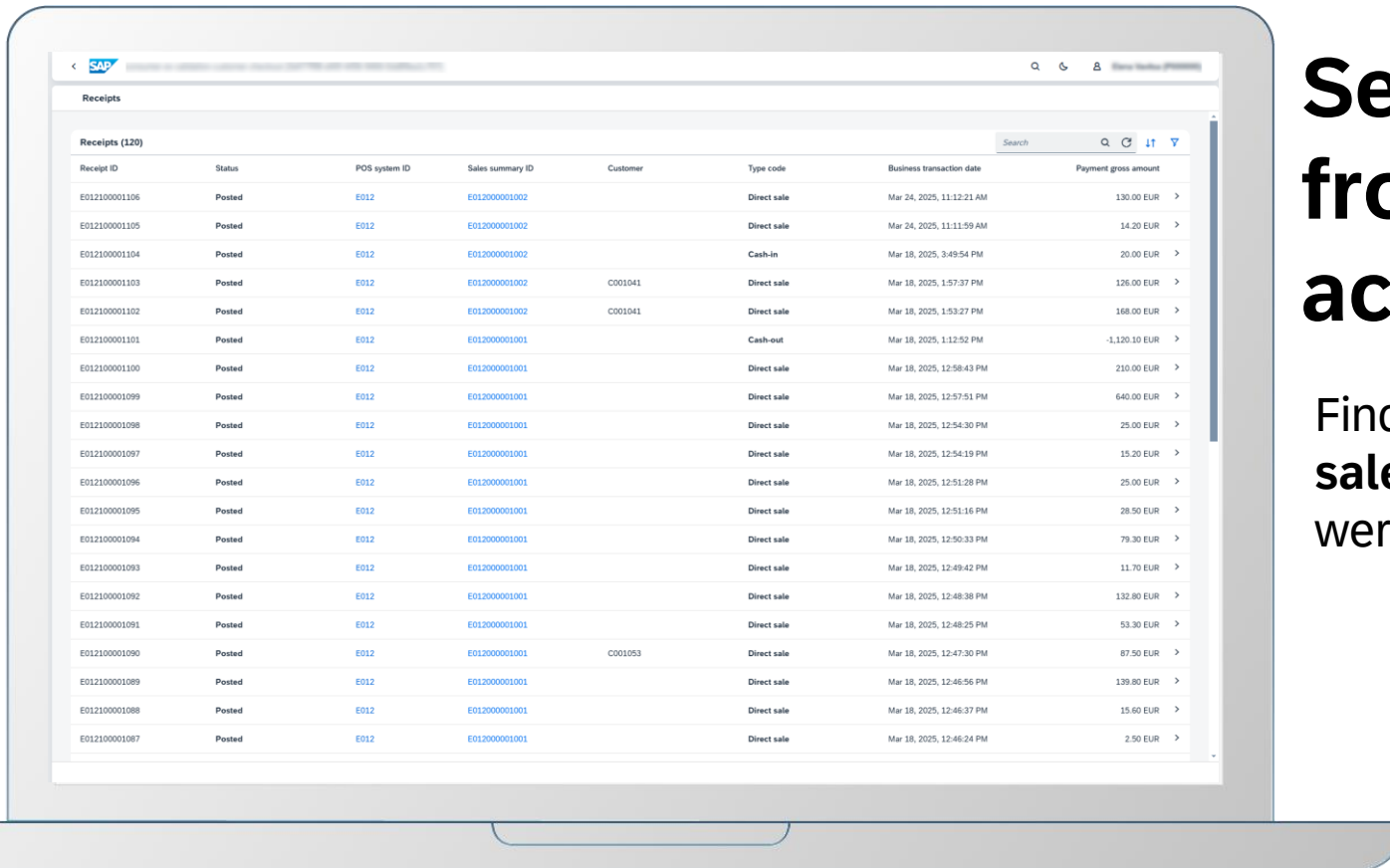
Move POS systems into POS groups

Create centrally **POS users** and assign them to different POS systems

Assign specific price lists, UI modes, and language user interface for each single POS user



Manage POS Operations Centrally



The screenshot shows a SAP Fiori application interface for managing receipts. The title bar indicates 'Receipts (120)'. The main content is a table with columns for Receipt ID, Status, POS system ID, Sales summary ID, Customer, Type code, Business transaction date, and Payment gross amount. The table lists 20 individual receipt entries with their respective details.

Receipt ID	Status	POS system ID	Sales summary ID	Customer	Type code	Business transaction date	Payment gross amount
E012100001106	Posted	E012	E012000001002		Direct sale	Mar 24, 2025, 11:12:21 AM	130.00 EUR
E012100001105	Posted	E012	E012000001002		Direct sale	Mar 24, 2025, 11:11:59 AM	14.20 EUR
E012100001104	Posted	E012	E012000001002		Cash-in	Mar 18, 2025, 3:49:54 PM	20.00 EUR
E012100001103	Posted	E012	E012000001002	C001041	Direct sale	Mar 18, 2025, 1:57:37 PM	126.00 EUR
E012100001102	Posted	E012	E012000001002	C001041	Direct sale	Mar 18, 2025, 1:53:27 PM	168.00 EUR
E012100001101	Posted	E012	E012000001001		Cash-out	Mar 18, 2025, 1:12:52 PM	-1,120.10 EUR
E012100001100	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:58:43 PM	210.00 EUR
E012100001099	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:57:51 PM	640.00 EUR
E012100001098	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:54:30 PM	25.00 EUR
E012100001097	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:54:19 PM	15.20 EUR
E012100001096	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:51:28 PM	25.00 EUR
E012100001095	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:51:16 PM	28.50 EUR
E012100001094	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:50:33 PM	79.30 EUR
E012100001093	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:49:42 PM	11.70 EUR
E012100001092	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:48:38 PM	132.80 EUR
E012100001091	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:48:25 PM	53.30 EUR
E012100001090	Posted	E012	E012000001001	C001053	Direct sale	Mar 18, 2025, 12:47:30 PM	87.50 EUR
E012100001089	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:46:56 PM	139.80 EUR
E012100001088	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:46:37 PM	15.60 EUR
E012100001087	Posted	E012	E012000001001		Direct sale	Mar 18, 2025, 12:46:24 PM	2.50 EUR

See all posted receipts from various POS systems across your organization

Find detailed information of each receipt such as **sales items, taxes, payment items, coupons** that were used, and many more.

Manage POS Operations Centrally

Track Purchase History
of your Customers

Create new Business Partners or use SAP
Customer Checkout, cloud edition Standalone

Or migrate existing Business
Partners from your SAP S/4HANA
or other systems ERP system

The screenshot shows the SAP Customer Management interface. On the left, a list of 203 customers is displayed, with search and filter options. The main area shows the details for customer C001001, Karl Park. The 'Last purchases' tab is active, showing a table of recent transactions.

POS system	POS group	Sales person	Business transaction date	Purchase date	Receipt ID	Article	Articles count	Payment gross amount
E012 - E012	root - root		Mar 24, 2025, 11:16-14 AM	Recently	E012100001110	Total	2.00	11.09 EUR
						803 - Hamburger	1.00	7.99 EUR
						29 - 0,3l Softdrink Orange	1.00	3.10 EUR
E012 - E012	root - root		Mar 24, 2025, 11:15:52 AM	Recently	E012100001109	Total	1.00	40.00 EUR
						J000006 - FC Jupiter Logo Hoodie	1.00	40.00 EUR

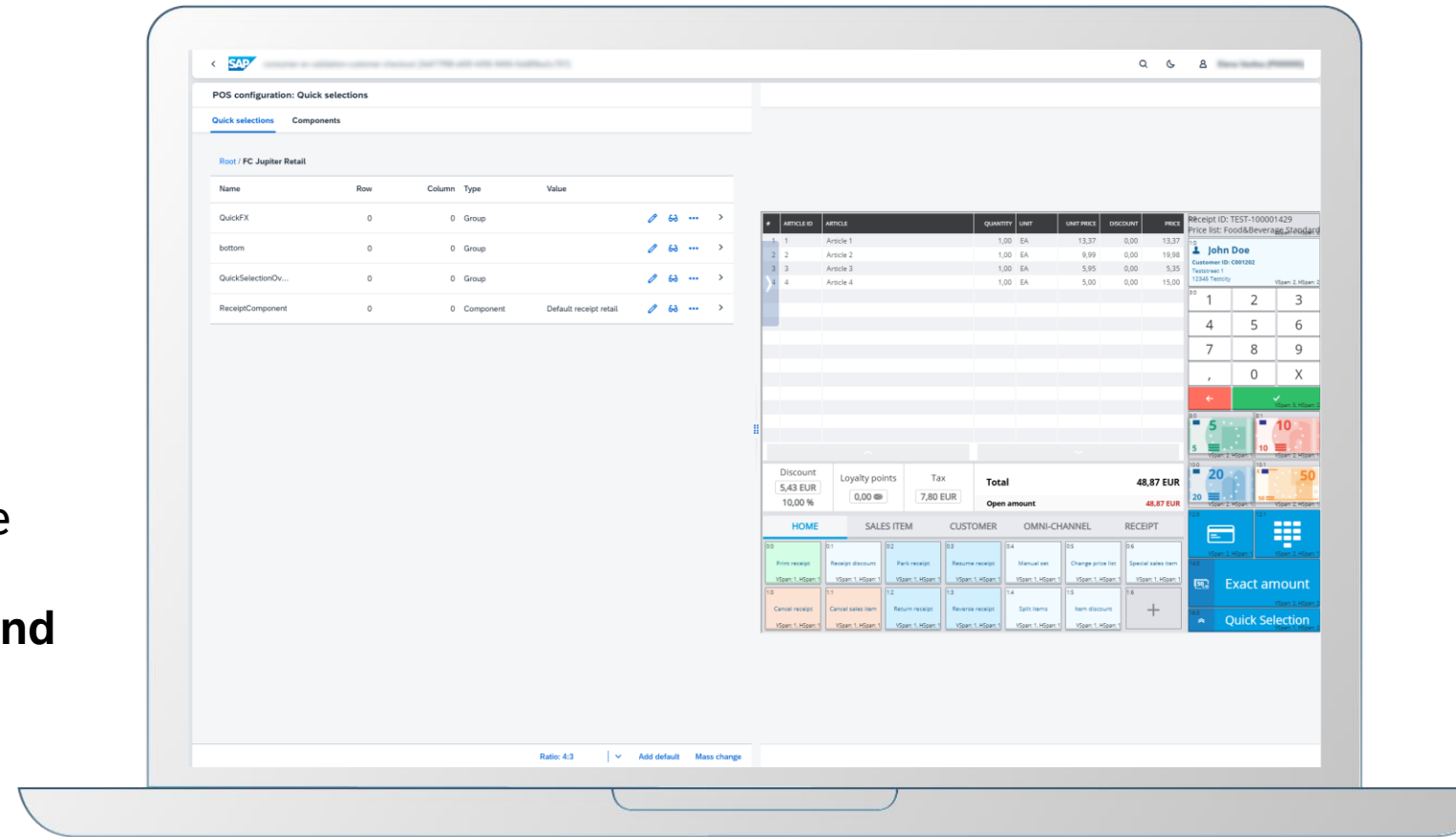
The screenshot shows the SAP Migrations interface. It displays a table with 5 migration records, each with columns for Type, Accepted for processing, Processing status, Created at, Processing start, Processing end, and Action.

Type	Accepted for processing	Processing status	Created at	Processing start	Processing end	Action
Articles	<input checked="" type="checkbox"/>	Completed	Mar 24, 2025, 12:31:13 PM	Mar 24, 2025, 12:31:16 PM	Mar 24, 2025, 12:31:16 PM	Insert >
Gift cards	<input checked="" type="checkbox"/>	Completed	Mar 24, 2025, 12:28:03 PM	Mar 24, 2025, 12:28:06 PM	Mar 24, 2025, 12:28:06 PM	Insert >
Customers	<input checked="" type="checkbox"/>	Completed	Mar 24, 2025, 12:26:30 PM	Mar 24, 2025, 12:26:31 PM	Mar 24, 2025, 12:26:31 PM	Insert >
Customers	<input checked="" type="checkbox"/>	Completed	Mar 24, 2025, 12:25:19 PM	Mar 24, 2025, 12:25:21 PM	Mar 24, 2025, 12:25:21 PM	Insert >
Customers	<input checked="" type="checkbox"/>	Completed	Mar 24, 2025, 11:26:05 AM	Mar 24, 2025, 11:26:10 AM	Mar 24, 2025, 11:26:10 AM	Insert >

Manage POS Operations Centrally

Configure Centrally your SALES Screen and Assign it to Several POS Systems

Benefit from the **central quick selection functionality** that enables you to configure the SALES screen flexibly to your needs – **place payment buttons, article images and further common functions** where you need them.



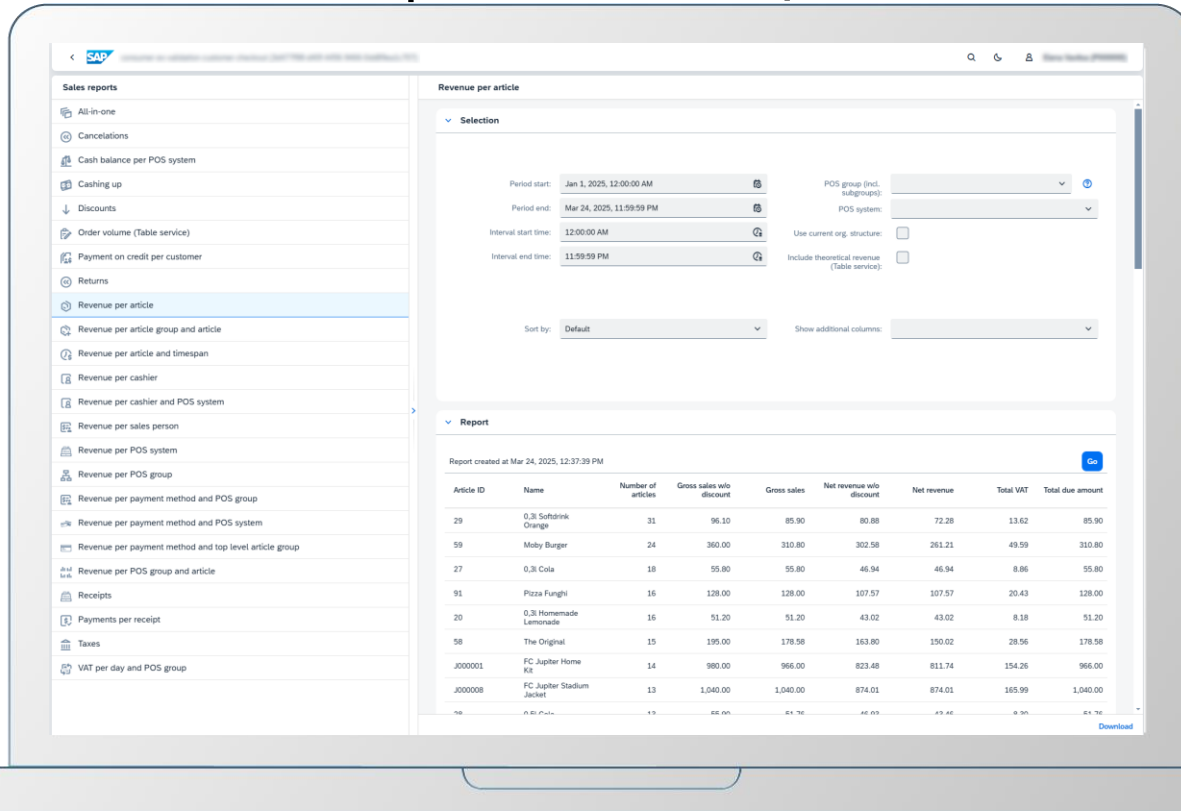
Manage POS Operations Centrally

Get **Real-time Insights** on Sales and Reporting Data

Full Transparency across Whole Organization

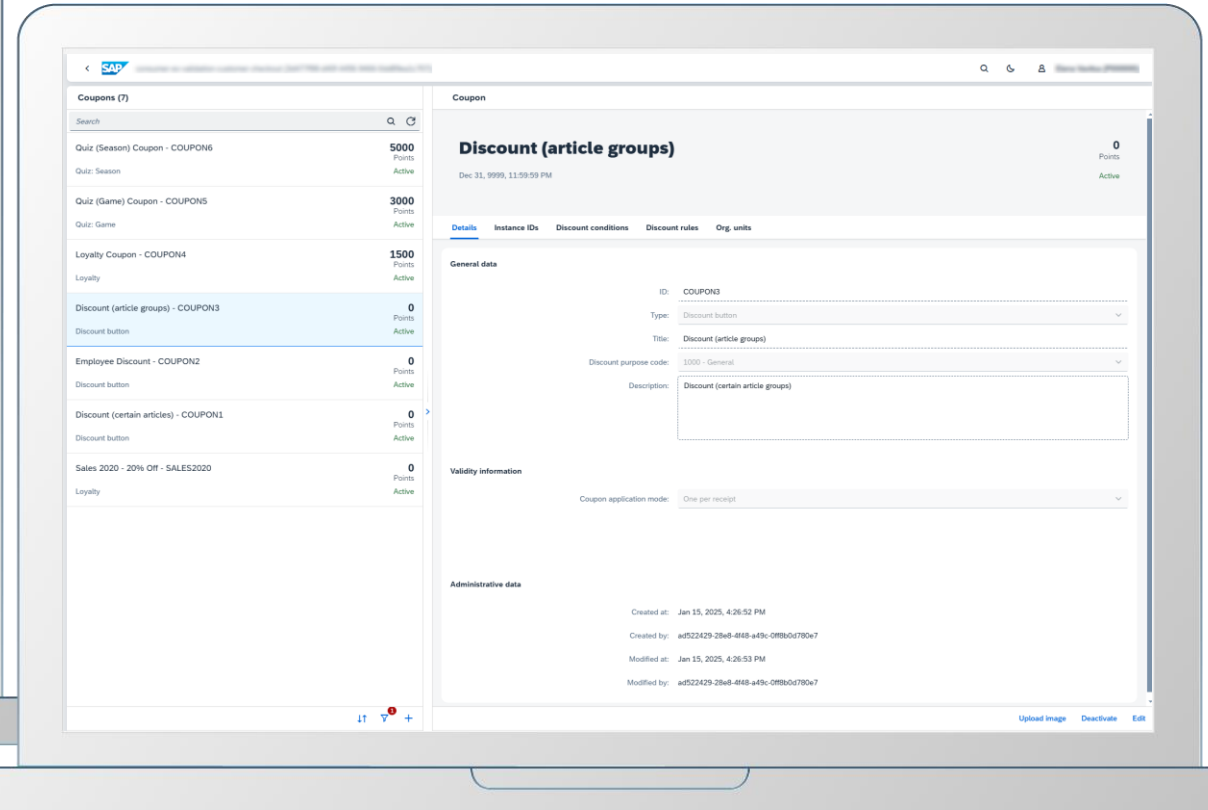
Download all sales reports as .csv file

Manage Coupons Centrally



The screenshot shows the SAP 'Revenue per article' report interface. On the left is a navigation menu with options like 'All-in-one', 'Cancellations', 'Cash balance per POS system', 'Discounts', 'Order volume (Table service)', 'Payment on credit per customer', 'Returns', 'Revenue per article', 'Revenue per article group and article', 'Revenue per article and timespan', 'Revenue per cashier', 'Revenue per cashier and POS system', 'Revenue per sales person', 'Revenue per POS system', 'Revenue per POS group', 'Revenue per payment method and POS group', 'Revenue per payment method and top level article group', 'Receipts', 'Payments per receipt', 'Taxes', and 'VAT per day and POS group'. The main area is titled 'Revenue per article' and includes a 'Selection' section with filters for 'Period start' (Jan 1, 2025, 12:00:00 AM), 'Period end' (Mar 24, 2025, 11:59:59 PM), 'Interval start time' (12:00:00 AM), and 'Interval end time' (11:59:59 PM). There are also dropdowns for 'POS group (incl. subgroup)', 'POS system', and 'Show additional columns'. Below the filters is a 'Report' section with a 'Go' button and a table of sales data.

Article ID	Name	Number of articles	Gross sales w/o discount	Gross sales	Net revenue w/o discount	Net revenue	Total VAT	Total due amount
29	0,3l Softdrink Orange	31	96.10	85.90	80.88	72.28	13.62	85.90
59	Moby Burger	24	360.00	310.80	302.58	261.21	49.59	310.80
27	0,3l Cola	18	55.80	55.80	46.94	46.94	8.86	55.80
91	Pizza Funghi	16	128.00	128.00	107.57	107.57	20.43	128.00
20	0,3l Homemade Lemonade	16	51.20	51.20	43.02	43.02	8.18	51.20
58	The Original	15	195.00	178.58	163.80	150.02	28.56	178.58
J000001	FC Jupiler Home Kit	14	980.00	966.00	823.48	811.74	154.26	966.00
J000008	FC Jupiler Stadium Jacket	13	1,040.00	1,040.00	874.01	874.01	165.99	1,040.00



The screenshot shows the SAP 'Coupons' management interface. On the left is a list of coupons with columns for name, points, and status. The main area is titled 'Discount (article groups)' and shows details for a selected coupon. The details include 'General data' (ID: COUPON3, Type: Discount button, Title: Discount (article groups), Description: Discount (certain article groups)), 'Validity information' (Coupon application mode: One per receipt), and 'Administrative data' (Created at: Jan 15, 2025, 4:26:52 PM; Created by: ad522429-28e8-4f68-a49c-0f8b0d780e7; Modified by: Jan 15, 2025, 4:26:53 PM; Modified by: ad522429-28e8-4f68-a49c-0f8b0d780e7).

Coupons (7)	Points	Status
Quiz (Season) Coupon - COUPON6	5000	Active
Quiz (Season)		
Quiz (Game) Coupon - COUPON5	3000	Active
Quiz (Game)		
Loyalty Coupon - COUPON4	1500	Active
Loyalty		
Discount (article groups) - COUPON3	0	Active
Discount button		
Employee Discount - COUPON2	0	Active
Discount button		
Discount (certain articles) - COUPON1	0	Active
Discount button		
Sales 2020 - 20% Off - SALES2020	0	Active
Loyalty		

A hand is shown holding a glowing blue fiber optic cable. The cable is illuminated from within, creating a bright blue glow that fades into the dark blue background. The hand is positioned in the lower right, with fingers gently gripping the cable. The overall scene is set against a dark, gradient blue background, suggesting a high-tech or digital environment.

**Seamless End-To-End Integration
to the ERP-System**

Seamless End-to-End Integration

Benefit from the integration flexibility of SAP Customer Checkout, cloud edition and choose the SAP ERP system that fits to your needs:



SAP Customer Checkout, cloud edition standalone

Use standalone without SAP ERP system and manage master data centrally



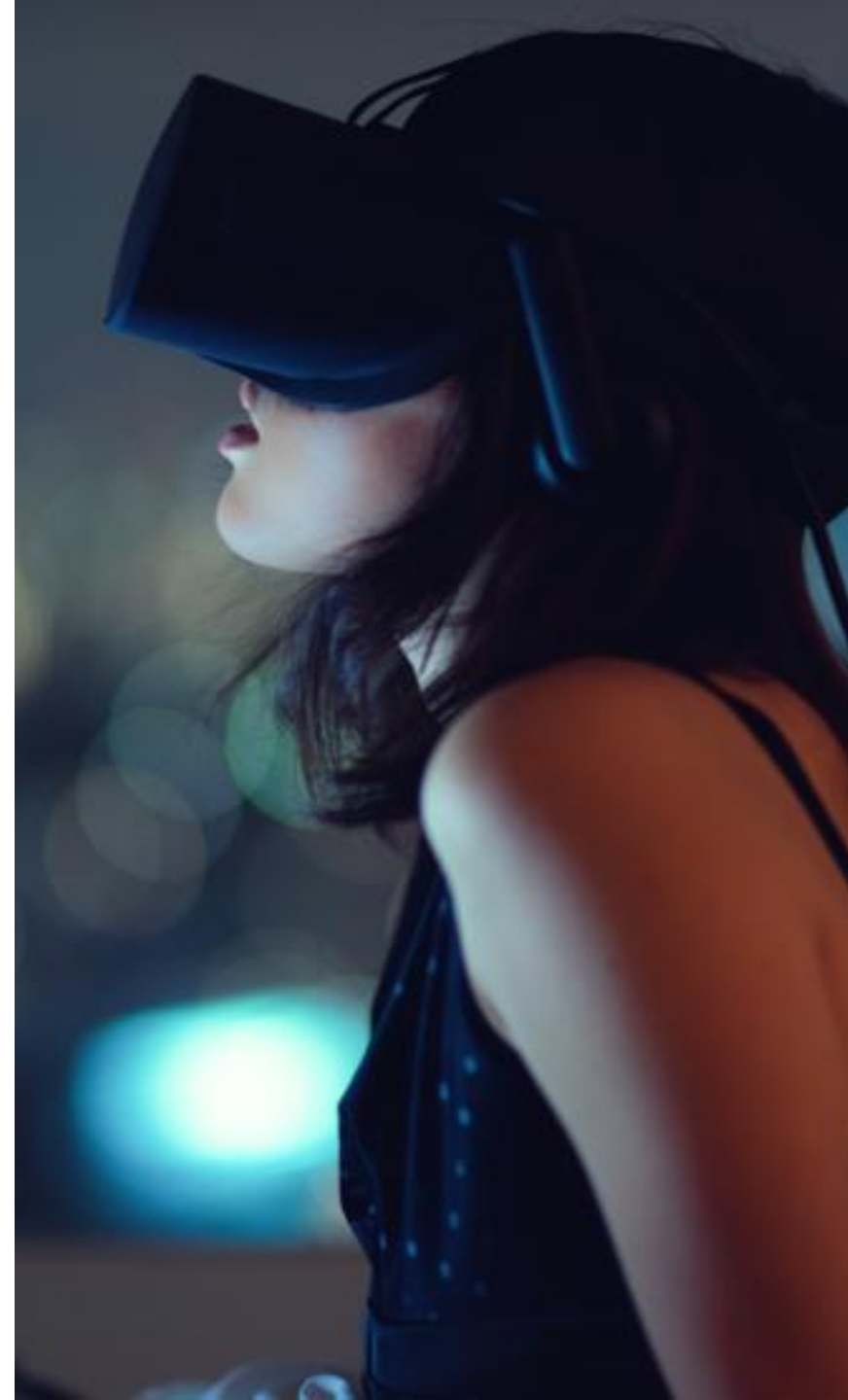
SAP S/4HANA or other SAP ERP systems

Use integrated with SAP S/4HANA or other SAP systems to transmit transactions directly to your warehouse and accounting applications.



Other 3rd party systems or project based

Integrate with other external systems and implement a project-based approach designed to your needs.

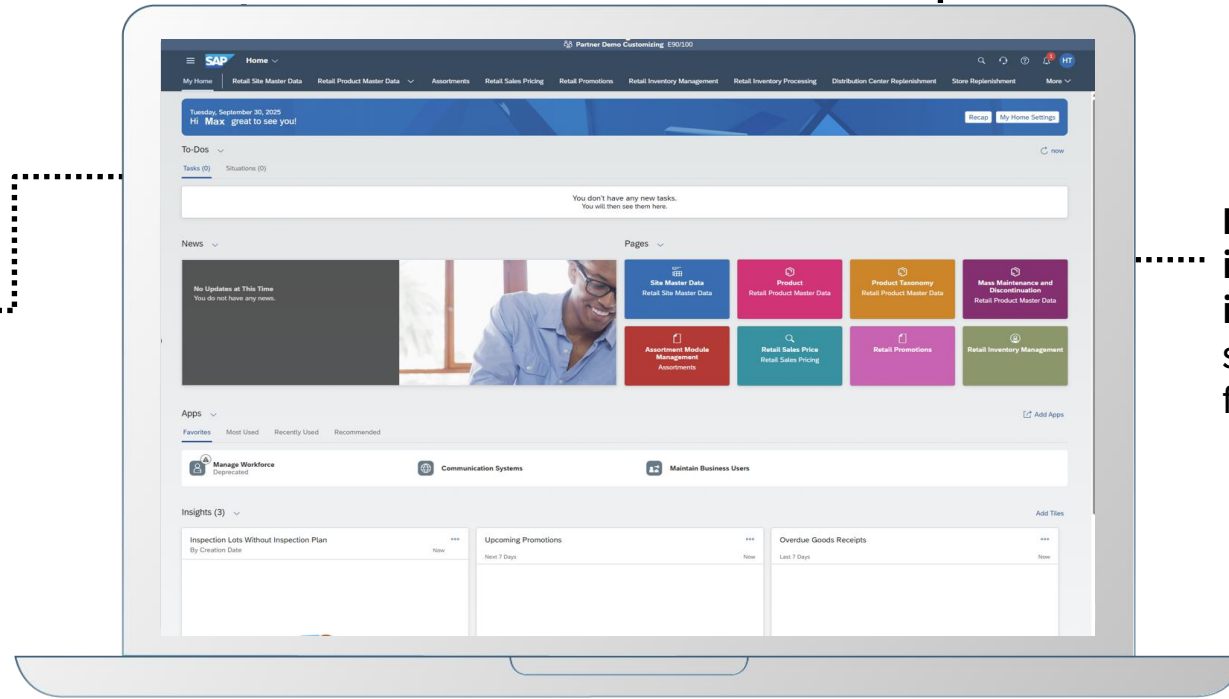
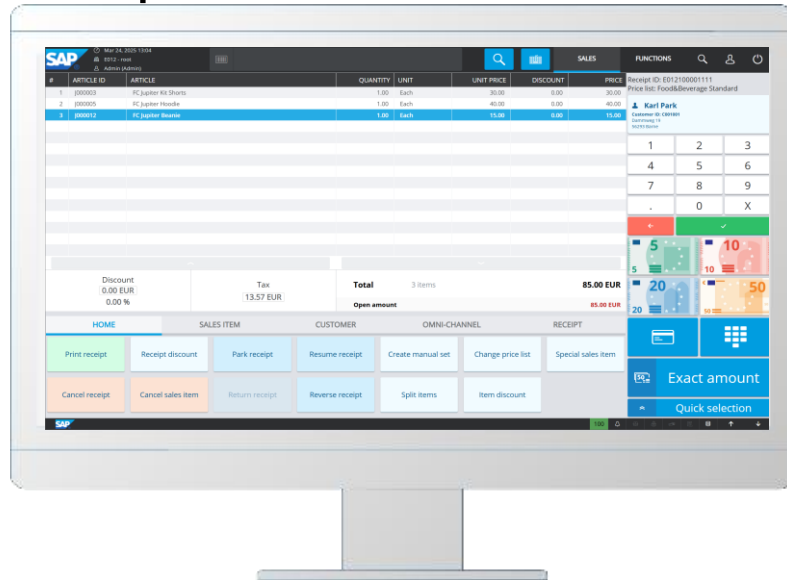


Seamless End-to-End Integration

Synchronization of master data (articles, prices, customers) in real-time

Fully and seamless end-to-end integration from POS system to the SAP ERP System

Integration to SAP S/4HANA Retail or SAP ECC Retail, SAP Business One, CAR, OSTA, OPPS, Standalone or with 3rd party systems



Real-time and in-depth insights into sales and financial data

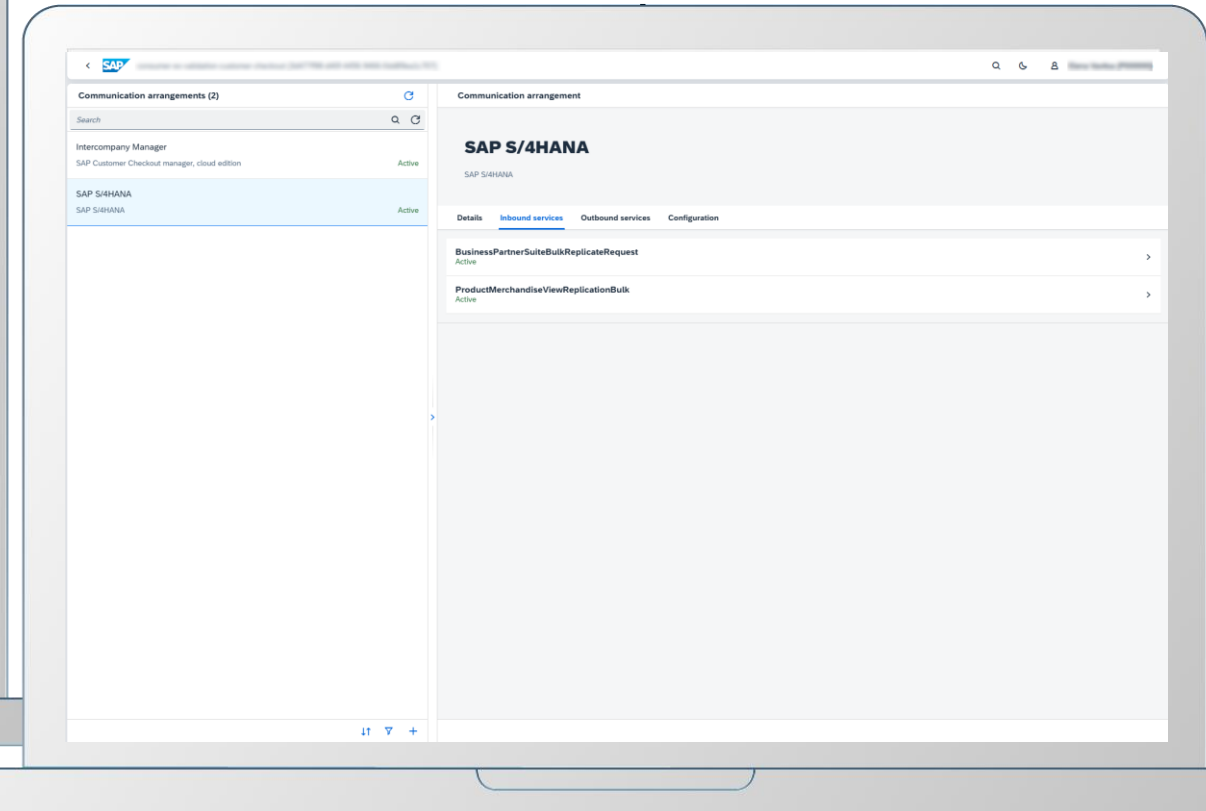
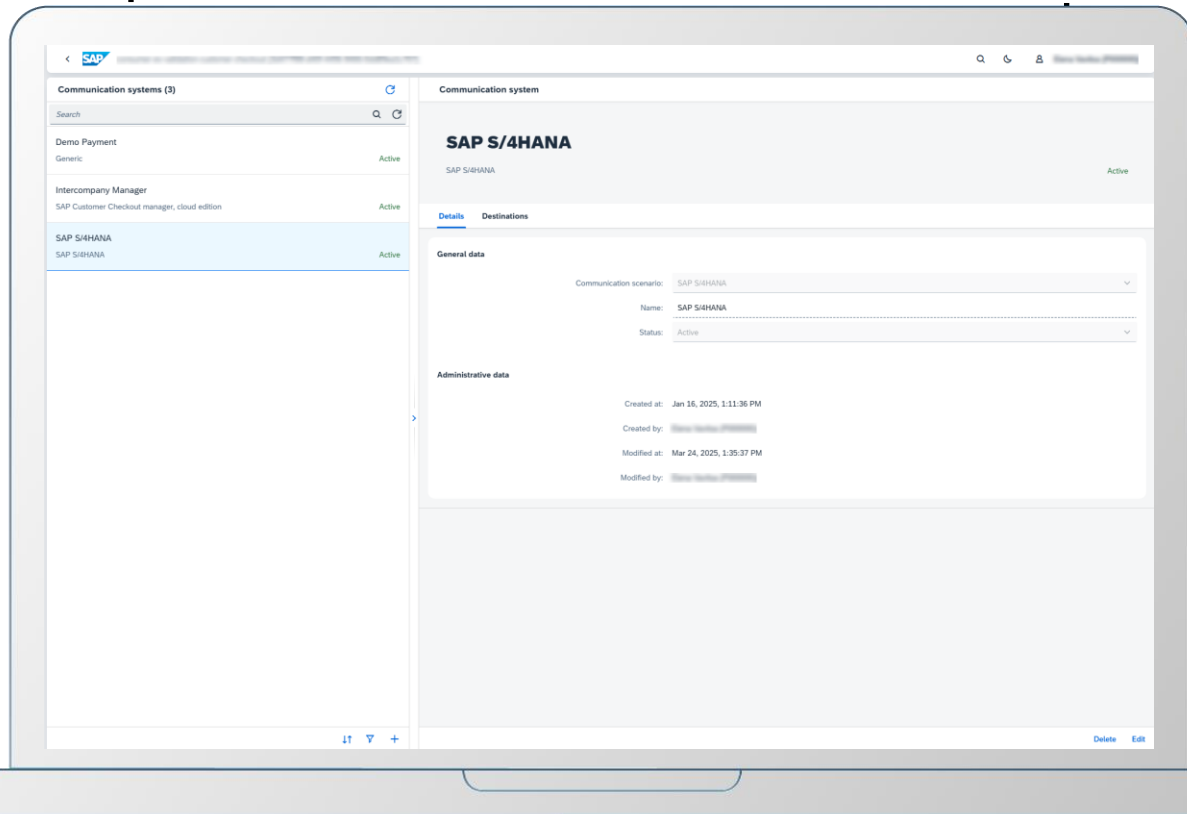
Seamless End-to-End Integration

Create external systems define destinations and

Use SAP Customer Checkout manager, cloud edition as integration hub to connect several systems

Define destinations and system specific configurations

Maintain inbound and outbound services



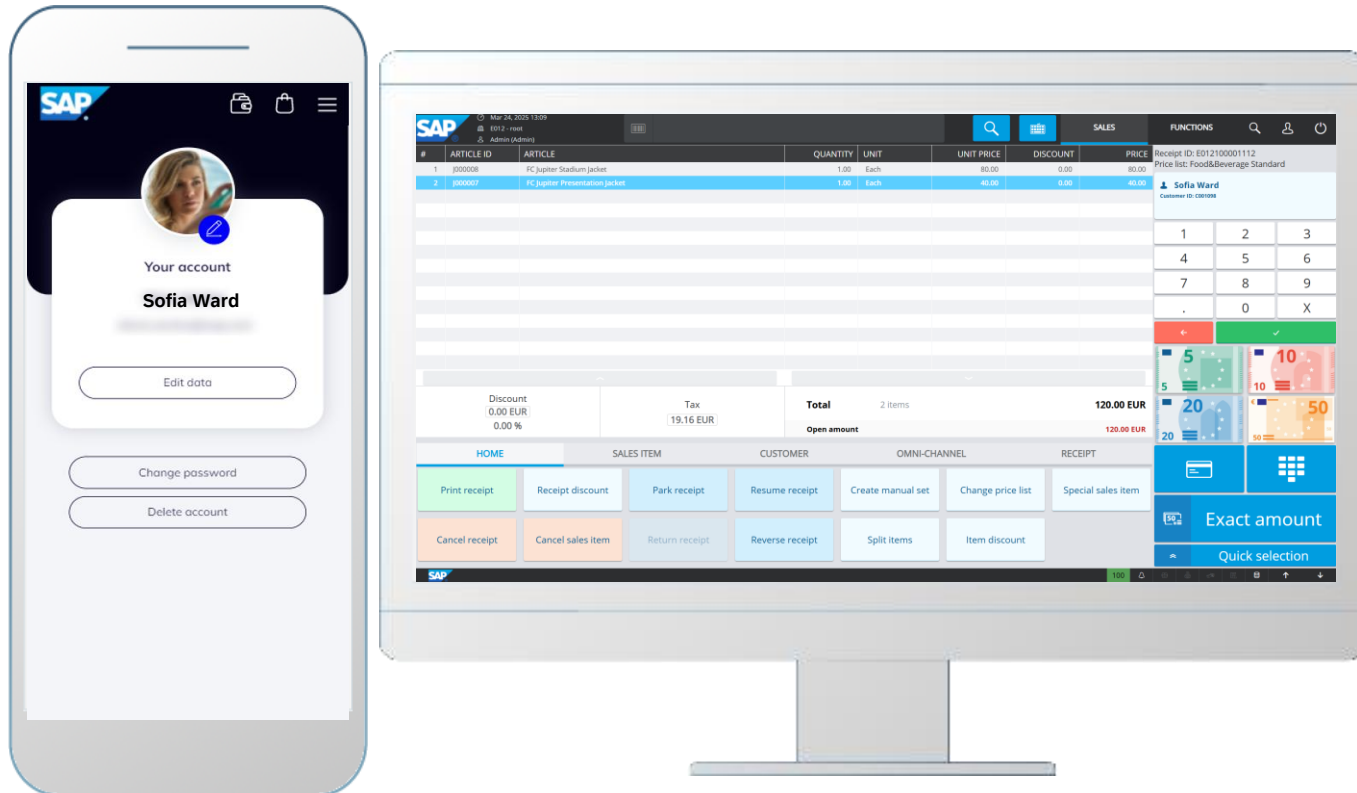
A photograph of two young women in a clothing store. The woman on the left is holding a smartphone and pointing at the screen, while the woman on the right looks on. They are surrounded by shopping bags and a basket. The background shows a retail environment with clothing racks and mannequins.

**Personalized Shopping Experience
through Loyalty Management**

Loyalty Management



SAP Customer Checkout, cloud edition provides you with loyalty management functionality. In addition, it offers the technical basis to integrate your own loyalty management program.



Capabilities and Key Features

- **Easy configuration set-up** for loyalty management
- **Out-of-the-box** loyalty management for front- and backend
- **Integrate a mobile app** to collect loyalty points
- Define your **own point calculation**
- **Create loyalty users** at point-of-sale
- Customers can **collect loyalty points** at point-of-sale
- Customers can **redeem loyalty points** at point-of-sale
- **Reward loyal customers** with coupons for discounted articles
- **Track all loyalty transactions** (loyalty points collection, purchase history) of your customers
- **Generate loyalty reports** to track Top Customers

Loyalty Management



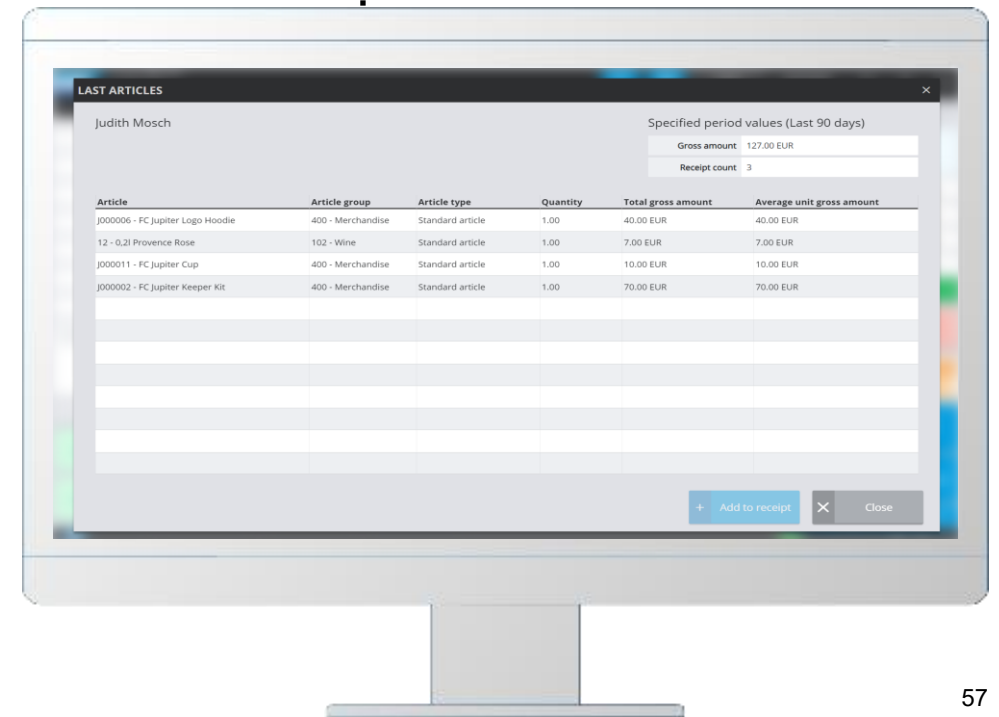
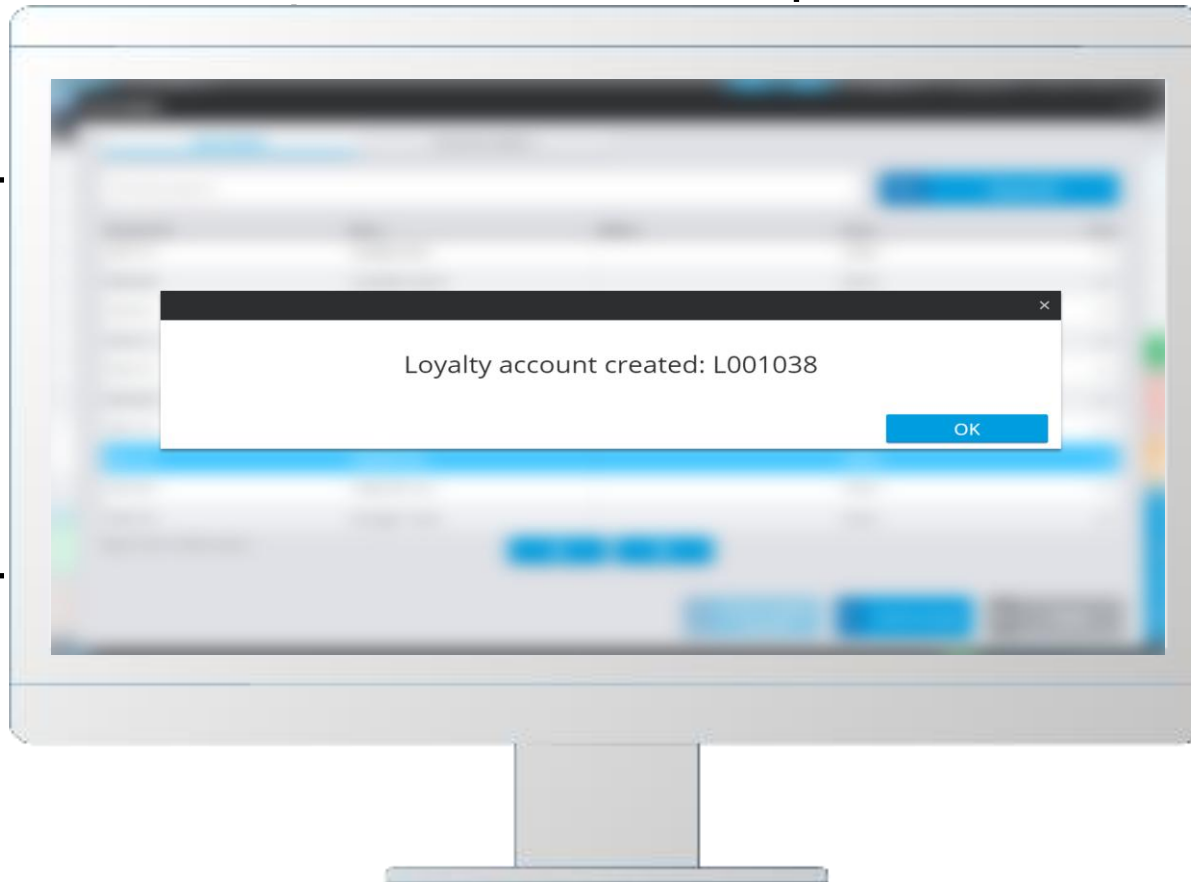
Collect loyalty points for each purchase

Scan loyalty users or create new loyalty account for personalized sales

View Last Purchases and Purchased Items at Point-of-Sale

Apply coupons from loyalty programs

Pay with loyalty points



Loyalty Management

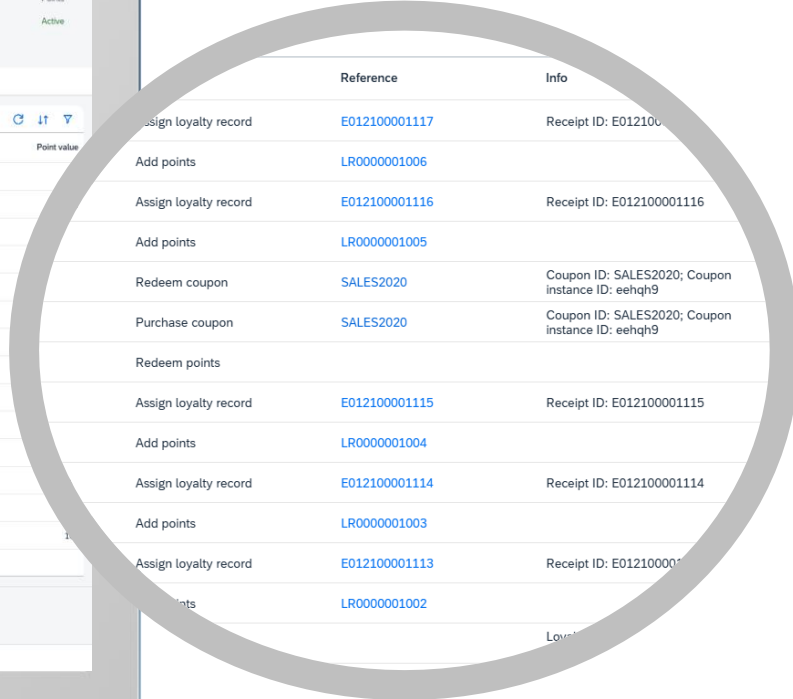
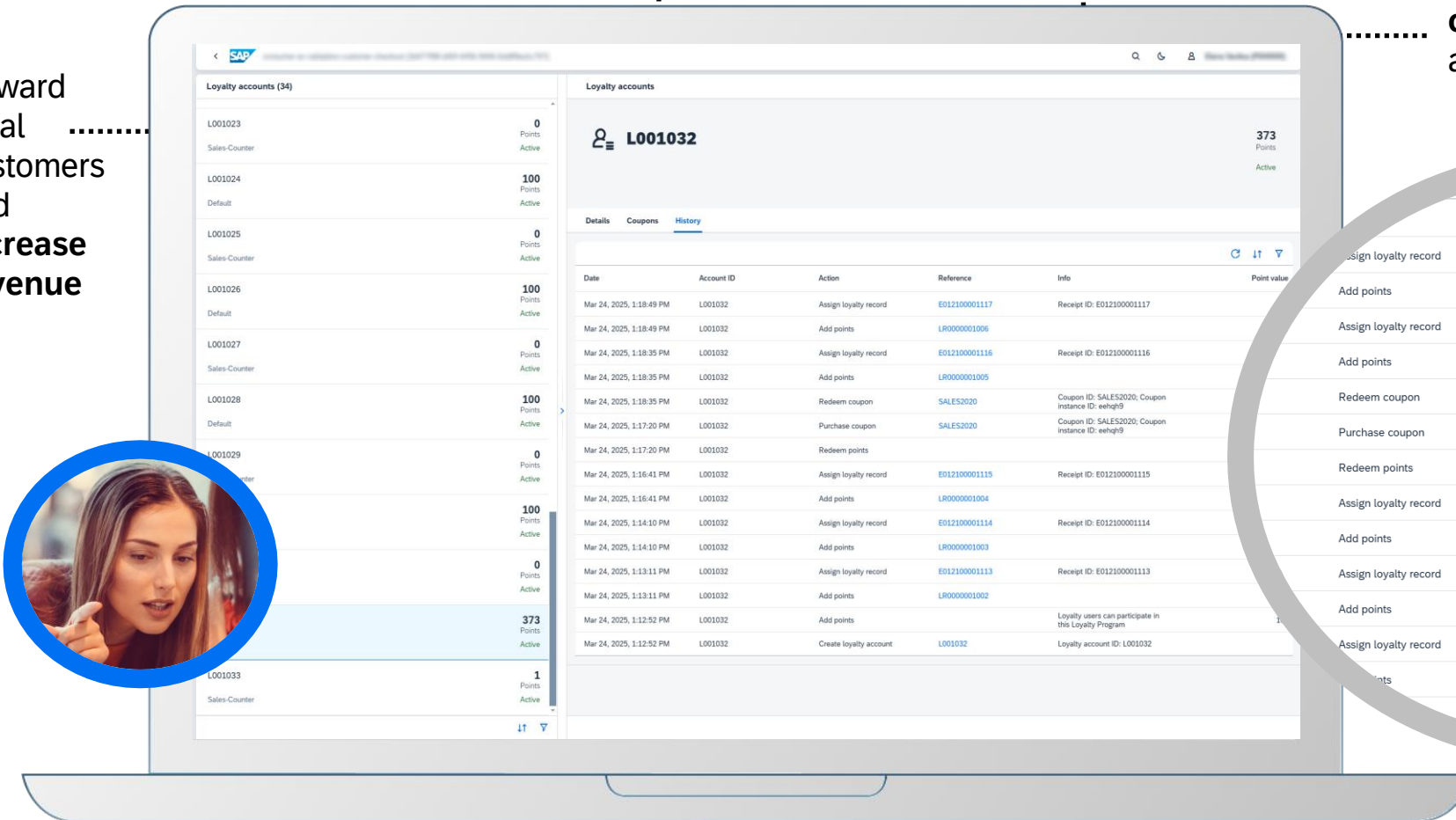


Gain insights on customer purchase history and offer personalized sales

Create personalized coupons for your Top 10 Customers

Understand and know your customers – what, where and when they purchase

Reward loyal customers and increase revenue



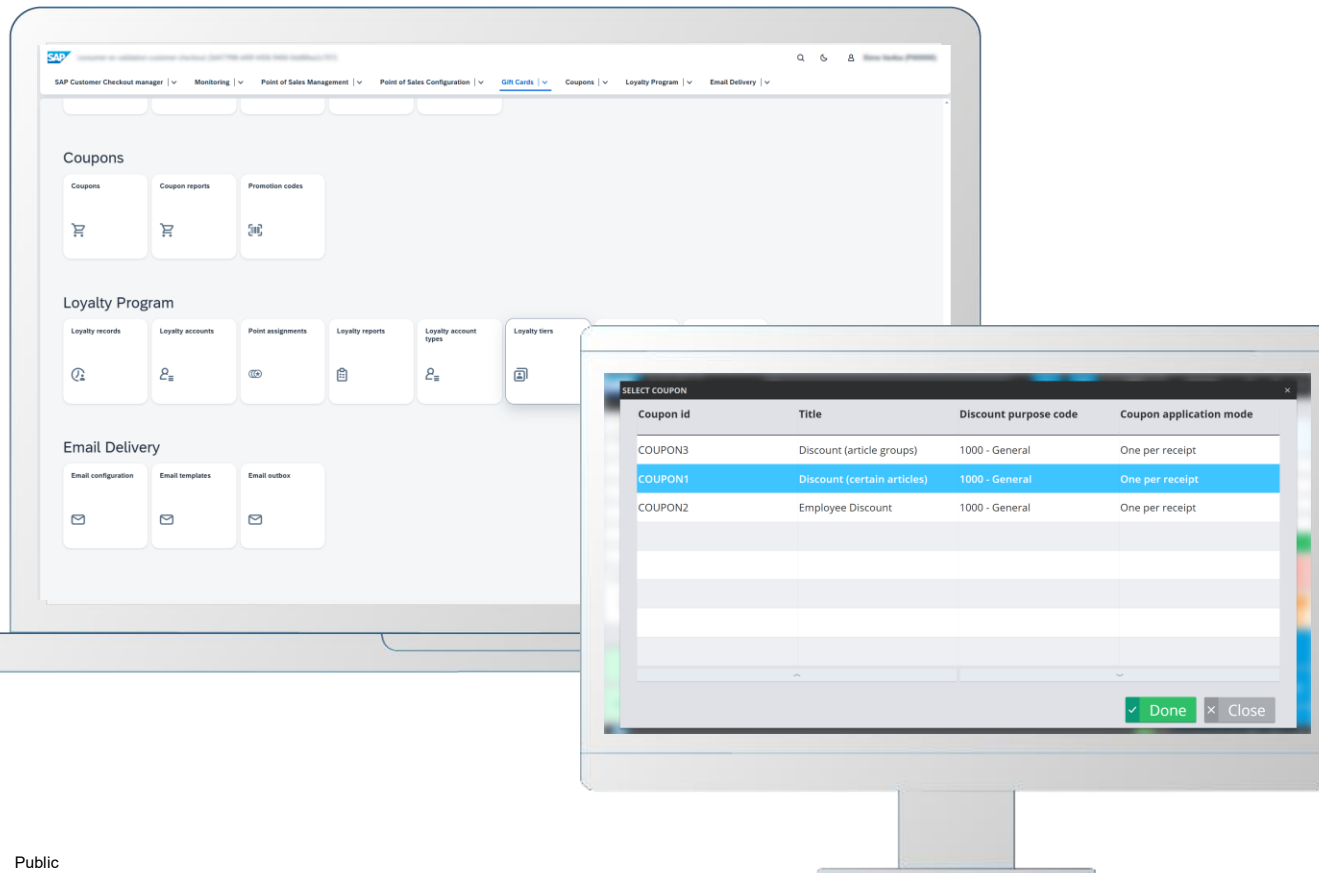
A woman with dark hair in a ponytail, wearing a white coat and a pearl earring, is smiling while looking at her smartphone. She is standing in a brightly lit shopping mall with blurred storefronts and people in the background. A brown shoulder bag is visible on her left side.

SAP Customer Checkout, cloud edition
Coupons

SAP Customer Checkout, cloud edition *Coupons*



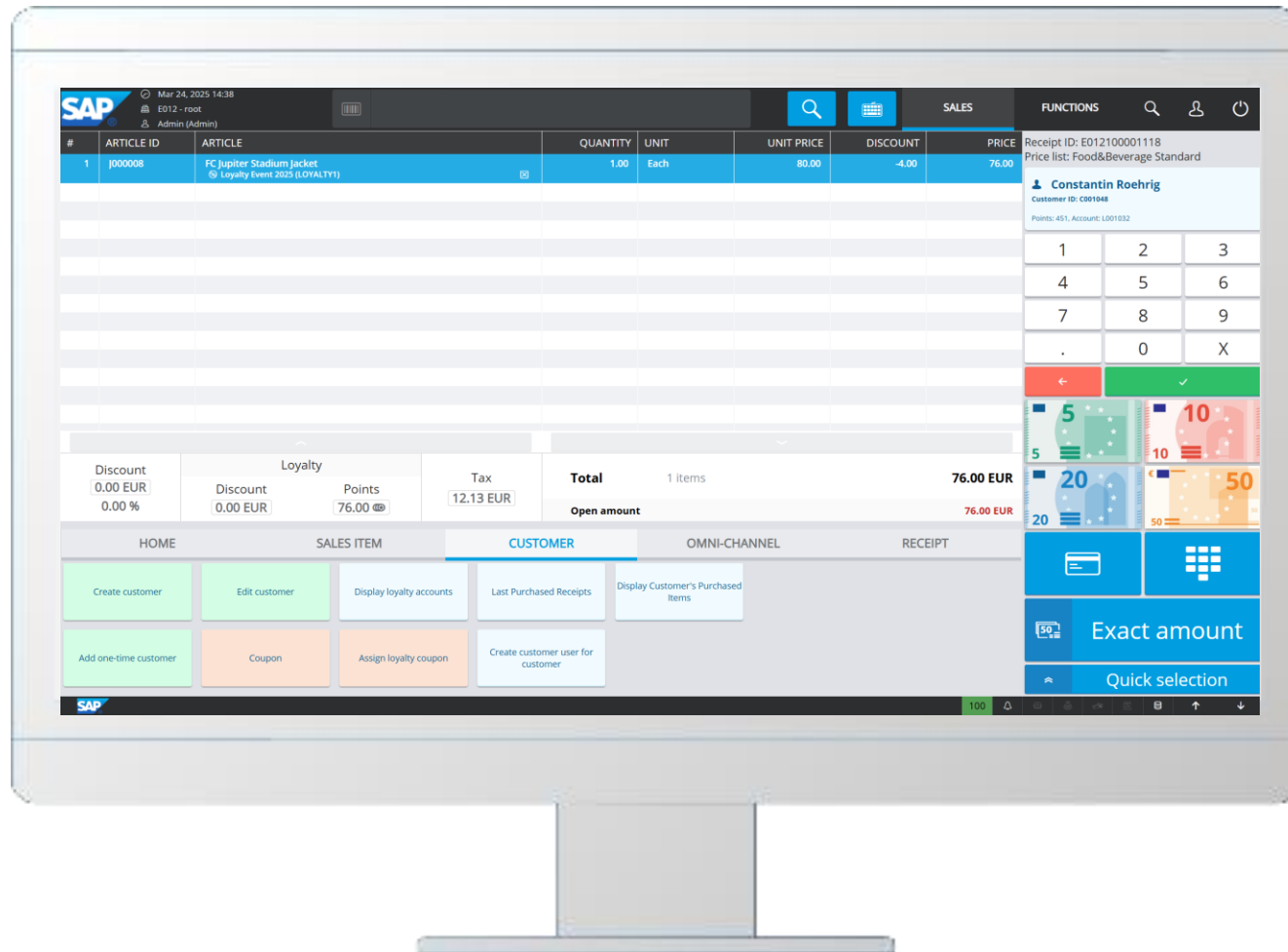
SAP Customer Checkout, cloud edition provides you with central coupon management functionality. Include coupons into your sales processes at POS to attract customers, or reward employees while saving money on purchases.



Capabilities and Key Features

- **Out-of-the-box coupon management** for front- and backend
- **Create coupons** for customers, employees and loyalty programs
- Create **general and personalized coupons**
- Define your own **discount conditions and discount rules**
- **Generate coupon reports** to track all coupon interactions
- **Apply general or personalized coupons** to sales items and receipts
- **Loyalty and influencer coupons**
- **Reward loyal customers with coupons** to gain discounts on promoted articles

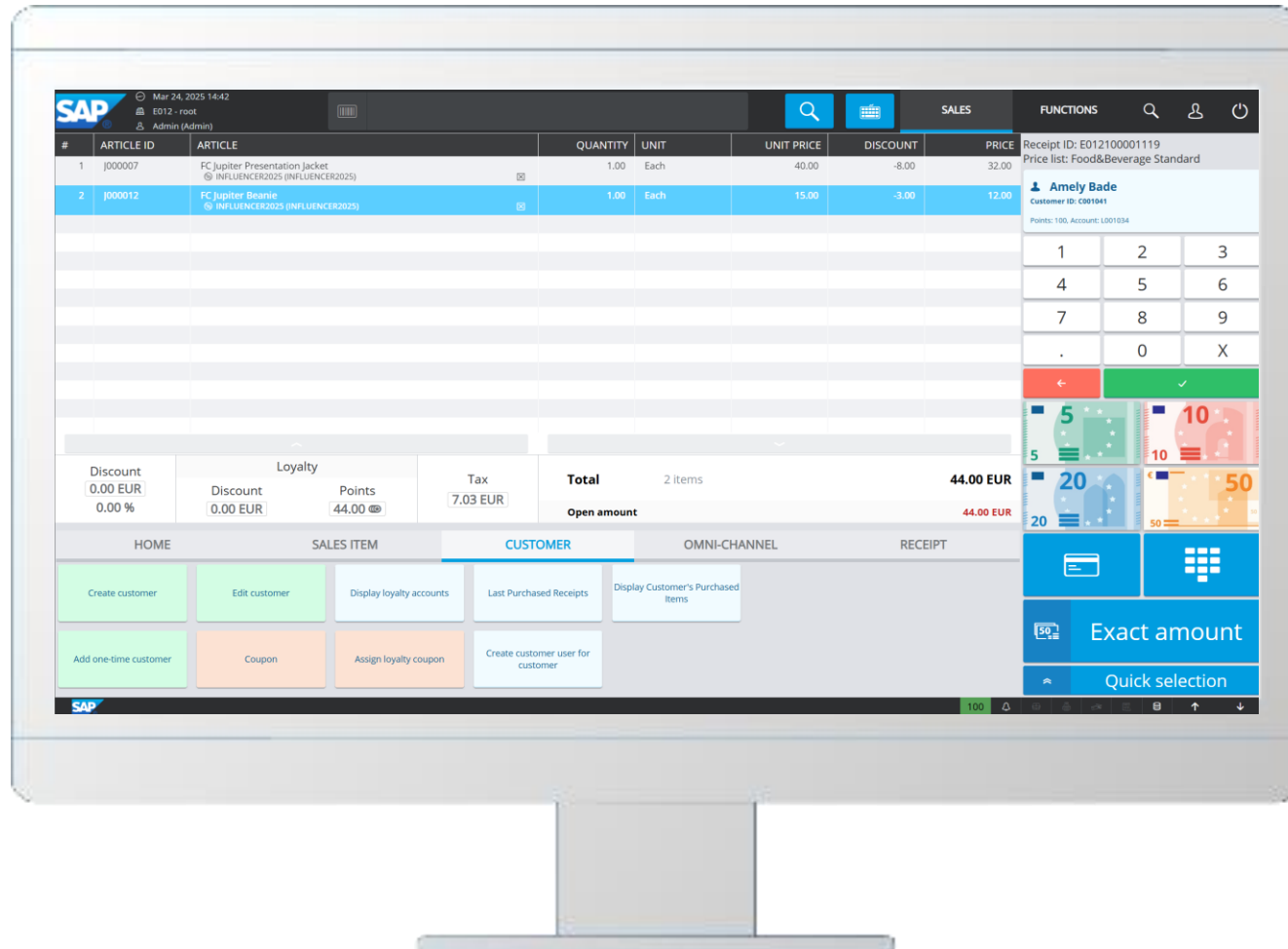
SAP Customer Checkout, cloud edition *Loyalty Coupons*



Capabilities and Key Features

- Include **coupons** within your loyalty program
- Customers with **sufficient number of loyalty points** can purchase a coupon
- **Provide special and personalized offers** to loyal customers, e.g. “Meet & Greet with a player”, or “LateNight or Exclusive Shopping”

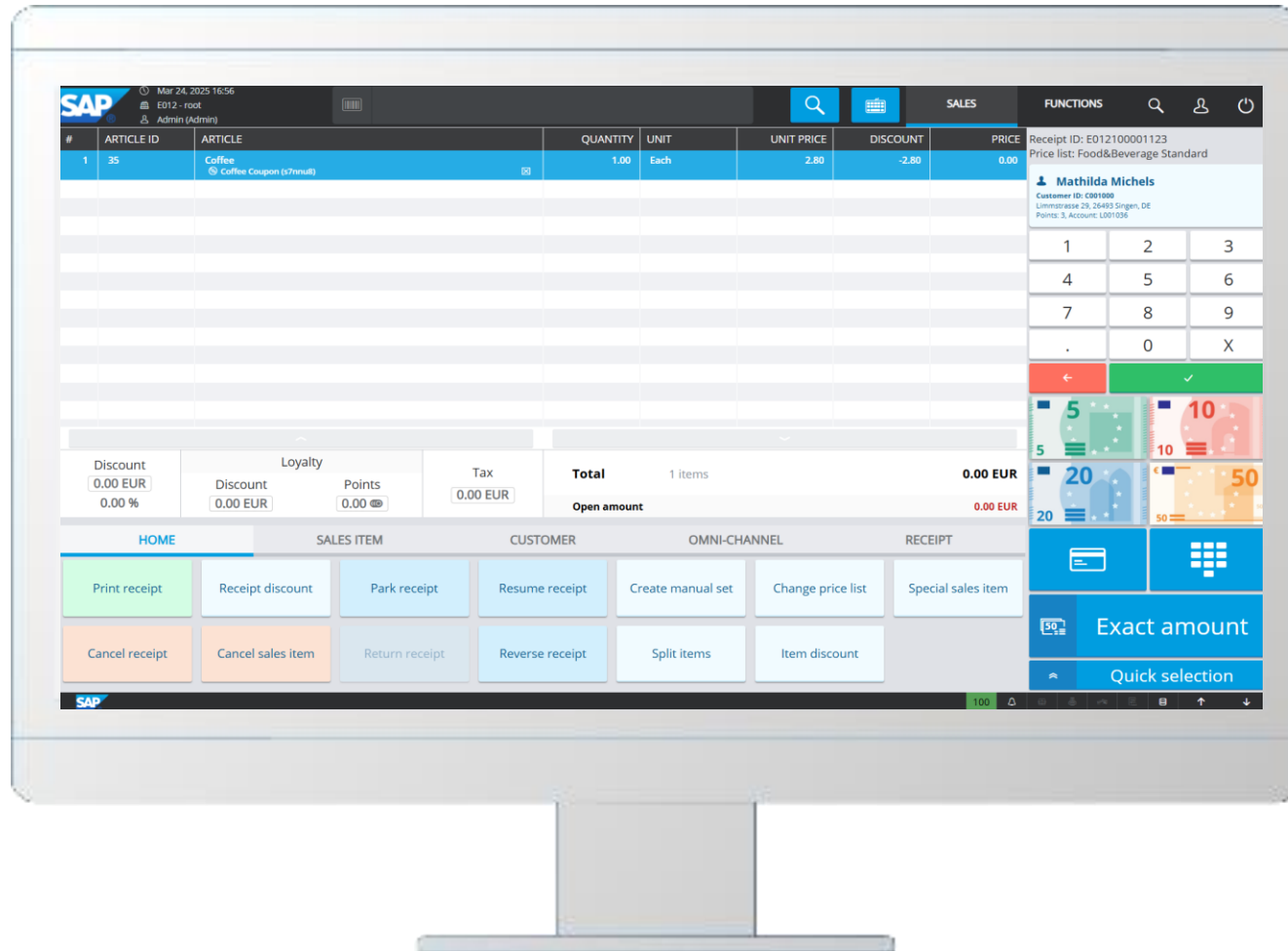
SAP Customer Checkout, cloud edition *Influencer Coupons*



Capabilities and Key Features

- Increase customer loyalty by discount codes promoted by influencers on Social Media
- Let your customers benefit from **famous influencers advertising products or brands** and getting discounts, e.g. 20% off
- **Use influencer coupons overall your business** – various POS systems and locations

SAP Customer Checkout, cloud edition *Stamp Card*



Capabilities and Key Features

- Reward loyal customers with stamp cards
- Buy 10 coffee, get 1 for free
- Customers collect stamps for each purchase or specific item (e.g. coffee); if the stamp card has reached 10 stamps, the customer gets the 11th coffee for free
- Define personalized discount rules to be applied on items and receipts

A woman with blonde hair, wearing a dark jacket, is looking down at a red smartphone in her hands. She is in a retail store, with jewelry visible in the background. The image has a blue tint and a semi-transparent dark blue overlay at the bottom.

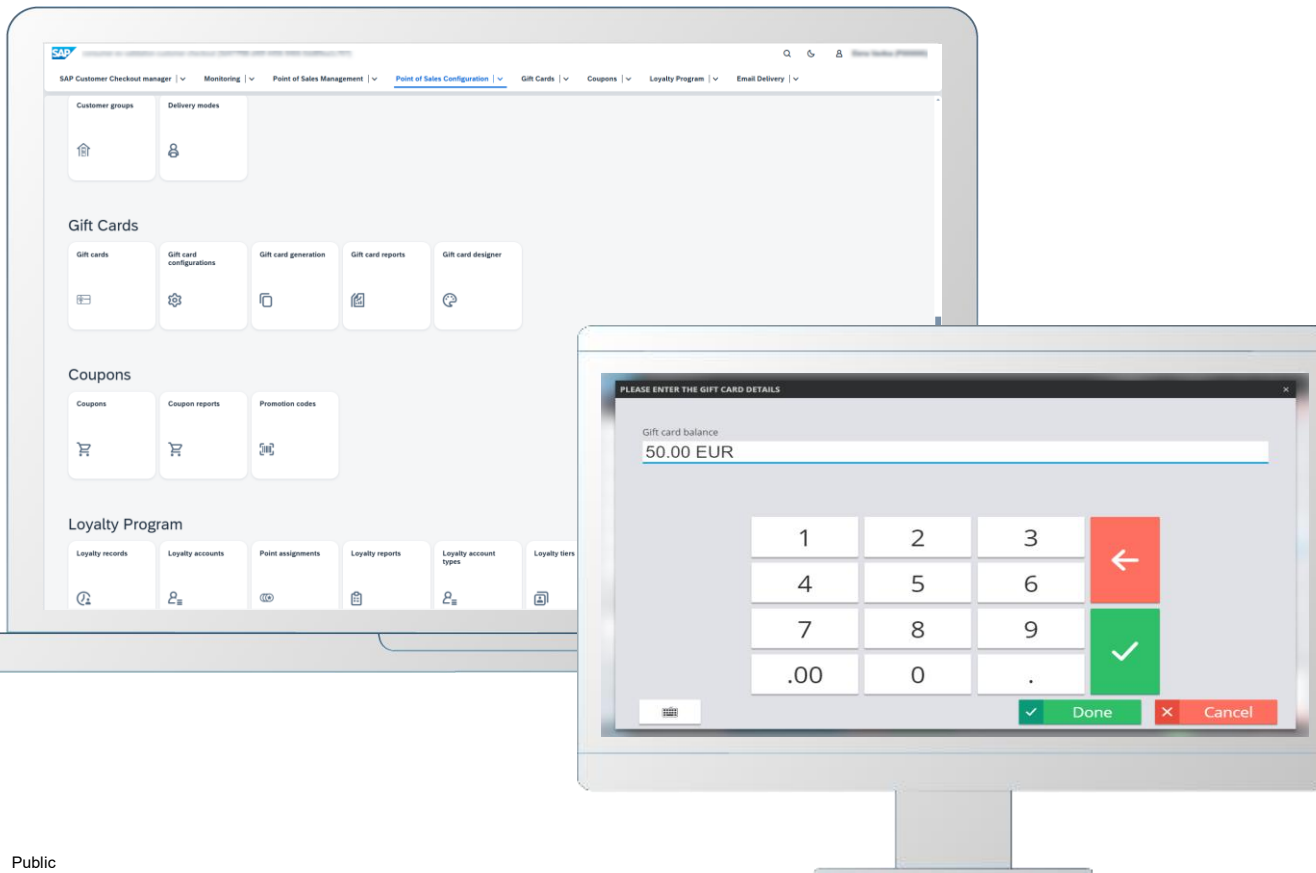
SAP Customer Checkout, cloud edition

Gift Cards

SAP Customer Checkout, cloud edition *Gift Cards*



SAP Customer Checkout, cloud edition provides you with central gift card functionality. Include gift cards into your business to attract new customers and keep existing ones engaged.



Capabilities and Key Features

- **Out-of-the-box gift card management** for front- and backend
- **Create and manage all gift cards** for customers
- **Track all gift card transactions**
- **Generate several gift cards** with one click
- **Generate gift card reports** to track all interactions
- Design your **individual gift card patterns**
- **Pay and redeem gift cards** at point-of-sale
- **Top-up gift cards** at point-of-sale
- **Pre-printed gift card** scenario
- **Digital gift card** for customers to download
- Download and **export gift card as Mobile Pass**, e.g. Apple Wallet
- **Enable bulk download** and provide an easy way to allow customers to self-assign gift cards

SAP Customer Checkout, cloud edition *Gift Cards*



Gift card ID	Free gift ...	Gift card status	Description	Original amount	Remaining amount	Valid to
4b5hrwmw7flw		Not redeemed	Gift card	25.00	25.00	Dec 31, 2999
jcs3chyagv7z		Not redeemed	Gift card	25.00	25.00	Dec 31, 2999
8eks39zduk6e		Not redeemed	Gift card	50.00	50.00	Dec 31, 2999
ftjqks2s5jr2		In use	Gift card	50.00	22.00	Dec 31, 2999
vncr2f6e5ykv		Not redeemed	Gift card	20.00	20.00	Dec 31, 2999
4x49hsgw736y		In use	Gift Card	100.00	30.00	Dec 31, 2999
v7n3ary9hx6k		Redeemed	Gift card	50.00	0.00	Dec 31, 2999
7xckwm2cqk2v		Redeemed	Gift Card	100.00	0.00	Dec 31, 2999
cke9kt9kth6f		Redeemed	Gift Card 3478	20.00	0.00	Dec 31, 2026
b72f8pz9nznz		Redeemed	Gift card	70.00	0.00	Dec 31, 2999

Capabilities and Key Features

- **Create gift cards** at point-of-sale
- **Pay with gift cards** at point-of-sale
- Buy gift card in shop A, and use it in shop B
- **Check all gift cards**, and amounts
- **Top-up gift cards**
- **Perform a pay-out by gift card** when returning items or receipts
- **Print gift cards** at point-of-sale

SAP Customer Checkout, cloud edition *Gift Cards*



Manage all the gift cards used in POS systems centrally

Create, edit, and top-up gift cards

Search or block gift cards

Generate gift card reports to get further details

Track gift card status, outstanding and redeemed gift cards

The screenshot shows the SAP Gift Card management interface. On the left, a list of 22 gift cards is displayed with columns for ID, amount, currency, and status. The main area shows the details for card V45678, including its configuration, description, original and current amounts, currency, and validity dates. It also shows customer and company information and options to download tokens or block the card.

The screenshot shows the SAP Gift Card reports interface. On the left, a list of reports is shown, including Gift cards, Gift card transactions, Outstanding gift cards, Redeemed gift cards, Company cash balance, Gift card sales, Receipt information per gift card and customer, and Gift card revenue per customer, tax rate and article group. The main area shows the details of a Gift card transactions report, including selection criteria (Period start/end, Company, POS system, Article ID, Customer ID) and a table of transactions.

ID	External ID	Posted on	Company	POS group	POS system	Customer ID	Amount	Original amount	Original amount transaction
V0001	V0001	Jan 15, 2025, 4:26:00 PM					1.00 EUR	1.00	☑
V0002	V0002	Jan 15, 2025, 4:26:00 PM					5.00 EUR	5.00	☑
V0003	V0003	Jan 15, 2025, 4:26:00 PM					10.00 EUR	10.00	☑
V0004	V0004	Jan 15, 2025, 4:26:00 PM					15.00 EUR	15.00	☑
V0005	V0005	Jan 15, 2025, 4:26:00 PM					20.00 EUR	20.00	☑
V0006	V0006	Jan 15, 2025, 4:26:00 PM					25.00 EUR	25.00	☑
V0007	V0007	Jan 15, 2025, 4:26:00 PM					30.00 EUR	30.00	☑

A vibrant crowd of people at a sports event, cheering enthusiastically. In the foreground, a woman with blonde hair, wearing a red headband and a white sweater, has her mouth wide open in a shout. To her left, a man in a dark hoodie is also cheering with his mouth open. To her right, a woman in a blue beanie is smiling broadly. The background is filled with other spectators, some wearing blue and white clothing, all appearing to be in a stadium or arena setting. The lighting is bright and warm, suggesting an outdoor daytime event.

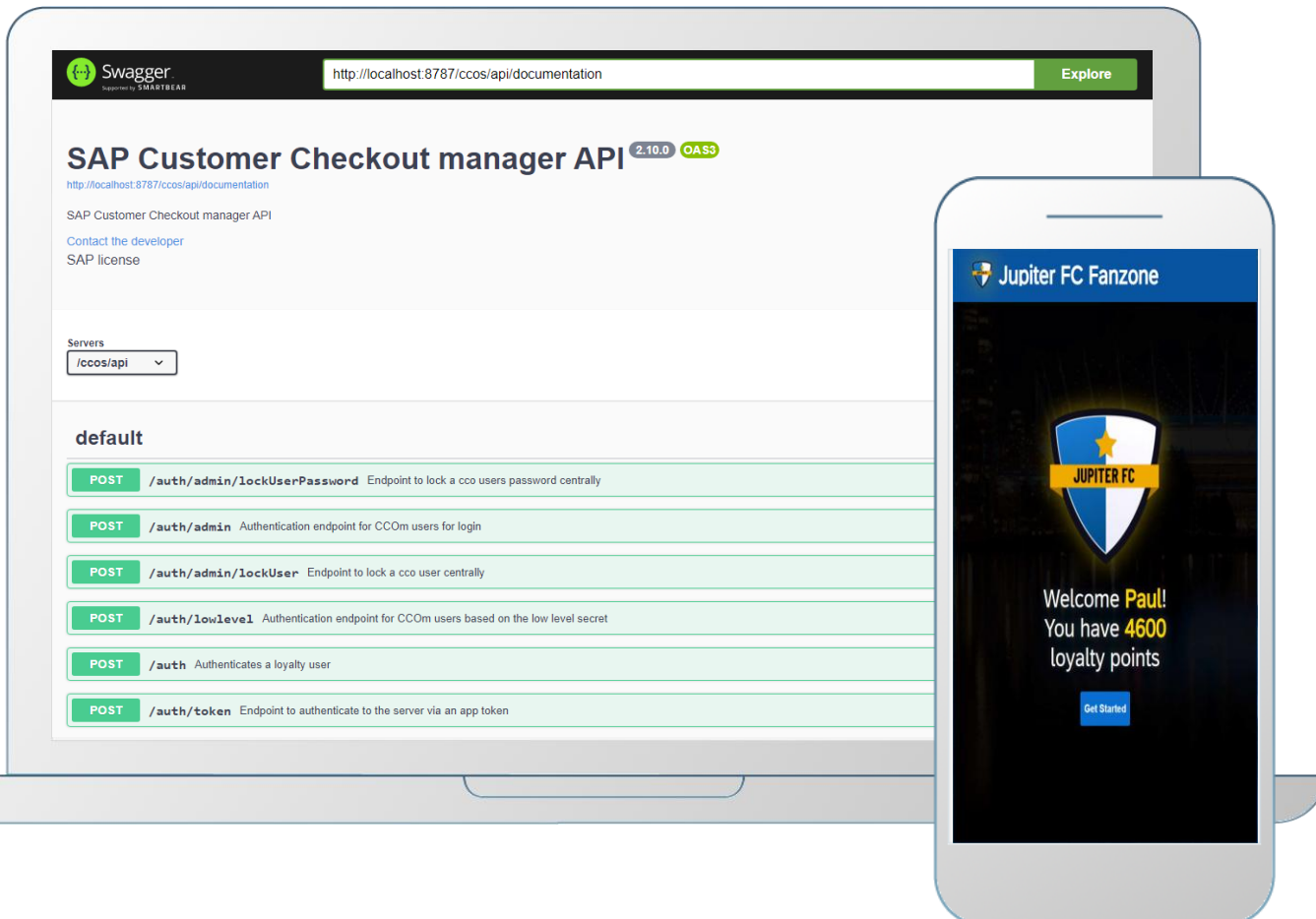
SAP Customer Checkout, cloud edition

Mobile Loyalty

SAP Customer Checkout, cloud edition *Mobile Loyalty*



SAP Customer Checkout, cloud edition provides you the possibility to integrate a custom mobile app.



Capabilities and Key Features

- **Loyalty API which offers the possibility to integrate an existing custom mobile app** into SAP Customer Checkout manager, cloud edition via Swagger
- **Extend loyalty capabilities**
- **Customer users to be created via external systems** (e.g. SAP Event Ticketing)
- **Integrate a mobile app allowing customers to collect loyalty points via mobile phone**

An Intelligent Point-of-Sale System with **Flexibility to Extend and Scale**



SAP Customer Checkout, cloud edition

Key benefits based on the power of SAP Business Technology Platform



Ease of deployment

Provisioning and deployment of SAP Customer Checkout, cloud edition in minutes



Enhanced security

Ensuring compliance and data security in SAP Customer Checkout, cloud edition with protection and privacy regulations



Stay Strategic

PoS market and SAP product portfolio is moving into the Public Cloud. To stay competitive this switch is inevitable



Access to innovation

Always be on the latest SAP Customer Checkout, cloud edition version through faster upgrade cycles



Easier upgrades

Standardized upgrade process leading to smoother and faster upgrades



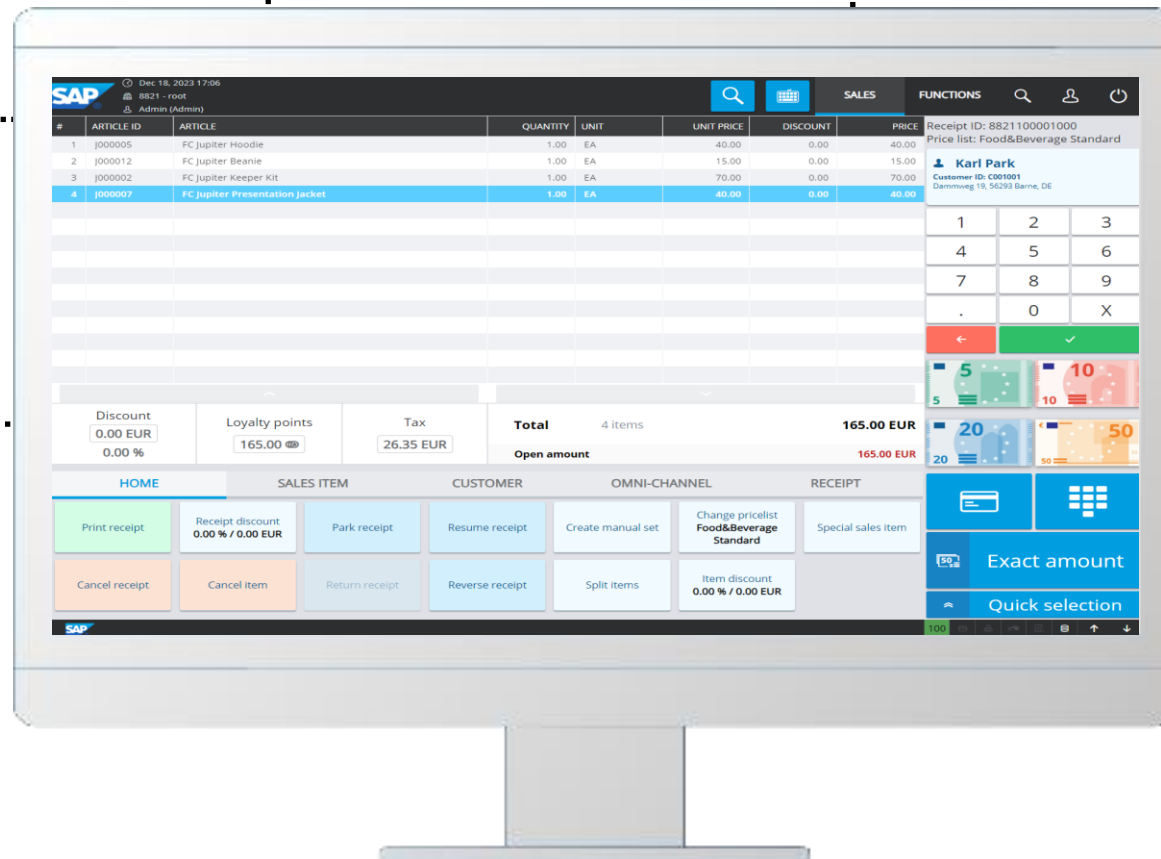
Flexible, Extensible, and Scalable

Benefit from the **hardware device independency**, and **integrate payment terminals, printers, line displays** and many more

Scalable to a wide variety of business scenarios – no matter if you have 5 or 2,000 POS systems in your business

Easy and intuitive user interface

Offline and mobile capability of the POS system

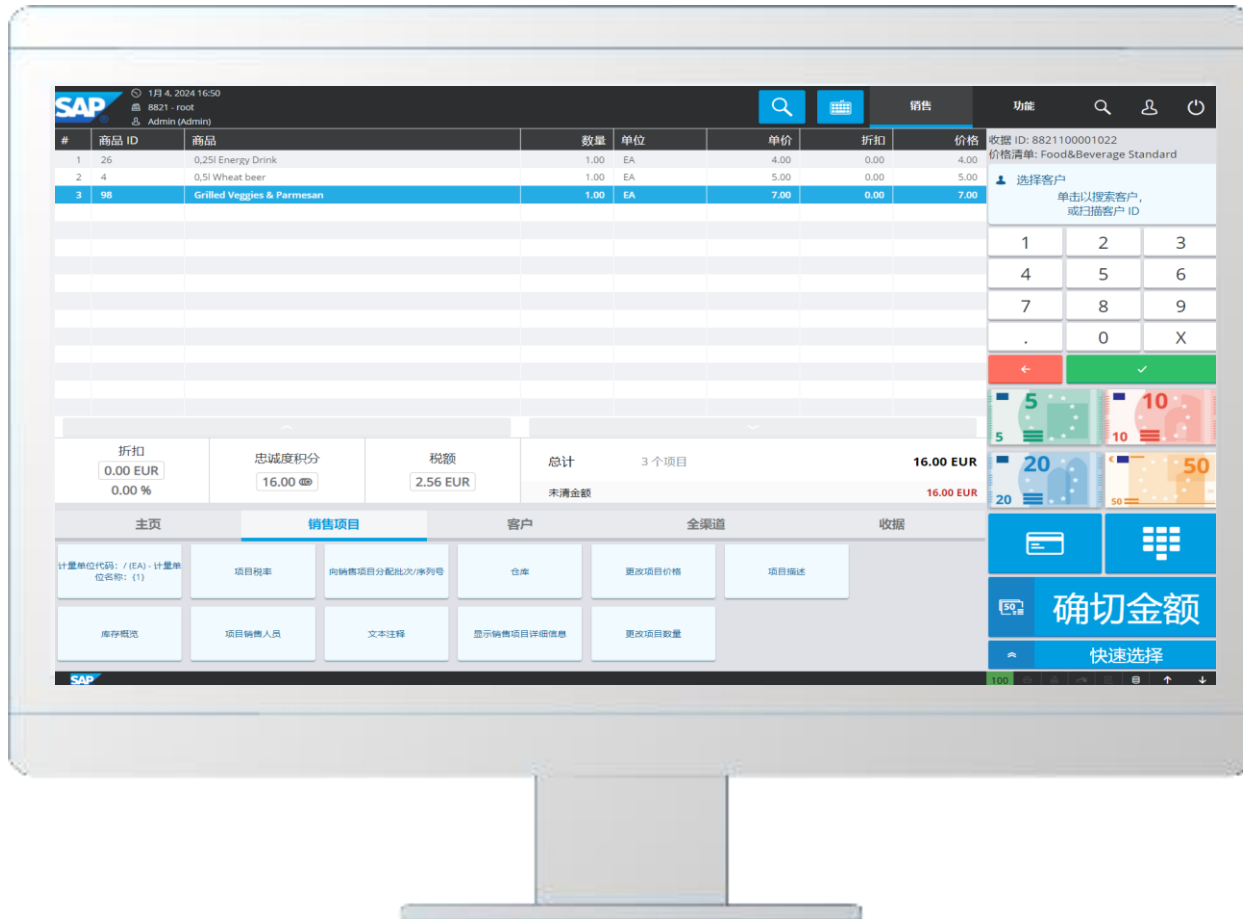


Extend core functionalities with an **easy plug-in concept**

Integration of other **SAP and 3rd party systems**

Configurable SALES Screen

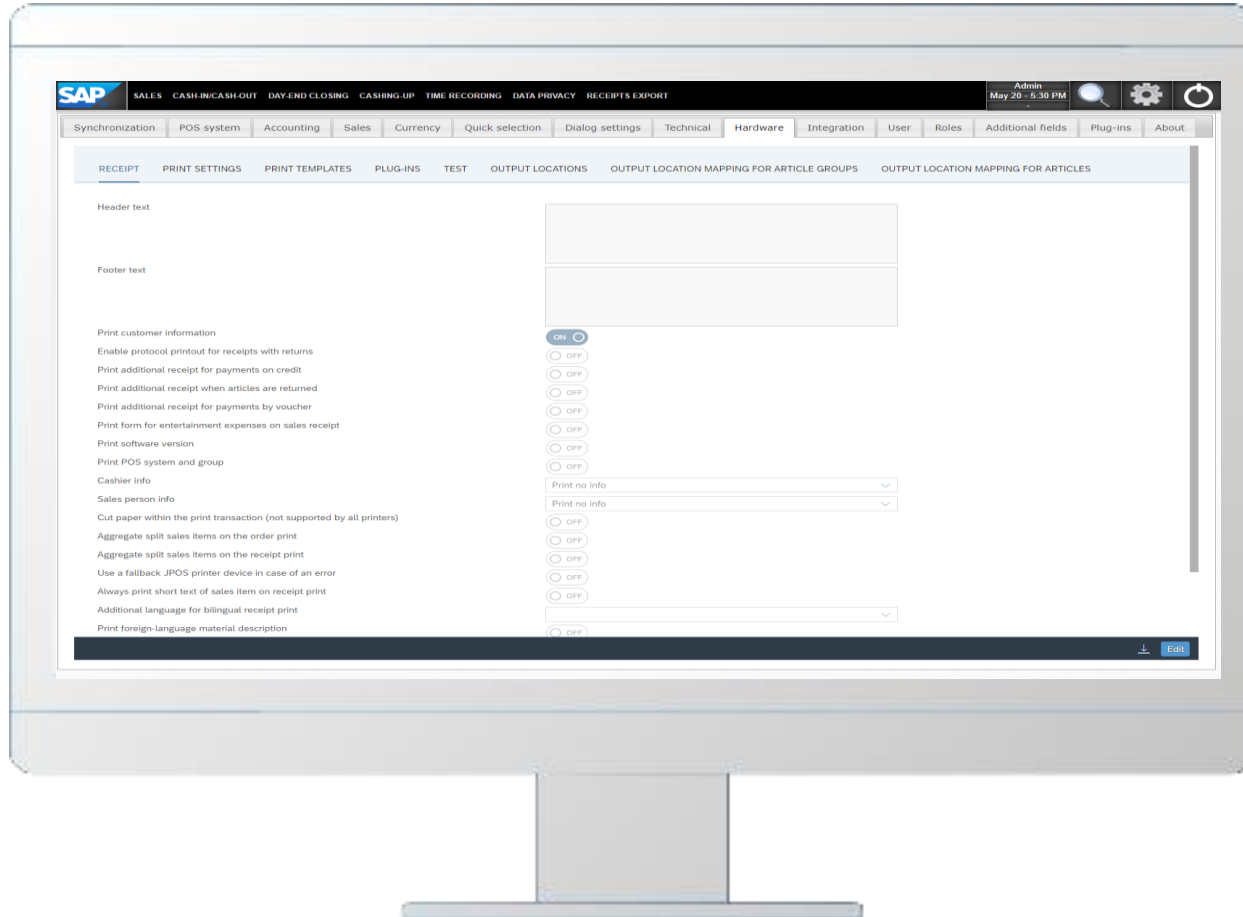
Flexible, Extensible, and Scalable



Select Your Own Language for the SALES Screen

No matter if you want the user interface in French, Spanish, Dutch, German, Greek or other – SAP Customer Checkout, cloud edition is delivered in 20 different languages.

Flexible, Extensible, and Scalable

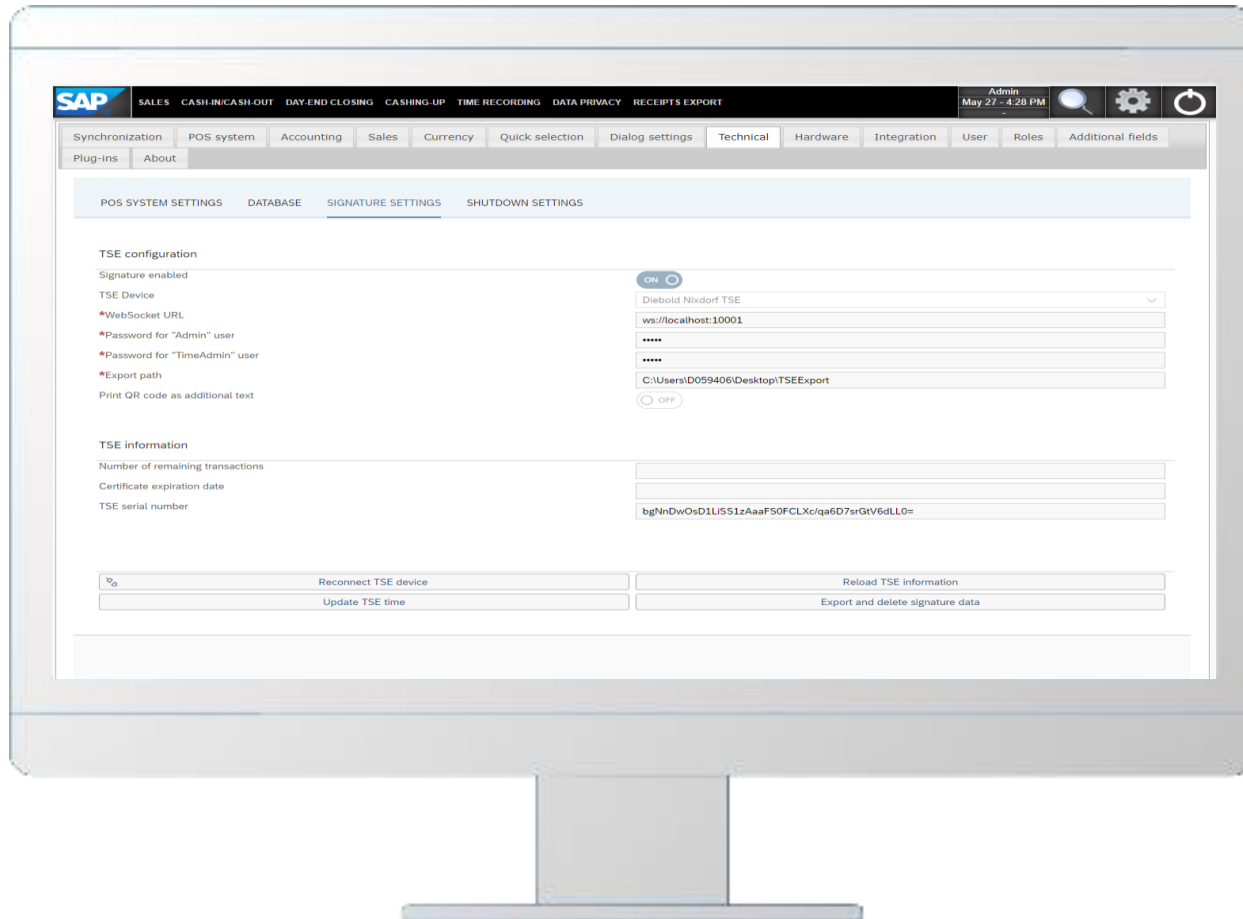


Hardware Agnostic

Take advantage of the **hardware device independency** that enables you to run the POS system on any device needed.

Integrate further devices such as **printers, drawers, payment terminals, customer displays scanners, and many more**, to run your business efficiently.

Flexible, Extensible, and Scalable



Stay Compliant with Country-Specific Legal Requirements

Keep your point-of-sale operations running at peak performance by **following the latest standards, and legal changes.**

From **Kassensicherungsverordnung 2020 in Germany, RKSv in Austria, to NF525 Certification for France**, SAP Customer Checkout, cloud edition meets a wide range of legal requirements in different countries.

Our key takeaways for you

Integration power

Fully and seamless end-to-end integration from POS system to the SAP ERP system

Not only POS Software

SAP Customer Checkout, cloud edition provides a platform to manage various POS transactions, POS systems, gift cards, loyalty and coupons

Extension and Scalability

The extension concept and open APIs of SAP Customer Checkout, cloud edition are market leading

Hardware agnostic

Run SAP Customer checkout, cloud edition on any device needed with a modern and intuitive user interface

~900 Customers

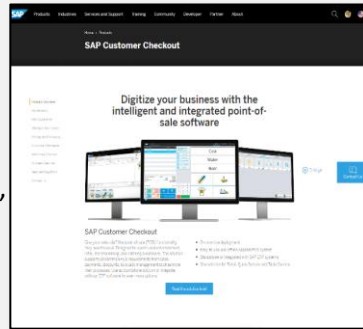
With proven expertise, around 900 customers across 55 countries, and trusted partners, we deliver unparalleled reliability and innovation.

Learn More



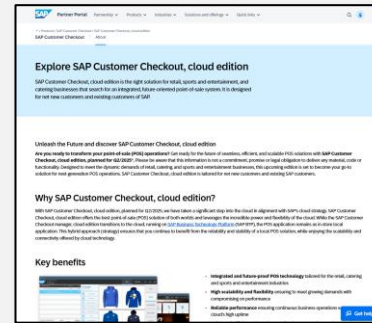
sap.com

Find solution briefs, customer references, and many more



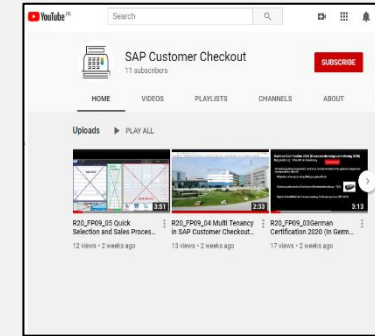
Partner Portal

Find enablement and how-to-guides for partners.



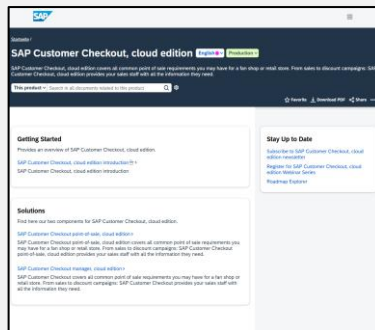
YouTube

Find product videos, step-by-step-guides and many more.



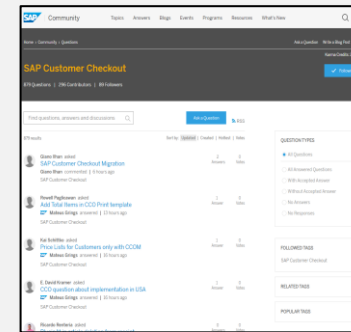
SAP Help

Official Product Documentation of SAP Customer Checkout, cloud edition



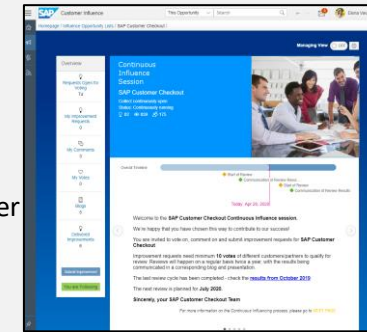
SAP Community

Ask questions, interact with others, and find blogs.



SAP Customer Influence

Submit improvement ideas for SAP Customer Checkout, cloud edition.



Subscribe to our Webinar series!

Thank you.

